



## Leading the Charge to Innovate - Implementing the Latest Technology to Improve Service Delivery

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September 10, 2019

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Presentation by **Ryan Allen**, WIOA Performance Director, Tennessee Department of Labor and Workforce Development, **Sue Anne Athens**, Chief Information Officer, New Mexico Department of Workforce Solutions, and **Jan Carelock**, Workforce Development Manager, CWDS & Special Projects, Pennsylvania Department of Labor and Industry from the *Leading the Charge to Innovate: Implementing the Latest Technology to Improve Service Delivery* workshop during the 2019 Workforce Summit and UI Directors' Conference in Boston, MA.

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## Presenters

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