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As a result of the spread of COVID-19 (coronavirus), state agencies handling unemployment insurance, reemployment services and pre-employment training are faced with a new set of challenges in how to handle claims filings, work search requirements and other scenarios as a result of the outbreak, in addition to assuring their own state workforce is safe and healthy.

This web page highlights information provided by states on how they are dealing with workforce issues related to the impact of COVID-19 on their daily operations. In addition, other useful resources from the public and private sectors are provided at the bottom of the state listing. For general information about states' efforts regarding COVID-19, please visit state websites. This page will be updated as we receive information from the states.

The three links below (Center for Disease Control and Prevention-CDC, Johns Hopkins-JH and World Health Organization-WHO) contain the most accurate and up-to-date information about the virus.

- [CDC is responding to the novel coronavirus outbreak](#)
  - [Johns Hopkins: COVID-19 Global Map](#)
  - [World Health Organization coronavirus outbreak](#)
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## [Members-Only COVID-19 Resources](#)

NASWA Members (state workforce agency personnel) have additional resources available for internal use only. This requires your NASWA Member login to access.

Don't have a Member Login? [Create one now.](#)

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## State Information

### ALABAMA

- [Employer Charges for COVID-19 Related Claims Waived: Employers Urged to File Claims on Behalf of Employees](#)
- [Coronavirus and Unemployment Insurance FAQs](#)
- [Release detailing changes to UC for coronavirus \(see FAQs above\)](#)
- [DOL COVID-19 Resource Page](#)
- [Alabama Career Center Locations will Close to Public - Going to Virtual Services](#)

### ALASKA

- [Alaska Job Center Events Postponed](#)
- [Labor commissioner anticipates increase in UI - includes filing information](#)

### ARKANSAS

- [Common Questions and Answers for Employers Regarding the Unemployment Insurance Program and the Impact of the COVID-19 Pandemic](#)
- [Common Questions and Answers for Workers Regarding the Unemployment Insurance Program and the Impact of the COVID-19 Pandemic](#)
- [Notice to Individuals Inquiring About the Availability of Unemployment Insurance Benefits As A Result of the COVID19 Pandemic](#)

### ARIZONA

- [Resources for Job Seekers and Employers](#)
  - [UI Information Fact Sheet](#)
  - [COVID-19 and Unemployment Insurance Benefits Arizona Department of Economic Security Questions and Answers](#)
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- [COVID-19 Information - links to UI and includes form to submit with COVID-19 questions](#)

## **CALIFORNIA**

- [EDD Coronavirus resources](#)
- [Coronavirus Disease \(COVID-19\) – FAQs on laws enforced by the California Labor Commissioner’s Office](#)
- [Information for Employers and Worker Benefits](#)

## **COLORADO**

- [PRESS RELEASE - COLORADO EMPLOYMENT SITUATION IN FEBRUARY 2020](#)
- [UI Emergency Rules](#)
- [UI System Improvements \(adding call center staff, new “last name” online filing and updated web site content\)](#)
- [Coronavirus Efforts Under State Of Emergency](#)
- [Governor declares state of emergency](#)
- [Emergency Rules on Paid Sick Leave for COVID-19](#)
- [CDLE Information and Resources on Coronavirus](#)

## **CONNECTICUT**

- [In-Person Visits at American Job Centers are Suspended - move to virtual assistance](#)
- [Frequently asked questions about coronavirus \(COVID-19\) related to unemployment insurance](#)
- [Connecticut's Coronavirus Information Website](#)

## **DELAWARE**

- [The Delaware Department of Labor Expands Unemployment Benefits to Workers Affected by the COVID-19 Pandemic](#)
- [The Delaware Department of Labor Offices will remain open, but we are suspending public access to all of our office buildings until further notice.](#)
- [Unemployment Benefits Expanded to Workers Affected by the COVID-19 Pandemic - includes information about office closures](#)
- [Division of Unemployment Insurance Frequently Regarding the Potential Impact of the Coronavirus](#)

## **DISTRICT OF COLUMBIA**

- [Bowser Administration Announces UI Benefit Flexibilities with the Passage of COVID-19 Response Emergency Amendment Act of 2020](#)
- [DC Expands Unemployment Insurance Protections to Address COVID-19](#)
- [Update on DOES Operating Status during COVID-19 emergency](#)
- [Website for COVID-19](#)

## **FLORIDA**

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- [Reemployment Assistance COVID-19 FAQ](#)
  - [Emergency Bridge Loan Program for Small Businesses Impacted by COVID-19](#)
  - [Governor issues executive order declaring public health emergency](#)

## GEORGIA

- [Filing for Unemployment During the COVID-19 Public Health Crisis](#)
- [GDOL Public Service Announcement includes UI and job information](#)
- [GDOL Career Centers processing claims but temporarily closed to the public](#)
- [NEW Information for filing for unemployment, partial claims, and reemployment services](#)

## GUAM

- [Department of Labor Advisory](#)

## HAWAII

- [COVID-19: Labor Benefits Fact Sheet](#)
- [State announces scheduling of appointments for unemployment claims](#)
- [State strongly suggests filing for unemployment benefits online](#)

## IDAHO

- [Employer FAQs about Unemployment Insurance and COVID-19](#)
- [Department of Labor and COVID-19](#)
- [Claimant FAQs about Unemployment Insurance and COVID-19](#)

## ILLINOIS

- [IDES offices closed to the public until further notice](#)
- [COVID-19 and Unemployment Benefits](#)
- [Emergency Unemployment Insurance Rules](#)

## INDIANA

- [DWD to host statewide unemployment insurance webinars for Hoosiers impacted by COVID](#)
- [COVID-19 Resource Guide for Hoosiers Looking for Assistance](#)
- [Governor announces more steps to slow spread of COVID-19; includes information on DWD offices](#)
- [Governor's Order - Helping Hoosiers During COVID-19](#)
- [UPDATED: DWD COVID-19 Information](#)
- [Indiana UI FAQ for COVID-19](#)

## IOWA

- [Gov. Reynolds announces unemployment insurance tax extension to assist small businesses](#)
- [UI Tax Extension to Small Businesses](#)

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- [Updates and Resources about COVID-19](#)
  - [Governor Reynolds announces assistance for employees and employers affected by COVID-19 related layoffs](#)

## **KANSAS**

- [COVID-19 Response - Workforce Services from Kansas Department of Commerce](#)
- [COVID-19 Response Resources from the Kansas Department of Labor](#)
- [UI and COVID-19 FAQ](#)

## **KENTUCKY**

- [Executive Branch employees protocols including telecommuting guidance](#)
- [Governor's memo cancelling in person government services to the public](#)

## **LOUISIANA**

- [29-JBE-2020 Governors Proclamation - Additional Measures for COVID-19](#)
- [27-JBE-2020 Governors Proclamation - Supplement Measures for COVID-19](#)
- [Unemployment Insurance information for Workers and Employers](#)
- [LWC COVID-19 Information by Division](#)

## **MAINE**

- [Dept. of Labor Announces Shift to Online CareerCenter Services](#)
- [Flexibility in UI System](#)
- [Unemployment Insurance FAQs Regarding COVID-19](#)
- [Resources for Workers and Businesses on COVID-19](#)
- [Information about COVID-19 - includes UI info](#)

## **MARYLAND**

- [ENACTED: State of Emergency and Catastrophic Health Emergency - Prohibits an employer from terminating an employee solely on the basis that the employee has been required to be isolated or quarantined](#)
- [Division of Workforce Development and Adult Learning - includes information about local office services/availability](#)
- [State employee travel out of state suspended](#)
- [Unemployment Insurance information for claimants, including COVID-19 FAQ](#)
- [COVID-19 FAQ for UI](#)

## **MASSACHUSETTS**

- [ENACTED: An Act authorizing waiver of the one week waiting period for unemployment benefits](#)
- [Status of AJCs](#)
- [Information on Unemployment and Coronavirus \(COVID-19\)](#)
- [Guidance & directives for businesses and employers - includes information about unemployment](#)

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- [Learn about Massachusetts COVID-19 Workforce Measures](#)

## **MICHIGAN**

- [State website for Coronavirus information - info for residents/communities, health care professionals, childcare and school administrators, employers and workers](#)
- [Governor Whitmer Expands Unemployment Benefits for Michigan Workers](#)
- [Executive Order Temporary Expansions of Unemployment Eligibility and Cost-sharing](#)
- [Coronavirus information - info for residents/communities, health care professionals, childcare and school administrators, employers and workers](#)

## **MINNESOTA**

- [Your Unemployment Insurance Questions, Answered \(COVID-19\)](#)
- [COVID-19 Information for Employers, Business](#)
- [Worker protections related to COVID-19](#)
- [COVID-19 and Unemployment Benefits](#)
- [Frequently Asked Questions from Employers and Workers \(includes UI information\)](#)

## **MISSISSIPPI**

- [Novel Coronavirus \(COVID-19\) Response including limiting access to job center facilities](#)

## **MISSOURI**

- [All Missouri Job Centers to suspend in-person services due to recommendations regarding COVID-19](#)
- [COVID-19 FAQs for Businesses & Workers](#)
- [Coronavirus \(COVID-19\) Resources](#)

## **MONTANA**

- [Law rule that would help with eligibility in COVID-19 situations](#)
- [Governor Bullock Announces Emergency Rules to Streamline Unemployment Benefits for Workers Impacted by COVID-19](#)
- [COVID-19 FAQ](#)

## **NEBRASKA**

- [Labor Commissioner Urges Nebraskans to File for Unemployment Benefits Online During COVID-19 Pandemic](#)
- [COVID-19 Resources and Information](#)
- [Executive Order to Loosen Unemployment Insurance Eligibility Requirements](#)

## **NEVADA**

- [Information for Claimants and Employers](#)

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- [Governor Sisolak Waives Work Search Requirement and Wait Period for Unemployment Insurance Benefits](#)
  - [March 5 - Governor release: Emergency Regulation to Protect Nevada Residents from Increased Medical and Prescription Costs related to COVID-19](#)

## **NEW HAMPSHIRE**

- [Emergency Order #5 Access to State Unemployment Benefits for Individuals Impacted by COVID-19](#)
- [COVID-19 mandatory notice - new policy re: visiting NH offices](#)

## **NEW JERSEY**

- [COVID-19/Novel Coronavirus Information for New Jersey Businesses](#)
- [All One-Stop Career Center Offices Closed through March 30](#)
- [In-Person Unemployment Services at One-Stops Suspended Due to COVID-19. Online benefit filing.](#)
- [Dept of Labor Benefits and the Coronavirus: What you should know](#)
- [COVID-19 Scenarios & Benefits Available \(English\)](#)
- [COVID-19 Scenarios & Benefits Available \(Spanish\)](#)

## **NEW MEXICO**

- [State extends eligibility for unemployment insurance benefits to workers affected by COVID-19](#)
- [Information for workers affected by COVID-19](#)

## **NEW YORK**

- [What you need to know about the CARES Act](#)
- [State Website with UI info](#)
- [Novel Coronavirus \(COVID-19\) information](#)

## **NORTH CAROLINA**

- [COVID-19 and Unemployment Insurance](#)
- [Executive Order 118: Limiting Operations of Restaurants and Bars and Broadening Unemployment Insurance Benefits in Response to COVID-19](#)
- [NC COVID-19 Information](#)

## **NORTH DAKOTA**

- [Executive Order 2020-08](#)
- [Unemployment Insurance and COVID-19 FAQ](#)

## **OHIO**

- [Executive Order 2020-03D Lifting Certain Unemployment Compensation Benefit Restrictions](#)



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### [During an Emergency](#)

- [Common Number Provided for Reporting Mass Layoffs due to COVID-19 \(Unemployment Benefits\)](#)
- [Webpage on coronavirus and UI benefits](#)

## **OKLAHOMA**

- [COVID-19 Unemployment Insurance FAQs & Important Messages](#)
- [OK Works/America's Job Centers providing virtual services and filing Unemployment Insurance claims during COVID-19](#)
- [Employer FAQs about Unemployment Insurance and COVID-19](#)
- [COVID-19 Message](#)

## **OREGON**

- [Governor issues executive order to stay home](#)
- [WorkSource Oregon centers are making social distancing health recommendation adjustments to provide services to individuals and businesses during the COVID-19 crisis while protecting customers, employees and the public.](#)
- [Sick days 101: What the law says for workers and employers](#)
- [COVID-19 Coronavirus Supplemental Resource Guide for Employees](#)
- [Scenarios & Benefits Available](#)
- [Related Business Layoffs, Closures, and Unemployment Insurance Benefits](#)

## **PENNSYLVANIA**

- [Information for workers and employers](#)
- [Information for Pennsylvania employees impacted by COVID-19](#)

## **PUERTO RICO**

- [COVID-19 UI information \(in Spanish\)](#)

## **RHODE ISLAND**

- [Workplace Fact Sheet for COVID-19](#)
- [Governor declares state of emergency \(including information about unemployment insurance\)](#)

## **SOUTH CAROLINA**

- [Access to statewide centers](#)
- [Employment workforce COVID-19 Resource Hub](#)
- [Employment questions related to COVID19](#)

## **SOUTH DAKOTA**

- [Warning Against Unemployment Scams](#)

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- [Unemployment Insurance Eligibility Requirements Loosened](#)
  - [Families First Coronavirus Response Act: What does it mean for employers?](#)
  - [Employers: Use SIDES for fast, secure online unemployment filing](#)
  - [Labor Department Accepting Unemployment Claims from Workers Affected by COVID-19](#)
  - [Governor release on statewide effort to prepare for COVID-19](#)
  - [COVID-19 Resources](#)
  - [COVID-19 Reemployment Assistance Eligibility Determinations](#)
  - [Labor Department Accepting Unemployment Claims from School Employees Affected by COVID-19 Closures](#)
  - [Reemployment Assistance Customer Service Center Remains Open](#)

## TENNESSEE

- [Governor's press release for Coronavirus Task Force 3/4/20](#)
- [Information about TN UI benefits and Coronavirus](#)
- [COVID-19 Resources for Employers, Employees and FAQs](#)

## TEXAS

- [Helping Texans Access UI System: Implementing Staggered Access Based on Area Code](#)
- [Chat Bot Launched for UI Claims](#)
- [Employers: Enrolling in Shared Work Program Provides an Alternative to Layoffs During COVID-19](#)
- [TVC Coronavirus Customer Service Policy \(JVSG grant recipient in Texas\)](#)
- [COVID-19 Resources Employers](#)
- [COVID-19 Resources Job Seekers](#)

## U.S. VIRGIN ISLANDS

- [New Policies to Serve and Safeguard During the COVID-19 State of Emergency](#)

## UTAH

- [Daily Rapid Response Virtual Workshops Launched](#)
- [COVID-19](#)

## VERMONT

- [CAREER RESOURCE CENTERS CLOSED TO PUBLIC, STILL OFFERING VIRTUAL SERVICES](#)
- [PRESS RELEASE: DEPARTMENT ANNOUNCES ELECTRONIC OPTION, STAFF INCREASES FOR UNEMPLOYMENT INSURANCE - includes information about local offices](#)
- [Expanding Unemployment Insurance Benefits in Response to COVID-19](#)
- [COVID-19 FAQ](#)

## VIRGINIA

- 
- [COVID-19 Resources](#)
  - [Office closings due to Coronavirus](#)
  - [Attention Workers Whose Job Has Been Affected by the Coronavirus](#)

## WASHINGTON

- [Message from Commissioner LeVine on Demand for Agency's Services](#)
- [WorkSource career centers temporarily converting to all-virtual services](#)
- [Non-Pharmaceutical Interventions \(NPIs\)](#)
- [Inslee announces support for workers and businesses impacted by COVID-19](#)
- [ESD COVID-19 Response: including link to emergency rules for unemployment insurance](#)
- [Employment Security Department COVID-19 Information](#)
- [Scenarios and benefits chart](#)
- [Resource list for businesses & workers impacted by COVID-19](#)
- [PASSED: WA HB 2965 - Concerning the State's Response to the Novel Coronavirus](#)
- [PASSED: WA HB 2739 - AN ACT Relating to Adjusting Certain Requirements of the Shared Leave Program and Declaring an Emergency](#)

## WEST VIRGINIA

- [Governor Jim Justice Issues Executive Order \(waives waiting week, able, available and work search requirements and suspends in-person contact for UI\)](#)

## WISCONSIN

- [Employment & Training COVID-19 Public Information - job center status](#)
- [Emergency Order to the Department of Workforce Development Regarding Unemployment Insurance](#)
- [How to File for Benefits Online: Employees & Employers](#)
- [Division of Vocational Rehabilitation Offices Temporarily Close and Providing Virtual Services](#)
- [Department of Workforce Development Information for the Public including Unemployment and Employment and Training](#)
- [Department of Workforce Development Information for Partners including employers regarding unemployment insurance](#)

## WYOMING

- [Coronavirus 2019](#)

## Federal/Congressional Action

- [UIPL 16-20: Coronavirus Aid, Relief, and Economic Security \(CARES\) Act of 2020 – Pandemic Unemployment Assistance \(PUA\) Program Operating, Financial, and Reporting Instructions](#)
- [UIPL 15-20 Coronavirus Aid, Relief, and Economic Security \(CARES\) Act of 2020 - Federal](#)

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## [Pandemic Unemployment Compensation \(FPUC\) Program Operating, Financial, and Reporting Instructions](#)

- [UIPL 14-20: Coronavirus Aid, Relief, and Economic Security \(CARES\) Act of 2020 – Summary of Key Unemployment Insurance \(UI\) Provisions and Guidance Regarding Temporary Emergency State Staffing Flexibility](#)
- [Text of Passed Coronavirus Aid, Relief, and Economic Security Act \(CARES Act signed by President March 27\)](#)
- [NASWA Summary of UI Provisions in the CARES Act](#)
- [FiscalNote Map of State Legislation on COVID-19](#)
- [Senate-Passed CARES Act UI and Tax Summary](#)
- [USDOL Slides from Webinar on UIPL 12-20 and EUISAA](#)
- [USDOL WHD Fact Sheet for Employees](#)
- [USDOL WHD Fact Sheet for Employers](#)
- [USDOL WHD Q&A](#)
- [UIPL 12-20 Families First Coronavirus Response Act, Division D Emergency Unemployment Insurance Stabilization and Access Act of 2020](#)
- [BLS COVID-19 Questions and Answers](#)
- [USDOL Coronavirus Resources](#)
- [Text of Passed Families First Coronavirus Act \(H.R. 6201 signed by President March 18\)](#)
- [H.R. 6021: Paid Leave and Unemployment Insurance Responses to COVID-19](#)
- [UIPL 10-20 Unemployment Compensation \(UC\) for Individuals Affected by the Coronavirus Disease 2019 \(COVID-19\)](#)
- [USDOL Webinar on UIPL 10-20 given March 17, 2020](#)
- [Coronavirus Preparedness and Response Supplemental Appropriations Act, 2020](#)
- [6 things to know about the coronavirus funding package](#)
- [DOL guidance for preparing workplaces for coronavirus](#)
- [OPM Memorandum, Guidance, and Q&A: Coronavirus Disease 2019 \(COVID-19\)](#)
- [USDOL Wage & Hour: COVID-19 or Other Public Health Emergencies and the Family and Medical Leave Act Questions and Answers](#)
- [SBA Updates Criteria on States for Requesting Disaster Assistance Loans for Small Businesses Impacted by Coronavirus \(COVID-19\):](#)

## **Other Organizations**

- [US Chamber of Commerce Toolkit](#)
- [COVID-19 Planning and Response Guidance for State CIOs](#)
- [Coronavirus and COVID19 Updates for Employers \(includes remote work, collective bargaining\)](#)
- [COVID-19: FAQs on Federal Labor and Employment Laws](#)
- [NCSL: Coronavirus and State Legislatures in the News](#)
- [NCSL: State Action on Coronavirus \(COVID-19\)](#)

## **Telework Resources**

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- [LinkedIn Learning courses about working from home](#)
  - [SHRM Form Short Term Telecommuting Agreement](#)
  - [Montana Department of Labor and Industry Telework Agreement Form](#)
  - [NASWA's Virtual & Telecommuting Work Agreement](#)

## Travel Restrictions

Multiple states have implemented outbound and/or inbound travel restrictions for state staff and visitors to state agencies. These states include:

- Alaska
  - Arkansas
  - Connecticut
  - Delaware
  - Florida
  - Georgia
  - Guam
  - Hawaii
  - Indiana
  - Iowa
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- Kentucky
  - Louisiana
  - Maine
  - Maryland
  - Massachusetts
  - Minnesota
  - New Hampshire
  - New Jersey
  - New Mexico
  - Ohio
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- Pennsylvania
  - Rhode Island
  - South Dakota
  - Tennessee
  - Vermont
  - Virginia
  - Washington
  - West Virginia
  - Wisconsin

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Does your state have more information to post here? Contact [COVID@naswa.org](mailto:COVID@naswa.org)

State Workforce Agencies Respond to Coronavirus (COVID-19)