As a result of the spread of COVID-19 (coronavirus), state agencies handling unemployment insurance, reemployment services and pre-employment training are faced with a new set of challenges in how to handle claims filings, work search requirements and other scenarios as a result of the outbreak, in addition to assuring their own state workforce is safe and healthy.

This web page highlights information provided by states on how they are dealing with workforce issues related to the impact of COVID-19 on their daily operations. In addition, other useful resources from the public and private sectors are provided at the bottom of the state listing. For general information about states’ efforts regarding COVID-19, please visit state websites. This page will be updated as we receive information from the states.

The three links below (Center for Disease Control and Prevention-CDC, Johns Hopkins-JH and World Health Organization-WHO) contain the most accurate and up-to-date information about the virus.

- CDC is responding to the novel coronavirus outbreak
- Johns Hopkins: COVID-19 Global Map
- World Health Organization coronavirus outbreak
Members-Only COVID-19 Resources

NASWA Members (state workforce agency personnel) have additional resources available for internal use only. This requires your NASWA Member login to access.

Don’t have a Member Login? Create one now.

State Information

ALABAMA

- Employer Charges for COVID-19 Related Claims Waived: Employers Urged to File Claims on Behalf of Employees
- Coronavirus and Unemployment Insurance FAQs
- Release detailing changes to UC for coronavirus (see FAQs above)
- DOL COVID-19 Resource Page
- Alabama Career Center Locations will Close to Public - Going to Virtual Services

ALASKA

- Alaska Job Center Events Postponed
- Labor commissioner anticipates increase in UI - includes filing information

ARKANSAS

- Common Questions and Answers for Employers Regarding the Unemployment Insurance Program and the Impact of the COVID-19 Pandemic
- Common Questions and Answers for Workers Regarding the Unemployment Insurance Program and the Impact of the COVID-19 Pandemic
- Notice to Individuals Inquiring About the Availability of Unemployment Insurance Benefits As A Result of the COVID19 Pandemic

ARIZONA

- COVID-19 Information - links to UI and includes form to submit with COVID-19 questions

CALIFORNIA
- EDD Coronavirus resources
- Coronavirus Disease (COVID-19) – FAQs on laws enforced by the California Labor Commissioner's Office
- Information for Employers and Worker Benefits

COLORADO

- UI System Improvements (adding call center staff, new “last name” online filing and updated web site content)
- Coronavirus Efforts Under State Of Emergency
- Governor declares state of emergency
- Emergency Rules on Paid Sick Leave for COVID-19
- CDLE Information and Resources on Coronavirus

CONNECTICUT

- In-Person Visits at American Job Centers are Suspended - move to virtual assistance
- Frequently asked questions about coronavirus (COVID-19) related to unemployment insurance
- Connecticut's Coronavirus Information Website

DELAWARE

- Unemployment Benefits Expanded to Workers Affected by the COVID-19 Pandemic - includes information about office closures
- Division of Unemployment Insurance Frequently Regarding the Potential Impact of the Coronavirus

DISTRICT OF COLUMBIA

- District of Columbia Expands Unemployment Insurance Protections to Address COVID-19
- Update on DOES Operating Status during COVID-19 emergency
- Website for COVID-19

FLORIDA

- Reemployment Assistance COVID-19 FAQ
- Emergency Bridge Loan Program for Small Businesses Impacted by COVID-19
- Governor issues executive order declaring public health emergency

GEORGIA

- GDOL Public Service Announcement includes UI and job information
- GDOL Career Centers processing claims but temporarily closed to the public
- NEW Information for filing for unemployment, partial claims, and reemployment services

GUAM
Department of Labor Advisory

HAWAII

- COVID-19: Labor Benefits Fact Sheet
- State announces scheduling of appointments for unemployment claims
- State strongly suggests filing for unemployment benefits online

IDAHO

- Department of Labor and COVID-19
- Claimant FAQs about Unemployment Insurance and COVID-19

ILLINOIS

- COVID-19 and Unemployment Benefits
- Emergency Unemployment Insurance Rules

INDIANA

- DWD to host statewide unemployment insurance webinars for Hoosiers impacted by COVID
- Governor announces more steps to slow spread of COVID-19; includes information on DWD offices
- Governor's Order - Helping Hoosiers During COVID-19
- UPDATED: DWD COVID-19 Information
- Indiana UI FAQ for COVID-19

IOWA

- UI Tax Extension to Small Businesses
- Updates and Resources about COVID-19
- Governor Reynolds announces assistance for employees and employers affected by COVID-19 related layoffs

KANSAS

- COVID-19 Response - Workforce Services from Kansas Department of Commerce
- COVID-19 Response Resources from the Kansas Department of Labor
- UI and COVID-19 FAQ

LOUISIANA

- 29-JBE-2020 Governors Proclamation - Additional Measures for COVID-19
- Unemployment Insurance information for Workers and Employers
- LWC COVID-19 Information by Division
MAINE

- Dept. of Labor Announces Shift to Online CareerCenter Services
- Flexibility in UI System
- Unemployment Insurance FAQs Regarding COVID-19
- Resources for Workers and Businesses on COVID-19
- Information about COVID-19 - includes UI info

MARYLAND

- Division of Workforce Development and Adult Learning - includes information about local office services/availability
- State employee travel out of state suspended
- Unemployment Insurance information for claimants, including COVID-19 FAQ
- COVID-19 FAQ for UI

MASSACHUSETTS

- Status of AJCs
- Information on Unemployment and Coronavirus (COVID-19)
- Guidance & directives for businesses and employers - includes information about unemployment
- Learn about Massachusetts COVID-19 Workforce Measures

MICHIGAN

- Governor Whitmer Expands Unemployment Benefits for Michigan Workers
- Executive Order Temporary Expansions of Unemployment Eligibility and Cost-sharing
- Coronavirus information - info for residents/communities, health care professionals, childcare and school administrators, employers and workers

MINNESOTA

- Your Unemployment Insurance Questions, Answered (COVID-19)
- COVID-19 Information for Employers, Business
- Worker protections related to COVID-19
- COVID-19 and Unemployment Benefits
- Frequently Asked Questions from Employers and Workers (includes UI information)

MISSISSIPPI

- Novel Coronavirus (COVID-19) Response including limiting access to job center facilities

MISSOURI

- COVID-19 FAQs for Businesses & Workers
- Coronavirus (COVID-19) Resources
MONTANA

- Law rule that would help with eligibility in COVID-19 situations
- Governor Bullock Announces Emergency Rules to Streamline Unemployment Benefits for Workers Impacted by COVID-19
- COVID-19 FAQ

NEBRASKA

- Labor Commissioner Urges Nebraskans to File for Unemployment Benefits Online During COVID-19 Pandemic
- COVID-19 Resources and Information
- Executive Order to Loosen Unemployment Insurance Eligibility Requirements

NEW HAMPSHIRE

- Emergency Order #5 Access to State Unemployment Benefits for Individuals Impacted by COVID-19
- COVID-19 mandatory notice - new policy re: visiting NH offices

NEW JERSEY

- All One-Stop Career Center Offices Closed through March 30
- In-Person Unemployment Services at One-Stops Suspended Due to COVID-19. Online benefit filing.
- Dept of Labor Benefits and the Coronavirus: What you should know
- COVID-19 Scenarios & Benefits Available (English)
- COVID-19 Scenarios & Benefits Available (Spanish)

NEW MEXICO

- State extends eligibility for unemployment insurance benefits to workers affected by COVID-19
- Information for workers affected by COVID-19

NEVADA

- Information for Claimants and Employers
- Governor Sisolak Waives Work Search Requirement and Wait Period for Unemployment Insurance Benefits
- March 5 - Governor release: Emergency Regulation to Protect Nevada Residents from Increased Medical and Prescription Costs related to COVID-19

NEW YORK

- State Website with UI info
- Novel Coronavirus (COVID-19) information
NORTH CAROLINA

- COVID-19 and Unemployment Insurance
- Executive Order 118: Limiting Operations of Restaurants and Bars and Broadening Unemployment Insurance Benefits in Response to COVID-19
- NC COVID-19 Information

NORTH DAKOTA

- Executive Order 2020-08
- Unemployment Insurance and COVID-19 FAQ

OHIO

- Executive Order 2020-03D Lifting Certain Unemployment Compensation Benefit Restrictions During an Emergency
- Common Number Provided for Reporting Mass Layoffs due to COVID-19 (Unemployment Benefits)
- Webpage on coronavirus and UI benefits

OKLAHOMA

- COVID-19 Unemployment Insurance FAQs & Important Messages
- OK Works/America's Job Centers providing virtual services and filing Unemployment Insurance claims during COVID-19
- Employer FAQs about Unemployment Insurance and COVID-19
- COVID-19 Message

OREGON

- Sick days 101: What the law says for workers and employers
- COVID-19 Coronavirus Supplemental Resource Guide for Employees
- Scenarios & Benefits Available
- Related Business Layoffs, Closures, and Unemployment Insurance Benefits

PENNSYLVANIA

- Information for workers and employers
- Information for Pennsylvania employees impacted by COVID-19

PUERTO RICO

- COVID-19 UI information (in Spanish)

RHODE ISLAND

- Workplace Fact Sheet for COVID-19
Governor declares state of emergency (including information about unemployment insurance)

SOUTH CAROLINA

- Employment & workforce COVID-19 Resource Hub
- Employment questions related to COVID19

SOUTH DAKOTA

- Unemployment Insurance Eligibility Requirements Loosened
- Families First Coronavirus Response Act: What does it mean for employers?
- Employers: Use SIDES for fast, secure online unemployment filing
- Labor Department Accepting Unemployment Claims from Workers Affected by COVID-19
- Governor release on statewide effort to prepare for COVID-19
- COVID-19 Resources
- COVID-19 Reemployment Assistance Eligibility Determinations
- Labor Department Accepting Unemployment Claims from School Employees Affected by COVID-19 Closures
- Reemployment Assistance Customer Service Center Remains Open

TENNESSEE

- Governor's press release for Coronavirus Task Force 3/4/20
- Information about TN UI benefits and Coronavirus
- COVID-19 Resources for Employers, Employees and FAQs

TEXAS

- Employers: Enrolling in Shared Work Program Provides an Alternative to Layoffs During COVID-19
- TVC Coronavirus Customer Service Policy (JVSG grant recipient in Texas)
- COVID-19 Resources Employers
- COVID-19 Resources Job Seekers

U.S. VIRGIN ISLANDS

- New Policies to Serve and Safeguard During the COVID-19 State of Emergency

UTAH

- COVID-19

VERMONT

- PRESS RELEASE: DEPARTMENT ANNOUNCES ELECTRONIC OPTION, STAFF INCREASES FOR UNEMPLOYMENT INSURANCE - includes information about local offices
- Expanding Unemployment Insurance Benefits in Response to COVID-19
• COVID-19 FAQ

VIRGINIA

• Office closings due to Coronavirus
• Attention Workers Whose Job Has Been Affected by the Coronavirus

WASHINGTON

• Message from Commissioner LeVine on Demand for Agency’s Services
• WorkSource career centers temporarily converting to all-virtual services
• Non-Pharmaceutical Interventions (NPIs)
• Inslee announces support for workers and businesses impacted by COVID-19
• ESD COVID-19 Response: including link to emergency rules for unemployment insurance
• Employment Security Department COVID-19 Information
• Scenarios and benefits chart
• Resource list for businesses & workers impacted by COVID-19
• PASSED: WA HB 2965 - Concerning the State’s Response to the Novel Coronavirus
• PASSED: WA HB 2739 - AN ACT Relating to Adjusting Certain Requirements of the Shared Leave Program and Declaring an Emergency

WISCONSIN

• Employment & Training COVID-19 Public Information - job center status
• Emergency Order to the Department of Workforce Development Regarding Unemployment Insurance
• How to File for Benefits Online: Employees & Employers
• Division of Vocational Rehabilitation Offices Temporarily Close and Providing Virtual Services
• Department of Workforce Development Information for the Public including Unemployment and Employment and Training
• Department of Workforce Development Information for Partners including employers regarding unemployment insurance

WYOMING

• Coronavirus 2019

Travel Restrictions

Multiple states have implemented outbound and/or inbound travel restrictions for state staff and visitors to state agencies. These states include:

• Alaska
• Arkansas
- Connecticut
- Delaware
- Florida
- Georgia
- Guam
- Hawaii
- Indiana
- Iowa
- Kentucky
- Louisiana
- Maine
- Maryland
- Massachusetts
- Minnesota
- New Hampshire
- New Jersey
- New Mexico
- Ohio
- Pennsylvania
- Rhode Island
- South Dakota
- Tennessee
- Vermont
- Virginia
- Washington
- West Virginia
- Wisconsin

**Telework Resources**

- LinkedIn Learning courses about working from home
- SHRM Form Short Term Telecommuting Agreement
- Montana Department of Labor and Industry Telework Agreement Form
- NASWA's Virtual & Telecommuting Work Agreement

**Other Organizations**

- US Chamber of Commerce Toolkit
- COVID-19 Planning and Response Guidance for State CIOs
- Coronavirus and COVID19 Updates for Employers (includes remote work, collective bargaining)
- COVID-19: FAQs on Federal Labor and Employment Laws
- NCSL: Coronavirus and State Legislatures in the News
Federal/Congressional Action

- UIPL 12-20 Families First Coronavirus Response Act, Division D Emergency Unemployment Insurance Stabilization and Access Act of 2020
- USDOL Coronavirus Resources
- Text of Passed Families First Coronavirus Act (H.R. 6201 signed by President March 18)
- H.R. 6021: Paid Leave and Unemployment Insurance Responses to COVID-19
- UIPL 10-20 Unemployment Compensation (UC) for Individuals Affected by the Coronavirus Disease 2019 (COVID-19)
- USDOL Webinar on UIPL 10-20 given March 17, 2020
- Coronavirus Preparedness and Response Supplemental Appropriations Act, 2020
- 6 things to know about the coronavirus funding package
- DOL guidance for preparing workplaces for coronavirus
- OPM Memorandum, Guidance, and Q&A: Coronavirus Disease 2019 (COVID-19)
- USDOL Wage & Hour: COVID-19 or Other Public Health Emergencies and the Family and Medical Leave Act Questions and Answers
- SBA Updates Criteria on States for Requesting Disaster Assistance Loans for Small Businesses Impacted by Coronavirus (COVID-19):

Does your state have more information to post here? Contact COVID@naswa.org

State Workforce Agencies Respond to Coronavirus (COVID-19)