As a result of the spread of COVID-19 (coronavirus), state agencies handling unemployment insurance, reemployment services and pre-employment training are faced with a new set of challenges in how to handle claims filings, work search requirements and other scenarios as a result of the outbreak, in addition to assuring their own state workforce is safe and healthy.

This web page highlights information provided by states on how they are dealing with workforce issues related to the impact of COVID-19 on their daily operations. In addition, other useful resources from the public and private sectors are provided at the bottom of the state listing. For general information about states’ efforts regarding COVID-19, please visit state websites. This page will be updated as we receive information from the states.

The three links below (Center for Disease Control and Prevention-CDC, Johns Hopkins-JH and World Health Organization-WHO) contain the most accurate and up-to-date information about the virus.

- CDC is responding to the novel coronavirus outbreak
- Johns Hopkins: COVID-19 Global Map
- World Health Organization coronavirus outbreak
Members-Only COVID-19 Resources

NASWA Members (state workforce agency personnel) have additional resources available for internal use only. This requires your NASWA Member login to access.

Don’t have a Member Login? Create one now.

State Information

Alabama

- Employer Charges for COVID-19 Related Claims Waived: Employers Urged to File Claims on Behalf of Employees
- Coronavirus and Unemployment Insurance FAQs
- Release detailing changes to UC for coronavirus (see FAQs above)
- DOL COVID-19 Resource Page
- Alabama Career Center Locations will Close to Public - Going to Virtual Services

Alaska

- COVID-19 Scenarios and Benefits and COVID-19 Programs
- Alaska Job Center Events Postponed
- Labor commissioner anticipates increase in UI - includes filing information

Arkansas

- Common Questions and Answers for Employers Regarding the Unemployment Insurance Program and the Impact of the COVID-19 Pandemic
- Common Questions and Answers for Workers Regarding the Unemployment Insurance Program and the Impact of the COVID-19 Pandemic
- Notice to Individuals Inquiring About the Availability of Unemployment Insurance Benefits As A Result of the COVID19 Pandemic

Arizona

- DES Announces Expansion of Shared Work Program to Support Employers, Employees
- Resources for Job Seekers and Employers
- UI Information Fact Sheet
- COVID-19 and Unemployment Insurance Benefits Arizona Department of Economic Security Questions and Answers
- COVID-19 Information - links to UI and includes form to submit with COVID-19 questions
California

- EDD Coronavirus resources
- UI Information Fact Sheet
- Information for Employers and Worker Benefits

Colorado

- COVID-19 Information
- UI Emergency Rules
- UI System Improvements (adding call center staff, new “last name” online filing and updated web site content)
- Coronavirus Efforts Under State Of Emergency
- Governor declares state of emergency
- Emergency Rules on Paid Sick Leave for COVID-19

Connecticut

- In-Person Visits at American Job Centers are Suspended - move to virtual assistance
- Frequently asked questions about coronavirus (COVID-19) related to unemployment insurance
- Connecticut’s Coronavirus Information Website

Delaware

- Department of Labor COVID-19 Response Center
- The Delaware Department of Labor Expands Unemployment Benefits to Workers Affected by the COVID-19 Pandemic
- The Delaware Department of Labor Offices will remain open, but we are suspending public access to all of our office buildings until further notice.
- Unemployment Benefits Expanded to Workers Affected by the COVID-19 Pandemic - includes information about office closures
- Division of Unemployment Insurance Frequently Regarding the Potential Impact of the Coronavirus

District of Columbia

- Bowser Administration Announces UI Benefit Flexibilities with the Passage of COVID-19 Response Emergency Amendment Act of 2020
- DC Expands Unemployment Insurance Protections to Address COVID-19
- Update on DOES Operating Status during COVID-19 emergency
- Website for COVID-19

Florida

- Reemployment Assistance COVID-19 FAQ
- Emergency Bridge Loan Program for Small Businesses Impacted by COVID-19
- Gov issues executive order declaring public health emergency
- state employee travel restrictions

Georgia

- Filing for Unemployment During the COVID-19 Public Health Crisis
<table>
<thead>
<tr>
<th>State</th>
<th>News and Resources</th>
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</table>
| Guam   | GDOL Public Service Announcement includes UI and job information  
       | GDOL Career Centers processing claims but temporarily closed to the public  
       | NEW Information for filing for unemployment, partial claims, and reemployment services  |
| Hawaii | Department of Labor Advisory  |
|        | COVID-19: Labor Benefits Fact Sheet  
       | State announces scheduling of appointments for unemployment claims  
       | State strongly suggests filing for unemployment benefits online  |
| Idaho  | Release: Payments begin for Federal Pandemic Unemployment Compensation  
       | Idaho Get Help Resources  
       | Pandemic Unemployment Assistance  
       | Employer FAQs about Unemployment Insurance and COVID-19  
       | Department of Labor and COVID-19  
       | Claimant FAQs about Unemployment Insurance and COVID-19  |
| Illinois | IDES offices closed to the public until further notice  
           | COVID-19 and Unemployment Benefits  
           | Emergency Unemployment Insurance Rules  |
| Indiana | DWD to host statewide unemployment insurance webinars for Hoosiers impacted by COVID  
        | COVID-19 Resource Guide for Hoosiers Looking for Assistance  
        | Governor announces more steps to slow spread of COVID-19; includes information on DWD offices  
        | Governor's Order - Helping Hoosiers During COVID-19  
        | UPDATED: DWD COVID-19 Information  
        | Indiana UI FAQ for COVID-19  |
| Iowa   | IWD announces Guidance on Unemployment Benefits: Iowans Who Refuse to Return to Work Without Good Reason When Recalled Will Lose Eligibility to Unemployment Benefits  
       | Gov. Reynolds announces unemployment insurance tax extension to assist small businesses  
       | UI Tax Extension to Small Businesses  
       | Updates and Resources about COVID-19  
       | Governor Reynolds announces assistance for employees and employers affected by COVID-19 related layoffs  |
| Kansas | --- |
○ COVID-19 Response - Workforce Services from Kansas Department of Commerce
○ COVID-19 Response Resources from the Kansas Department of Labor
○ UI and COVID-19 FAQ

Kentucky

○ COVID19 - Unemployment Insurance Frequently Asked Questions
○ Executive Branch employees protocols including telecommuting guidance
○ Governor's memo cancelling in person government services to the public

Louisiana

○ LWC home page with links to COVID-19 Information
○ 29-JBE-2020 Governors Proclamation - Additional Measures for COVID-19
○ Unemployment Insurance information for Workers and Employers
○ LWC COVID-19 Information by Division

Maine

○ Dept. of Labor Announces Shift to Online CareerCenter Services
○ Flexibility in UI System
○ Unemployment Insurance FAQs Regarding COVID-19
○ Resources for Workers and Businesses on COVID-19
○ Information about COVID-19 - includes UI info

Maryland

○ ENACTED: State of Emergency and Catastrophic Health Emergency - Prohibits an employer from terminating an employee solely on the basis that the employee has been required to be isolated or quarantined
○ Division of Workforce Development and Adult Learning - includes information about local office services/availability
○ State employee travel out of state suspended
○ Unemployment Insurance information for claimants, including COVID-19 FAQ
○ COVID-19 FAQ for UI

Massachusetts

○ ENACTED: An Act authorizing waiver of the one week waiting period for unemployment benefits
○ Status of AJCs
○ Information on Unemployment and Coronavirus (COVID-19)
○ Guidance & directives for businesses and employers - includes information about unemployment
○ Learn about Massachusetts COVID-19 Workforce Measures

Michigan

○ State website for Coronavirus information - info for residents/communities, health care professionals, childcare and school administrators, employers and workers
○ Governor Whitmer Expands Unemployment Benefits for Michigan Workers
○ Executive Order Temporary Expansions of Unemployment Eligibility and Cost-sharing
- Coronavirus information - info for residents/communities, health care professionals, childcare and school administrators, employers and workers

**Minnesota**

- Your Unemployment Insurance Questions, Answered (COVID-19)
- COVID-19 Information for Employers, Business
- Worker protections related to COVID-19
- COVID-19 and Unemployment Benefits
- Frequently Asked Questions from Employers and Workers (includes UI information)

**Mississippi**

- Resources for Workers and Businesses on COVID-19
- Novel Coronavirus (COVID-19) Response including limiting access to job center facilities

**Missouri**

- All Missouri Job Centers to suspend in-person services due to recommendations regarding COVID-19
- COVID-19 FAQs for Businesses & Workers
- Coronavirus (COVID-19) Resources

**Montana**

- Law rule that would help with eligibility in COVID-19 situations
- Governor Bullock Announces Emergency Rules to Streamline Unemployment Benefits for Workers Impacted by COVID-19
- COVID-19 FAQ

**Nebraska**

- Labor Commissioner Urges Nebraskans to File for Unemployment Benefits Online During COVID-19 Pandemic
- COVID-19 Resources and Information
- Executive Order to Loosen Unemployment Insurance Eligibility Requirements

**Nevada**

- Information for Claimants and Employers
- Governor Sisolak Waives Work Search Requirement and Wait Period for Unemployment Insurance Benefits
- March 5 - Governor release: Emergency Regulation to Protect Nevada Residents from Increased Medical and Prescription Costs related to COVID-19

**New Hampshire**

- Emergency Order #5 Access to State Unemployment Benefits for Individuals Impacted by COVID-19
- COVID-19 mandatory notice - new policy re: visiting NH offices

**New Jersey**

- COVID-19/Novel Coronavirus Information for New Jersey Businesses
- All One-Stop Career Center Offices Closed through March 30
In-Person Unemployment Services at One-Stops Suspended Due to COVID-19. Online benefit filing.
Dept of Labor Benefits and the Coronavirus: What you should know
COVID-19 Scenarios & Benefits Available (English)
COVID-19 Scenarios & Benefits Available (Spanish)

New Mexico
State extends eligibility for unemployment insurance benefits to workers affected by COVID-19
Information for workers affected by COVID-19

New York
What you need to know about the CARES Act
State Website with UI info
Novel Coronavirus (COVID-19) information

North Carolina
COVID-19 and Unemployment Insurance
Executive Order 118: Limiting Operations of Restaurants and Bars and Broadening Unemployment Insurance Benefits in Response to COVID-19
NC COVID-19 Information

North Dakota
Executive Order 2020-08
Unemployment Insurance and COVID-19 FAQ

Ohio
Executive Order 2020-03D Lifting Certain Unemployment Compensation Benefit Restrictions During an Emergency
Common Number Provided for Reporting Mass Layoffs due to COVID-19 (Unemployment Benefits)
Webpage on coronavirus and UI benefits

Oklahoma
COVID-19 Unemployment Insurance FAQs & Important Messages
OK Works/America's Job Centers providing virtual services and filing Unemployment Insurance claims during COVID-19
Employer FAQs about Unemployment Insurance and COVID-19
COVID-19 Message

Oregon
Governor issues executive order to stay home
WorkSource Oregon centers are making social distancing health recommendation adjustments to provide services to individuals and businesses during the COVID-19 crisis while protecting customers, employees and the public.
Sick days 101: What the law says for workers and employers
COVID-19 Coronavirus Supplemental Resource Guide for Employees
Scenarios & Benefits Available
Related Business Layoffs, Closures, and Unemployment Insurance Benefits

Pennsylvania

- Information for workers and employers
- Information for Pennsylvania employees impacted by COVID-19

Puerto Rico

- COVID-19 UI information (in Spanish)

Rhode Island

- Department of Labor and Training home page including links to COVID-19 resources
- Workplace Fact Sheet for COVID-19
- Governor declares state of emergency (including information about unemployment insurance)

South Carolina

- Access to statewide centers
- Employment workforce COVID-19 Resource Hub
- Employment questions related to COVID19

South Dakota

- CARES Act Benefits and Implementation
- Warning Against Unemployment Scams
- Unemployment Insurance Eligibility Requirements Loosened
- Families First Coronavirus Response Act: What does it mean for employers?
- Employers: Use SIDES for fast, secure online unemployment filing
- Labor Department Accepting Unemployment Claims from Workers Affected by COVID-19
- Governor release on statewide effort to prepare for COVID-19
- COVID-19 Resources
- COVID-19 Reemployment Assistance Eligibility Determinations
- Labor Department Accepting Unemployment Claims from School Employees Affected by COVID-19 Closures
- Reemployment Assistance Customer Service Center Remains Open

Tennessee

- Governor's press release for Coronavirus Task Force 3/4/20
- Information about TN UI benefits and Coronavirus
- COVID-19 Resources for Employers, Employees and FAQs

Texas

- Helping Texans Access UI System: Implementing Staggered Access Based on Area Code
- Chat Bot Launched for UI Claims
- Employers: Enrolling in Shared Work Program Provides an Alternative to Layoffs During COVID-19
- TVC Coronavirus Customer Service Policy (JVSG grant recipient in Texas)
U.S. Virgin Islands

- New Policies to Serve and Safeguard During the COVID-19 State of Emergency

Utah

- Pandemic Unemployment Assistance program available to Utahns
- CARES FAQ
- Daily Rapid Response Virtual Workshops Launched
- COVID-19

Vermont

- CAREER RESOURCE CENTERS CLOSED TO PUBLIC, STILL OFFERING VIRTUAL SERVICES
- PRESS RELEASE: DEPARTMENT ANNOUNCES ELECTRONIC OPTION, STAFF INCREASES FOR UNEMPLOYMENT INSURANCE - includes information about local offices
- Expanding Unemployment Insurance Benefits in Response to COVID-19
- COVID-19 FAQ

Virginia

- COVID-19 Resources
- Office closings due to Coronavirus
- Attention Workers Whose Job Has Been Affected by the Coronavirus

Washington

- Message from Commissioner LeVine on Demand for Agency’s Services
- WorkSource career centers temporarily converting to all-virtual services
- Non-Pharmaceutical Interventions (NPIs)
- Inslee announces support for workers and businesses impacted by COVID-19
- ESD COVID-19 Response: including link to emergency rules for unemployment insurance
- Employment Security Department COVID-19 Information
- Scenarios and benefits chart
- Resource list for businesses & workers impacted by COVID-19
- PASSED: WA HB 2965 - Concerning the State’s Response to the Novel Coronavirus
- PASSED: WA HB 2739 - AN ACT Relating to Adjusting Certain Requirements of the Shared Leave Program and Declaring an Emergency

West Virginia

- Governor Jim Justice Issues Executive Order (waives waiting week, able, available and work search requirements and suspends in-person contact for UI)

Wisconsin

- COVID-19 Which Unemployment Program is for You?
- DWD Launches New Links in Spanish and Hmong Related DWD COVID-19 Information
Federal/Congressional Action

- UIPL 20-20 Coronavirus Aid, Relief, and Economic Security (CARES) Act of 2020 – Operating, Financial, and Reporting Instructions for Section 2105: Temporary Full Federal Funding of the First Week of Compensable Regular Unemployment for States with No Waiting Week
- UNEMPLOYMENT INSURANCE PROGRAM LETTER NO. 18-20
- UNEMPLOYMENT INSURANCE PROGRAM LETTER NO. 16-20 Change 1
- Text of Passed Coronavirus Aid, Relief, and Economic Security Act (CARES Act signed by President March 27)
- NASWA Summary of UI Provisions in the CARES Act
- FiscalNote Map of State Legislation on COVID-19
- Senate-Passed CARES Act UI and Tax Summary
- USDOL Slides from Webinar on UIPL 12-20 and EUISAA
- USDOL WHD Fact Sheet for Employees
- USDOL WHD Fact Sheet for Employers
- USDOL WHD Q&A
- UIPL 12-20 Families First Coronavirus Response Act, Division D Emergency Unemployment Insurance Stabilization and Access Act of 2020
- BLS COVID-19 Questions and Answers
- USDOL Coronavirus Resources
- Text of Passed Families First Coronavirus Act (H.R. 6201 signed by President March 18)
Other Organizations

- Small Business Support Programs of Safehome.org
- US Chamber of Commerce Toolkit
- COVID-19 Planning and Response Guidance for State CIOs
- Coronavirus and COVID19 Updates for Employers (includes remote work, collective bargaining)
- COVID-19: FAQs on Federal Labor and Employment Laws
- NCSL: Coronavirus and State Legislatures in the News
- NCSL: State Action on Coronavirus (COVID-19)

Telework Resources

- LinkedIn Learning courses about working from home
- SHRM Form Short Term Telecommuting Agreement
- Montana Department of Labor and Industry Telework Agreement Form
- NASWA's Virtual & Telecommuting Work Agreement

Travel Restrictions

Multiple states have implemented outbound and/or inbound travel restrictions for state staff and visitors to state agencies. These states include:

- Alaska
- Arkansas
- Connecticut
- Delaware
- Florida
- Georgia
- Guam
- Hawaii
- Indiana
- Iowa
Kentucky
Louisiana
Maine
Maryland
Massachusetts
Minnesota
New Hampshire
New Jersey
New Mexico
Ohio

Pennsylvania
Rhode Island
South Dakota
Tennessee
Vermont
Virginia
Washington
West Virginia
Wisconsin

Does your state have more information to post here? Contact COVID@naswa.org

State Workforce Agencies Respond to Coronavirus (COVID-19)