Members-Only COVID-19 Resources

NASWA Members (state workforce agency personnel) have additional resources available for internal use only. This requires your NASWA Member login to access.

Don’t have a Member Login? Create one now.

State Information

This page was last updated on Wednesday August 5, 2020 at 2:49pm
As a result of the spread of COVID-19, state agencies handling unemployment insurance are faced with a new set of extraordinary challenges including implementation of new federal programs and an unprecedented volume of claims.

This web page highlights information provided by states on how they are dealing with unemployment insurance issues related to the impact of COVID-19 on their daily operations. The tabs above link to other useful resources from the public and private sectors.

The three links below (Center for Disease Control and Prevention-CDC, Johns Hopkins-JH and World Health Organization-WHO) contain the most accurate and up-to-date information about the virus.

- CDC is responding to the novel coronavirus outbreak
- Johns Hopkins: COVID-19 Global Map
- World Health Organization coronavirus outbreak

State Information
Alabama

- Employer Charges for COVID-19 Related Claims Waived: Employers Urged to File Claims on Behalf of Employees
- Coronavirus and Unemployment Insurance FAQs
- Release detailing changes to UC for coronavirus (see FAQs above)
- DOL COVID-19 Resource Page
- Alabama Career Center Locations will Close to Public - Going to Virtual Services

Alaska

- COVID-19 Scenarios and Benefits and COVID-19 Programs
- Alaska Job Center Events Postponed
- Labor commissioner anticipates increase in UI - includes filing information

Arkansas

- Common Questions and Answers for Employers Regarding the Unemployment Insurance Program and the Impact of the COVID-19 Pandemic
- Common Questions and Answers for Workers Regarding the Unemployment Insurance Program and the Impact of the COVID-19 Pandemic
- Notice to Individuals Inquiring About the Availability of Unemployment Insurance Benefits As A Result of the COVID19 Pandemic

Arizona

- DES Announces Expansion of Shared Work Program to Support Employers, Employees
- Resources for Job Seekers and Employers
- UI Information Fact Sheet
- COVID-19 and Unemployment Insurance Benefits Arizona Department of Economic Security Questions and Answers
- COVID-19 Information - links to UI and includes form to submit with COVID-19 questions

California

- EDD Coronavirus resources
- Coronavirus Disease (COVID-19) – FAQs on laws enforced by the California Labor Commissioner’s Office
- Information for Employers and Worker Benefits

Colorado

- COVID-19 Information
- UI Emergency Rules
- UI System Improvements (adding call center staff, new “last name” online filing and updated web site content)
- Coronavirus Efforts Under State Of Emergency
- Governor declares state of emergency
- Emergency Rules on Paid Sick Leave for COVID-19

Connecticut
In-Person Visits at American Job Centers are Suspended - move to virtual assistance
Frequently asked questions about coronavirus (COVID-19) related to unemployment insurance
Connecticut's Coronavirus Information Website

Delaware

Department of Labor COVID-19 Response Center
The Delaware Department of Labor Expands Unemployment Benefits to Workers Affected by the COVID-19 Pandemic
The Delaware Department of Labor Offices will remain open, but we are suspending public access to all of our office buildings until further notice.
Unemployment Benefits Expanded to Workers Affected by the COVID-19 Pandemic - includes information about office closures
Division of Unemployment Insurance Frequently Regarding the Potential Impact of the Coronavirus

District of Columbia

Bowser Administration Announces UI Benefit Flexibilities with the Passage of COVID-19 Response Emergency Amendment Act of 2020
DC Expands Unemployment Insurance Protections to Address COVID-19
Update on DOES Operating Status during COVID-19 emergency
Website for COVID-19

Florida

Reemployment Assistance COVID-19 FAQ
Emergency Bridge Loan Program for Small Businesses Impacted by COVID-19
Gov issues executive order declaring public health emergency
state employee travel restrictions

Georgia

Filing for Unemployment During the COVID-19 Public Health Crisis
GDOL Public Service Announcement includes UI and job information
GDOL Career Centers processing claims but temporarily closed to the public
NEW Information for filing for unemployment, partial claims, and reemployment services

Guam

Department of Labor Advisory

Hawaii

COVID-19: Labor Benefits Fact Sheet
State announces scheduling of appointments for unemployment claims
State strongly suggests filing for unemployment benefits online

Idaho

Release: Payments begin for Federal Pandemic Unemployment Compensation
Idaho Get Help Resources
Pandemic Unemployment Assistance
Employer FAQs about Unemployment Insurance and COVID-19
Department of Labor and COVID-19
Claimant FAQs about Unemployment Insurance and COVID-19

Illinois

IDES offices closed to the public until further notice
COVID-19 and Unemployment Benefits
Emergency Unemployment Insurance Rules

Indiana

Indiana Unemployment Information including links
DWD to host statewide unemployment insurance webinars for Hoosiers impacted by COVID
COVID-19 Resource Guide for Hoosiers Looking for Assistance
Governor announces more steps to slow spread of COVID-19; includes information on DWD offices
Governor's Order - Helping Hoosiers During COVID-19
UPDATED: DWD COVID-19 Information
Indiana UI FAQ for COVID-19

Iowa

IWD announces Guidance on Unemployment Benefits: Iowans Who Refuse to Return to Work Without Good Reason When Recalled Will Lose Eligibility to Unemployment Benefits
Gov. Reynolds announces unemployment insurance tax extension to assist small businesses
UI Tax Extension to Small Businesses
Updates and Resources about COVID-19
Governor Reynolds announces assistance for employees and employers affected by COVID-19 related layoffs

Kansas

COVID-19 Response - Workforce Services from Kansas Department of Commerce
COVID-19 Response Resources from the Kansas Department of Labor
UI and COVID-19 FAQ

Kentucky

COVID19 - Unemployment Insurance Frequently Asked Questions
Executive Branch employees protocols including telecommuting guidance
Governor's memo cancelling in person government services to the public

Louisiana

LWC home page with links to COVID-19 Information
29-JBE-2020 Governors Proclamation - Additional Measures for COVID-19
Unemployment Insurance information for Workers and Employers
LWC COVID-19 Information by Division
Maine

- Dept. of Labor Announces Shift to Online CareerCenter Services
- Flexibility in UI System
- Unemployment Insurance FAQs Regarding COVID-19
- Resources for Workers and Businesses on COVID-19
- Information about COVID-19 - includes UI info

Maryland

- ENACTED: State of Emergency and Catastrophic Health Emergency - Prohibits an employer from terminating an employee solely on the basis that the employee has been required to be isolated or quarantined
- Division of Workforce Development and Adult Learning - includes information about local office services/availability
- State employee travel out of state suspended
- Unemployment Insurance information for claimants, including COVID-19 FAQ
- COVID-19 FAQ for UI

Massachusetts

- ENACTED: An Act authorizing waiver of the one week waiting period for unemployment benefits
- Status of AJCs
- Information on Unemployment and Coronavirus (COVID-19)
- Guidance & directives for businesses and employers - includes information about unemployment
- Learn about Massachusetts COVID-19 Workforce Measures

Michigan

- Criminals attempting to illegally obtain benefits using stolen and falsified data
- State website for Coronavirus information - info for residents/communities, health care professionals, childcare and school administrators, employers and workers
- Governor Whitmer Expands Unemployment Benefits for Michigan Workers
- Executive Order Temporary Expansions of Unemployment Eligibility and Cost-sharing

Minnesota

- COVID-19 Information for Employers, Business
- Worker protections related to COVID-19
- COVID-19 and Unemployment Benefits
- COVID-19 Information for Minnesotans (includes UI information)

Mississippi

- Resources for Workers and Businesses on COVID-19
- Novel Coronavirus (COVID-19) Response including limiting access to job center facilities

Missouri

- All Missouri Job Centers to suspend in-person services due to recommendations regarding COVID-19
COVID-19 FAQs for Businesses & Workers
Coronavirus (COVID-19) Resources

Montana
- Law rule that would help with eligibility in COVID-19 situations
- Governor Bullock Announces Emergency Rules to Streamline Unemployment Benefits for Workers Impacted by COVID-19
- COVID-19 FAQ

Nebraska
- Labor Commissioner Urges Nebraskans to File for Unemployment Benefits Online During COVID-19 Pandemic
- COVID-19 Resources and Information
- Executive Order to Loosen Unemployment Insurance Eligibility Requirements

Nevada
- Information for Claimants and Employers
- Governor Sisolak Waives Work Search Requirement and Wait Period for Unemployment Insurance Benefits
- March 5 - Governor release: Emergency Regulation to Protect Nevada Residents from Increased Medical and Prescription Costs related to COVID-19

New Hampshire
- Emergency Order #5 Access to State Unemployment Benefits for Individuals Impacted by COVID-19
- COVID-19 mandatory notice - new policy re: visiting NH offices

New Jersey
- COVID-19/Novel Coronavirus Information for New Jersey Businesses
- All One-Stop Career Center Offices Closed through March 30
- In-Person Unemployment Services at One-Stops Suspended Due to COVID-19. Online benefit filing.
- Dept of Labor Benefits and the Coronavirus: What you should know
- COVID-19 Scenarios & Benefits Available (English)
- COVID-19 Scenarios & Benefits Available (Spanish)

New Mexico
- State extends eligibility for unemployment insurance benefits to workers affected by COVID-19
- Information for workers affected by COVID-19

New York
- What you need to know about the CARES Act
- State Website with UI info
- Novel Coronavirus (COVID-19) information

North Carolina
COVID-19 and Unemployment Insurance

Executive Order 118: Limiting Operations of Restaurants and Bars and Broadening Unemployment Insurance Benefits in Response to COVID-19

NC COVID-19 Information

North Dakota

Executive Order 2020-08
Unemployment Insurance and COVID-19 FAQ

Ohio

Executive Order 2020-03D Lifting Certain Unemployment Compensation Benefit Restrictions During an Emergency
Common Number Provided for Reporting Mass Layoffs due to COVID-19 (Unemployment Benefits)
Webpage on coronavirus and UI benefits

Oklahoma

COVID-19 Unemployment Insurance FAQs & Important Messages
OK Works/America's Job Centers providing virtual services and filing Unemployment Insurance claims during COVID-19
Employer FAQs about Unemployment Insurance and COVID-19
COVID-19 Message

Oregon

Governor issues executive order to stay home
WorkSource Oregon centers are making social distancing health recommendation adjustments to provide services to individuals and businesses during the COVID-19 crisis while protecting customers, employees and the public.
Sick days 101: What the law says for workers and employers
COVID-19 Coronavirus Supplemental Resource Guide for Employees
Scenarios & Benefits Available
Related Business Layoffs, Closures, and Unemployment Insurance Benefits

Pennsylvania

Information for workers and employers
Information for Pennsylvania employees impacted by COVID-19

Puerto Rico

COVID-19 UI information (in Spanish)

Rhode Island

Department of Labor and Training home page including links to COVID-19 resources
Workplace Fact Sheet for COVID-19
Governor declares state of emergency (including information about unemployment insurance)

South Carolina
- Access to statewide centers
- Employment workforce COVID-19 Resource Hub
- Employment questions related to COVID-19

South Dakota

- CARES Act Benefits and Implementation
- Warning Against Unemployment Scams
- Unemployment Insurance Eligibility Requirements Loosened
- Families First Coronavirus Response Act: What does it mean for employers?
- Employers: Use SIDES for fast, secure online unemployment filing
- Labor Department Accepting Unemployment Claims from Workers Affected by COVID-19
- Governor release on statewide effort to prepare for COVID-19
- COVID-19 Resources
- COVID-19 Reemployment Assistance Eligibility Determinations
- Labor Department Accepting Unemployment Claims from School Employees Affected by COVID-19 Closures
- Reemployment Assistance Customer Service Center Remains Open

Tennessee

- Governor's press release for Coronavirus Task Force 3/4/20
- Information about TN UI benefits and Coronavirus
- COVID-19 Resources for Employers, Employees and FAQs

Texas

- Helping Texans Access UI System: Implementing Staggered Access Based on Area Code
- Chat Bot Launched for UI Claims
- Employers: Enrolling in Shared Work Program Provides an Alternative to Layoffs During COVID-19
- TVC Coronavirus Customer Service Policy (JVSG grant recipient in Texas)
- COVID-19 Resources Employers
- COVID-19 Resources Job Seekers

U.S. Virgin Islands

- US Virgin Islands Department of Labor Homepage with UI and COVID-19 Information
- New Policies to Serve and Safeguard During the COVID-19 State of Emergency

Utah

- Pandemic Unemployment Assistance program available to Utahns
- CARES FAQ
- Daily Rapid Response Virtual Workshops Launched
- COVID-19

Vermont

- CAREER RESOURCE CENTERS CLOSED TO PUBLIC, STILL OFFERING VIRTUAL SERVICES
- PRESS RELEASE: DEPARTMENT ANNOUNCES ELECTRONIC OPTION, STAFF
INCREASES FOR UNEMPLOYMENT INSURANCE - includes information about local offices
- Expanding Unemployment Insurance Benefits in Response to COVID-19
- COVID-19 FAQ

Virginia

- COVID-19 Resources
- Office closings due to Coronavirus
- Attention Workers Whose Job Has Been Affected by the Coronavirus

Washington

- Employment Security Department Home page with links to resources
- Message from Commissioner LeVine on Demand for Agency's Services
- WorkSource career centers temporarily converting to all-virtual services
- Non-Pharmaceutical Interventions (NPIs)
- Inslee announces support for workers and businesses impacted by COVID-19
- ESD COVID-19 Response: including link to emergency rules for unemployment insurance
- Employment Security Department COVID-19 Information
- Scenarios and benefits chart
- Resource list for businesses & workers impacted by COVID-19
- PASSED: WA HB 2965 - Concerning the State's Response to the Novel Coronavirus
- PASSED: WA HB 2739 - AN ACT Relating to Adjusting Certain Requirements of the Shared Leave Program and Declaring an Emergency

West Virginia

- Workforce West Virginia reminds public of actions that can affect eligibility for unemployment benefits
- COVID 19 Resource Information
- Governor Jim Justice Issues Executive Order (waives waiting week, able, available and work search requirements and suspends in-person contact for UI)

Wisconsin

- Unemployment COVID-19 Public Information
- COVID-19 Which Unemployment Program is for You?
- DWD Launches New Links in Spanish and Hmong Related DWD COVID-19 Information
- Employment & Training COVID-19 Public Information - job center status
- Emergency Order to the Department of Workforce Development Regarding Unemployment Insurance
- How to File for Benefits Online: Employees & Employers
- Division of Vocational Rehabilitation Offices Temporarily Close and Providing Virtual Services
- Department of Workforce Development Information for the Public including Unemployment and Employment and Training
- Department of Workforce Development Information for Partners including employers regarding unemployment insurance

Wyoming
Travel Restrictions

Multiple states have implemented outbound and/or inbound travel restrictions for state staff and visitors to state agencies. These states include:

- Alaska
- Arkansas
- Connecticut
- Delaware
- Florida
- Georgia
- Guam
- Hawaii
- Indiana
- Iowa
- Kentucky
- Louisiana
- Maine
- Maryland
- Massachusetts
- Minnesota
- New Hampshire
- New Jersey
- New Mexico
- Ohio
- Pennsylvania
- Rhode Island
- South Dakota
- Tennessee
- Vermont
- Virginia
- Washington
- West Virginia
- Wisconsin
Does your state have more information to post here? Contact COVID@naswa.org

Unemployment Insurance - COVID-19 Resources