



UI Interstate Connection Network (UI ICON)

NASWA Interstate Connection Network logo

The Unemployment Insurance Interstate Connection Network (ICON) is the system that allows State UI agencies to request and receive data for use in the filing and processing of combined wage claims, military and federal claims. The system provides for the exchange of data between State workforce agencies as well as federal partners.

ICON provides real time information to assist state UI staff in identifying if a claimant has a claim or wages in another state. It aids in the collection of overpayments by allowing states to request assistance with collection efforts through the Interstate Reciprocal Overpayment Recovery Arrangement (IRORA) process. The system also supports the state wage interchange system (SWIS) used to measure re-employment outcomes, as well as other communications with varying federal agencies.

UI IB Subcommittee

NASWA's Unemployment Insurance (UI) Subcommittee work is vitally important to the UI Committee and to the NASWA leadership. The Interstate Benefits (IB) Subcommittee is the overseeing body for state UI agreements, interstate benefits processes/procedures, states' voice for the federal UI programs, and states' voice for the combined wage claim program. The mission of the IB system is to provide methods for the exchange of information among states and Canada to support Unemployment Compensation initial claims, benefit determinations, and workforce security objectives. *Note: To view UI IB Subcommittee information, a member login required.*

[UI IB Subcommittee](#)