Resources

The Interstate Connection Network (ICON) Resources page is dedicated to providing information, tools and resources to State Workforce Agency Interstate Benefit Teams. Users will find valuable and easy-to-use links and resources at their fingertips.

The ICON Team is committed to supporting you – please contact us for assistance or questions.

Looking for USDOL guidance? Search Unemployment Insurance Program Letters (UIPLs), Training and Employment Guidance Letters (TEGLs), and Training & Employment Notices (TENs), as well as historical advisories.
Important Deadlines

due dates and other relevant dates to

State Contacts

Need to know who to contact to help? Look here for an extensive listing of Interstate Benefit contacts in State Workforce Agencies. You can search by state, name or unit of work.
Acronym List

What do these letters mean? Click here for a listing of common unemployment insurance acronyms and abbreviations, and their meanings.