



Submitted by [Michelle Marshel](#) on September 03, 2020

## **Virtual Services Online Tools Available for States at the Workforce IT Support Center**

September 03, 2020

FOR IMMEDIATE RELEASE

WASHINGTON - The National Association of State Workforce Agencies (NASWA) announced tools focused on virtual services that are available now at the Workforce IT Support Center: [Solutions Marketplace](#).

These tools allow NASWA state members and other authorized users of Workforce Innovation and Opportunity Act (WIOA) partner agencies to find virtual service technology solutions and promising practices.



[Virtual Service Delivery Products](#)

These products are part of the Solutions Marketplace and offer a collection of available products and services that states and WIOA partner agencies can choose from to deliver services virtually. A wide variety of technologies are available here that will help service customers, including virtual career fairs, live streaming, and more. Searches can be done by type of tool or keyword.

Visit [Virtual Service Delivery Products](#) (requires a NASWA member account login or authorized user access)



### [State Workforce Technology Practices](#)

These practices are part of the Solutions Marketplace and provide information on how other states are currently using technology solutions to deliver services. They display virtual services utilized, searchable by state.

Visit [State Workforce Technology Practices](#) (requires a NASWA member account login or authorized user access)

“We are excited to offer these tools to states and WIOA agency partners as they make determinations on how to best serve customers during these unprecedented times,” said Scott B. Sanders, NASWA Executive Director. “Our Workforce IT Support Center is ready to assist our member states discover what technology solutions are available to them.”

For more information on tools and services available through NASWA’s Workforce IT Support Center, visit <https://www.naswa.org/witsc>.

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