



Knowledge Exchange Library



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The **Knowledge Exchange Library** is a managed collection of resources and information on Unemployment Insurance Integrity and Workforce Technology.

The UI Integrity Center uses the Knowledge Exchange Library to help state UI agencies prevent, detect, and recover improper payments, prevent fraud, and promote program integrity.

The Workforce IT Support Center (Workforce ITSC), which supports all state WIOA core program partners, uses the Knowledge Exchange Library to provide a centralized Workforce Technology Collection for information sharing. It includes such things as templates, promising practices, reports, articles, and videos. Information covers such categories as Data and Analytics, Financial, Infrastructure, Integration, Operations and Process Improvement, Privacy and Security, Procurement, Project and Product Management, and Systems.

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