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National Association of State Workforce Agencies (NASWA) is the national organization representing all 50 state workforce agencies, D.C. and U.S. territories. These agencies deliver training, employment, career, and business services, in addition to administering the unemployment insurance, veteran reemployment, and labor market information programs. NASWA provides policy expertise, shares promising state practices, and promotes state innovation and leadership in workforce development.

See the [History](#) of NASWA

Our Mission

To enhance the state workforce agencies' ability to accomplish their goals, statutory roles and responsibilities.

Our Vision

To be a leading national advocate for workforce development policy and catalyst for system advances.



Our Strategic Goals

Drive the national agenda for workforce policy by:

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- Being the respected voice of state workforce systems;
 - Defining national policy on workforce and related issues; and by
 - Aligning the work of our national partners

Provide high value member services by:

- Building an active network for state administrators;
- Sharing best practices to successfully advance the national and state workforce system, improving business climate and economic opportunities for employers and job seekers; and by
- Providing workforce program and technology solutions.



Our Guiding Principles

External

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- Promote the publicly-funded workforce system and drive the national agenda on workforce development as the voice of state workforce agencies;
 - Lead coordination of local, state and federal officials who have responsibility for the success of the workforce system in meeting employer and job seeker needs;
 - Further the understanding that the core function of the workforce system is to meet employers' needs for a qualified workforce, to find good and stable employment for workers and to help workers advance their careers;
 - Advance the state's role in the workforce system to ensure quality and consistency of customer service across America's labor markets;

Internal

- Provide superior value-added member services, including research, identification of best practices, technical support, information technology initiatives, professional development and training; and
- Invest in the training and professional development of the workforce system's staff, particularly those who deliver services to customers, including employers and job seekers.

About NASWA