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UI Interstate Connection Network (UI ICON)

NASWA Interstate Connection Network logo

The Unemployment Insurance Interstate Connection Network (ICON) is the system that allows State UI agencies to request and receive data for use in the filing and processing of combined wage claims, military and federal claims. The system provides for the exchange of data between State workforce agencies as well as federal partners.

ICON provides real time information to assist state UI staff in identifying if a claimant has a claim or wages in another state. It aids in the collection of overpayments by allowing states to request assistance with collection efforts through the Interstate Reciprocal Overpayment Recovery Agreement (IRORA) process. The system also supports the **state wage record exchange system (SWIS)** used to measure re-employment outcomes, as well as other communication with varying federal agencies.

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