These best practices are collected from annual Workforce Innovation Award nominations. States submit programs, projects, or initiatives, which address a challenge they face, and result in significant performance or service improvements.

2020 Winter Workforce Innovation Award Nominations

- **Merrill Baumgardner Innovation in Information Technology Award** - Honors a state demonstrating excellence in the field of information technology.
  - Paid Family and Medical Leave Technology Platform - Washington (WINNER - News Release)
  - CareerOneStop - Minnesota
  - Redesigned Employer Self Service System - Indiana
  - Virtual American Job Center - Tennessee

- **Data Insights and Innovations Award** - Honors a state workforce agency, or partnership involving a state workforce agency, for achievements related to labor market and workforce information.
Dynamic Product and Service Delivery using an Agile Framework - Florida (WINNER - News Release)
DETR Research & Analysis Bureau Demographic Reporting Enhancements - Nevada (WINNER - News Release)
Alaska Economic Trends Magazine - Alaska
Registered Apprenticeship in Michigan - Michigan
TexasLMI.com - Texas
Work Search Analytics - Wisconsin

**William J. Harris Equal Opportunity Award** - Honors a State, or partnership involving a State, for an innovative workforce-related program, project, or initiative which results in significant contributions towards the achievement of equal opportunity and nondiscrimination.
- Equal Opportunity Officer Team - Washington (WINNER - News Release)
- Hiring Hoosiers series - Indiana
- Round 7 Youth Disability Employment Initiative - Partners for Youth Career Pathways - Minnesota
- Jaqueline Turner/Hub "No Wrong Door" database - Mississippi
- Midwest Equal Opportunity Summit Committee - Missouri
- EO State Monitoring Guide - South Dakota
- Assisting Customers with Language Barriers - Utah
- Wisconsin's Certified Pre-apprenticeship Training Programs - Wisconsin

**Pinnacle Award for Business Development** - Honors a state workforce agency (or their partnership) for an innovative business services initiative, framework, or effort of national impact, that addresses the health of businesses at one or several stages (growth, maintenance, downsizing) and results in significant positive impacts for businesses.
- Registered Apprenticeship (RA) Navigator Program - Pennsylvania (WINNER - News Release)
- Advanced Manufacturing Technician Apprenticeship Program - Alabama
- Next Level Jobs - Indiana
- Oklahomans Employer Council Business Service Model - Oklahoma

**Pinnacle Award for Workforce Development** - Honors a state (or their partnership) for an innovative workforce project, strategy or initiative that involves assisting certain or all customers with career services and/or the attainment of in-demand skills and credentials, and which results in significant contributions towards the achievement of opportunity for customers.
- Colorado Works Subsidized Training and Employment Program - Colorado (WINNER - News Release)
- Workforce Service Delivery Transition - Idaho
- WIOA Case Management Hub - Mississippi
- Become an Alum - Montana
- Meigs County Super Team - Ohio
- PA Careerlink and Library Co-location - Pennsylvania
- Texas Workforce Solutions Rural Capital Integrated Services Initiative - Texas
- ESD/DVA Military Spouse Listening Sessions and Readout - Washington
- Jobs & Hope West Virginia - West Virginia
- Innovative Workforce Services Delivery within Correctional Facilities - Wisconsin
Agency Resource Planning

- **Economic Cycle Plan: Oregon Employment Department**

Apprenticeships

- **Expanding Apprenticeships: South Dakota Department of Labor and Regulation** (2019 Winner - State Excellence Award)

Business Services

- **Teacher in the Workplace: Pennsylvania Department of Labor and Industry**
- **Employer Self-Service Initiative: Georgia Department of Labor**
- **Customized Recruitment of Georgia: Georgia Department of Labor**
- **Maryland Business Express Website: Maryland Department of Labor, Licensing and Regulation**
- **Real Jobs Rhode Island – Pipeline to Manufacturing Careers in Shipbuilding: Rhode Island Department of Labor and Training**
- **Business Friendly Programs: Washington State Employment Security Department**

Employment Services - Targeted Populations

- **Back to Work Program: South Carolina Department of Employment and Workforce**
- **Invest in You Too: Utah Workforce Services**
- **Oakhill Correctional Institution Job Center: Wisconsin Department of Workforce Development**
- **Ex Offender Virtual Job Fair: Indiana Department of Workforce Development (2019 Winner – Harris Equal Opportunity Award)**
- **Real Pathways Rhode Island: Rhode Island Department of Labor and Training**
- **Second Chance Center: Arizona Department of Economic Security (2019 Winner: Pinnacle Award for Workforce Development)**

Employment Services – Workforce Development

- **Empowered Employment: Workforce West Virginia**
- **WorkIndiana: Indiana Department of Workforce Development**
- **Employ Georgia online labor exchange: Georgia Department of Labor**
- **Marshall Plan for Talent: Michigan Talent and Economic Development Department**
- **Talent for Tomorrow: Missouri Department of Economic Development**
- **Real Jobs Rhode Island: Rhode Island Department of Labor and Training**
- **Strategies for Success: Washington Employment Security Department**
Equal Opportunity

- Ex Offender Virtual Job Fair: Indiana Department of Workforce Development (2019 Winner – Harris Equal Opportunity Award)
- Ensuring Equal Opportunity Efforts: Missouri Department of Economic Development
- Real Pathways Rhode Island: Rhode Island Department of Labor and Training
- Equal Opportunity Compliance Department: Texas Workforce Commission
- California EDD Contributions towards Achieving Equal Opportunity and Nondiscrimination

Labor Market Information

- Hoosiers By the Numbers website: Indiana Department of Workforce Development
- INDemand Jobs Website: Indiana Department of Workforce Development
- Kentucky Future Skills Report: Kentucky Office of Employment and Training
- MoSCORES Plus Career Exploration Website: Missouri Department of Economic Development
- LMInformer Consortium: Montana Department of Labor with participating states Arkansas, Michigan, Nevada, Ohio and Virginia (2019 Winner - Data Insights and Innovations Award)
- QualityInfo.org Subscription Service – Oregon Employment Department
- WisConomy LMI Web Application: Wisconsin Department of Workforce Development

Paid Family Leave

- Office Paid Family Leave Act: District of Columbia, Department of Employment Services

ReEmployment Services – Workforce Development

- ReEmployment Systems Integration Grant: Pennsylvania Department of Labor & Industry

State Workforce Regions

- CareerForce – Minnesota’s Workforce System Rebranding Initiative: Minnesota Department of Employment and Economic Development

Unemployment Insurance Technology

- Interstate Connection Network Relay: Idaho Department of Labor (2019 Winner - Baumgardner Technology Award)

Veterans

- Campbell Strong Workforce Partnership / Campbell Strong American Job Center: Tennessee
Workforce Technology

- Common Unique Identifier Project: New Mexico Department of Workforce Solutions

Workforce Innovation Awards Nominees and Winners