Reemployment Services and Eligibility Assessment
New Hampshire
Selection For RESEA

Starting in 2016, New Hampshire selects:

All veterans collecting Unemployment Compensation

All unemployment claimants, except

- Union members required to seek work exclusively through a hiring hall
- Claimants with a definite return to work and work search is waived
- Claimants in training and work search is waived
Orientation

- Combined the Eligibility Review Workshop 1 with the RESEA Orientation

- All claimants, unless work search is waived, are required to attend:
  - Eligibility Review Workshop 1
    - Reemployment Services and Eligibility Assessment (RESEA) Program, Job Search, Resumes, Job Application Do’s and Don’ts
  - Eligibility Review Workshop 2
    - Interviewing Workshop
  - Eligibility Review Workshop 3
    - Re-Energizing Your Job Search
At the Orientation, claimants are advised that if they are selected for RESEA, they must self schedule for RESEA 1-on-1 meetings online.

A notice appears on the claims home page:
Reminder Notifications

- Automated reminder notifications

- Written notification - 1 week prior to scheduled appointment
  - Sent through unemployment system
  - By mail or by email – depending on claimant preference
  - Appears on the Home Page for their claim

- Telephone notification - 24 hours prior to scheduled appointment
### Outcomes

- **Unemployment Rate**: 2.5%
- **Average weeks of unemployment**: 12.2 weeks
- **Exhaustion Rate past 12 Months**: 16.5%

<table>
<thead>
<tr>
<th>Quarter Ending</th>
<th>6/30/2019</th>
<th>3/31/2019</th>
<th>12/31/2018</th>
<th>9/30/2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of RESEAs scheduled</td>
<td>2747</td>
<td>2881</td>
<td>2131</td>
<td>2184</td>
</tr>
<tr>
<td>Number RESEAs completed</td>
<td>1849</td>
<td>2040</td>
<td>1538</td>
<td>1563</td>
</tr>
<tr>
<td>% of completed</td>
<td>67%</td>
<td>71%</td>
<td>72%</td>
<td>72%</td>
</tr>
<tr>
<td>Number Participants Reporting for Reemployment Services</td>
<td>1734</td>
<td>1818</td>
<td>1313</td>
<td>1315</td>
</tr>
<tr>
<td>Number of Completed RESEAs Resulting in a Disqualification or Overpayment</td>
<td>7</td>
<td>6</td>
<td>7</td>
<td>9</td>
</tr>
<tr>
<td>Number of no shows</td>
<td>551</td>
<td>439</td>
<td>328</td>
<td>314</td>
</tr>
<tr>
<td>% of no shows</td>
<td>20%</td>
<td>15%</td>
<td>15%</td>
<td>14%</td>
</tr>
<tr>
<td>Number Rescheduled without Disqualification</td>
<td>120</td>
<td>127</td>
<td>97</td>
<td>88</td>
</tr>
<tr>
<td>Number of claimants returning to work</td>
<td>324</td>
<td>223</td>
<td>168</td>
<td>219</td>
</tr>
</tbody>
</table>
Evaluation Project

- New Hampshire will monitor and evaluate the reemployment of RESEA claimants using the following criteria:
  - Occupations / career paths / industries that claimants are entering when becoming reemployed.
  - Are they returning to the same occupation or entering into a position in another industry?
  - Are they returning to demand occupations vs. non-demand occupations?
  - Are they returning to work in higher level positions?
We will work with our Labor Market Information Bureau using but not limited to the following data:

- Job Locator,
- Average Wage,
- OES, and
- A High Demand Occupations (HDO) report developed based on Office of Workforce Opportunity (WIOA) thresholds. The HDO report is also linked to Work Keys.

This evaluation project will determine to what level we are meeting the needs of the employers in New Hampshire.