TUESDAY, MARCH 3

8:30 am  11:00 am  SIDES Subcommittee Meetings
11:00 am  1:00 pm  Lunch
1:00 pm  2:00 pm  SIDES Bootcamp & Pre-Con
2:00 pm  2:10 pm  Transition
2:10 pm  5:00 pm  Concurrent Sessions
  •  State Technology Efforts
  •  SIDES Implementations from an IT perspective
  •  Fundamentals of UI 101

WEDNESDAY, MARCH 4

8:30 am  9:15 am  Opening
9:15 am  10:30 am  Keynote Speaker – The Human Side of Change
10:30 am  10:45 am  Break
10:45 am  11:45 am  Concurrent Sessions
  •  Exploring the Improper Payment Rate & Promising Practices for Reduction
  •  Kick Starting Modernization
  •  Monetary & Potential Charges Overview
  •  Exploring Voluntary Quits & Leave of Absence
  •  IT Hands-on Lab
11:45 am  1:00 pm  Lunch
1:00 pm  2:15 pm  Concurrent Sessions
  •  Understanding the Data Hub
  •  Art of Gathering Requirements
  •  Additional Fact-Finding Overview
  •  Exploring Discharges & Suspensions
  •  IT Hands-on Lab
2:15 pm  2:30 pm  Break
WEDNESDAY, MARCH 4 (continued)

2:30 pm  3:45 pm  Concurrent Sessions
  •  Preparing for a Recession
  •  Process Improvements
  •  Determinations & Decisions Overview
  •  Understanding Charging
  •  IT Hands-on Lab

3:45 pm  4:00 pm  Break
4:00 pm  5:00 pm  Roundtable Discussions

THURSDAY, MARCH 5

8:30 am  9:15 am  NASWA Updates & SIDES Awards
9:15 am  9:30 am  Break
9:30 am  10:45 am  Concurrent Sessions
  •  Increasing E-Response Participation
  •  Including Interfaces in the Scope of Modernization
  •  Earnings Verification Overview
  •  Understanding Fraud
  •  E-Response Hands-on Lab

10:45 am  11:00 am  Break
11:00 am  12:00 pm  Concurrent Sessions
  •  Removing Barriers for Employers
  •  New System is Deployed... Now What?
  •  Benefit Charges Overview
  •  Fraud Case Studies
  •  Integrity Center Tools Hands-on Lab

12:00 pm  1:15 pm  Lunch
1:15 pm  2:30 pm  Updates to the Separation Information Exchange
2:30 pm  2:45 pm  Break
2:45 pm  4:00 pm  Roundtable Discussions
4:00 pm  5:00 pm  Closing

FRIDAY, MARCH 6

8:30 am  12:00 pm  SIDES Operations Committee Meeting