2020 IB and Federal Programs Training
Improving Your IB and Federal Program Vision in 2020
InterContinental Kansas City at the Plaza
Kansas City, Missouri
March 3-5, 2020

DRAFT AGENDA

Tuesday, March 3, 2020

8:30 a.m. – 5:00 p.m. Registration / Information Desk Ballroom Foyer
1:30 p.m. – 3:00 p.m. Preconference Workshop

New Interstate Program Coordinator and Federal Program Coordinator Orientation and Introductory Workshop Salon 1A
Level 1
-Overview of the Interstate Benefits Program
-Describe the groups that offer support for the Interstate and Federal program
-Overview of the Combined Wages (CWC) Program
-Describe the responsibilities of the Federal Program Coordinator (FPC)
-Identify the various resources available

Panelists:
- Andrea Brunyer, Utah Department of Workforce Services
- Leah Reeder, Idaho Department of Labor
- Daniel Ortiz, New Mexico Department of Workforce Solutions
- Charles Spivey, Oregon Employment Department

3:00 p.m. – 3:30 p.m. Afternoon Break
3:30 p.m. – 5:00 p.m.   **Preconference Workshop**

**A Clearer Vision of IB4, IB5 & IB14’s**  
*Salon 1A  
**Level 1**  
This workshop will focus on the basics of the IB4, IB5 & IB14 processes

Moderator: Carol Filcher, Montana Department of Labor & Industry  
Panelists:  
- Daniel Ortiz, New Mexico Department of Workforce Solutions  
- Tanise Brown, DC Department of Employment Services

5:00 p.m. – 6:00 p.m.   **Welcome Reception**   
*Rooftop Ballroom*

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**Wednesday, March 4, 2020**

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<td>Registration / Information Desk</td>
<td><strong>Ballroom Foyer</strong></td>
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<td>7:15 a.m. – 8:30 a.m.</td>
<td>Breakfast</td>
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<td>9:00 a.m. - 10:30 a.m.</td>
<td>Opening Plenary</td>
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<td><strong>Welcome</strong></td>
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<td></td>
<td><em>Katie Houghlin (KY), Chair, NASWA IB Subcommittee</em></td>
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<td><em>Patsy Westcott (AK), Vice Chair, NASWA IB Subcommittee</em></td>
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<td><strong>Color Guard</strong></td>
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<td><strong>NASWA Welcome and Update</strong></td>
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<td><em>Ellen Golombek, NASWA</em></td>
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<td><strong>NASWA IB Subcommittee Welcome and Update</strong></td>
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<td><em>Miryam Valenzuela (AZ), Co-Chair</em></td>
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<td><em>Diana Harris (TX), Co-Chair</em></td>
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<td><strong>USDOL Update and Opportunity for Questions</strong></td>
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<td><em>Jim Garner, USDOL</em></td>
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<td>10:30 a.m. – 10:45 a.m.</td>
<td>Networking Break</td>
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10:45 a.m. – 12:00 p.m.  
**Plenary**  
**ICON Update**  
*Judy Mattinson, NASWA*

**S.T.I.R. (Socialize, Talk, Interact & Remember) Networking Mixer**  
We know there are a lot of new faces and we have the perfect thing for you all to get acquainted! Come socialize, interact and grab some new friends to attend the workshops with.

12:00 p.m. – 1:00 p.m.  
**Luncheon**  
*Rooftop Ballroom/Plaza Room*

1:30 a.m. – 3:00 p.m.  
**Regional Roundup**  
Discussion of Important Regional Issues

- Region I & II  
  *Salon 2*
- Region III & IV  
  *Pavilion 3*
- Region V & VI  
  *Pavilion 2*
- Region VII & VIII  
  *Salon 3*
- Region IX & X  
  *Salon 2*

3:00 p.m. – 3:30 p.m.  
**Networking Break**

3:30 p.m. – 5:00 p.m.  
**Plenary**  
*Salon 3*

**Military Panel and UCX**  
Moderator: Julie Squire, NASWA

Panelists:
- Brian Hewitt, Army
- Robert Swanson, Air Force
- Kevin Smith, Defense Finance Accounting Service

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**Thursday, March 5, 2020**

7:00 a.m. – 3:30 p.m.  
**Registration/Information Desk**  
*Ballroom Foyer*

7:30 a.m. – 8:30 a.m.  
**Continental Breakfast**  
*Ballroom Foyer*
8:30 a.m. – 10:00 a.m.  

**Four Concurrent UI IB Workshops**

**UCFE & FSDES, MSDES – Basics and Promising Practices**  
*Pavilion 2*  
*Level 1*

The basics of the unemployment compensation for federal employees (UCFE) program and the basics and promising practices of the Military and Federal State Data Exchange systems (MSDES and FSDES).

Moderator: Diane Rosado, Washington State Employment Security Department

Panelists:
- Denice Craig, Washington State Employment Security Department
- Candace Edens, U.S. Department of Labor
- Bee Soung, Washington State Employment Security Department
- Kathy Flynn, Conduent

**LADT: Magnify your Knowledge**  
*Pavilion 3*

This LADT workshop will provide an overview of the Liable Agent Data Transfer, related processes and procedures, and a high-level summary of SWA use of LADT.

*Level 1*

Panelists:
- Judy Mattinson, National Association of State Workforce Agencies
- Nellie Spangler, National Association of State Workforce Agencies

**New Interstate Program Coordinator and Federal Program Coordinator Orientation and Introductory Workshop (Repeat)**  
*Salon 2*  
*Level 1*

- Overview of the Interstate Benefits Program
- Describe the groups that offer support for the Interstate and Federal program
- Overview of the Combined Wages (CWC) Program
- Describe the responsibilities of the Federal Program Coordinator (FPC)
- Identify the various resources available

Panelists:
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- Leah Reeder, Idaho Department of Labor
- Daniel Ortiz, New Mexico Department of Workforce Solutions
- Charles Spivey, Oregon Employment Department
IB6 in Hindsight  

**Level 1**

An overview on the IB6 process as both The Paying State and The Transferring State. Focus on learning how to resolve billing discrepancies and gathering insight to make the process smoother. Getting clarity on specific Do’s and Don’ts.

Panelists:
- Tanise Brown, DC Department of Employment Services
- Nancy Epling, WorkForce West Virginia
- Annette Rendon Gordils, IL Department of Employment Security
- Olivia L. Shaffer, PA Department of Labor & Industry
- Debbie Thacker, Virginia Employment Commission

10:00 a.m. – 10:30 a.m.  
Networking Break

10:30 a.m. – 12:00 p.m.  
Four Concurrent UI IB Workshops

IRORA Magnified  

**Pavilion 2**

**Level 1**

A visual perception of Interstate Reciprocal Overpayment Recovery Arrangement (IRORA) and its useful Interstate Benefits 8606 application for the recovery of overpayments among states.

Panelists:
- Diana Harris, Texas Workforce Commission
- Miryam Valenzuela, Arizona Department of Economic Security
- El’Lise Bethel, Florida Department of Equal Opportunity

Examining your EYE-CON Knowledge  

**Pavilion 3**

**Level 3**

Are you seeing clearly or are you in a fog? Test your 20/20 IB, UCFE and UCX vision in this Eye Examination workshop. See which team has the best insight.

Moderator: Jamila Lewis, Georgia Department of Labor

A Clearer Vision of IB4, IB5 & IB14’s (Repeat)  

**Salon 2**

**Level 1**

This workshop will focus on the basics of the IB4, IB5 & IB14 processes.

Moderator: Carol Filcher, Montana Department of Labor & Industry

Panelists:
- Daniel Ortiz, New Mexico Department of Workforce Solutions
- Tanise Brown, DC Department of Employment Services
For anyone involved in Federal Military (UCX) or Federal Civilian (UCFE) claims, you need to know how Federal Claims Control Center (FCCC) fits into the process. This workshop will provide you with the details of FCCC requests/responses and what needs to happen within each State in the processing of UCX and UCFE claims.

- Kathy Flynn, Conduent

12:00 p.m. – 1:30 p.m. 

**Luncheon** 
Rooftop Ballroom/Plaza Room

1:30 p.m. – 3:00 p.m. 

**Four Concurrent UI IB Workshops** 

**IB6 in Hindsight (Repeat)** 
Pavilion 2

**Level 1**
An overview on the IB6 process as both The Paying State and The Transferring State. Focus on learning how to resolve billing discrepancies and gathering insight to make the process smoother. Getting clarity on specific Do’s and Don’ts.

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**UCFE & FSDES, MSDES – Basics/Promising Practices (Repeat)** 
Pavilion 3

**Level 1**
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Moderator: Diane Rosado, Washington State Employment Security Department

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- Candace Edens, U.S. Department of Labor
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I Can See Clearly Now – DUA explained!  

**Pavilion 1**

**Level 1**

In this workshop you will get the opportunity to learn what Disaster Unemployment Assistance is and see DUA through the eyes of DUA experts in several states that have worked through large disasters to facilitate the DUA program. This workshop will adjust your vision to understand your role in DUA preparation.

Moderator: Eveliz Arroyo-Barrows, Massachusetts Department of Unemployment Assistance

Panelists:
- Terri Warren, Texas Workforce Commission
- El’Lise Bethel, Florida Department of Economic Opportunity
- Diana Harris, Texas Workforce Commission

Magnifying CWC with UCFE & UCX  

**Pavilion 5**

**Level 2**

This workshop will focus on the basics of the IB4, IB5 & IB14 processes. Learn how to properly identify where UCFE/UCX Wages are assigned when filing a CWC claim; how to request and how to transfer the UCFE/UCX wages. How to properly bill for the UCFE/UCX wages.

Panelists:
- Carol Filcher, Montana Department of Labor & Industry
- Leah Reeder, Idaho Department of Labor

3:00 p.m. – 3:30 p.m.  

**Networking Break**

3:30 p.m. – 5:00 p.m.  

**Closing Plenary**

Through the Eyes of the Experts

Jeffrey Haluska, UI Program Specialist for USDOL Region 5 will kick off the session sharing common issues and best practices among the states he supports in his region. Directions for submitting questions prior to this plenary session will be provided during registration. Jeff and other experts will answer the submitted questions and take questions from the floor during this session as time permits. When submitting questions for the panel ahead of the plenary, you will be entered into a drawing for the opportunity to win a prize. The results of the prize drawings will be announced at the end of this plenary session.

Moderators:
- Christina Steen, Iowa Workforce Development
- Doug Hopper, Ohio Department of Job & Family Services

Panelist:
- Jeffery Haluska, U.S. Department of Labor Region 5

Interstate Benefits and Federal Programs Awards

Missouri Farewell

5:00 p.m.  

Adjourn