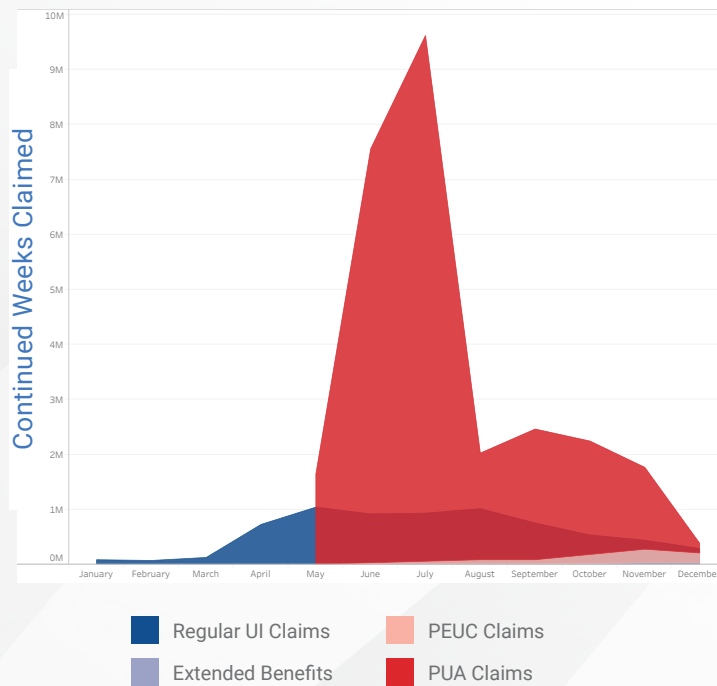




Pandemic Impact on Unemployment Insurance | Claims In • Benefits Out • Workload

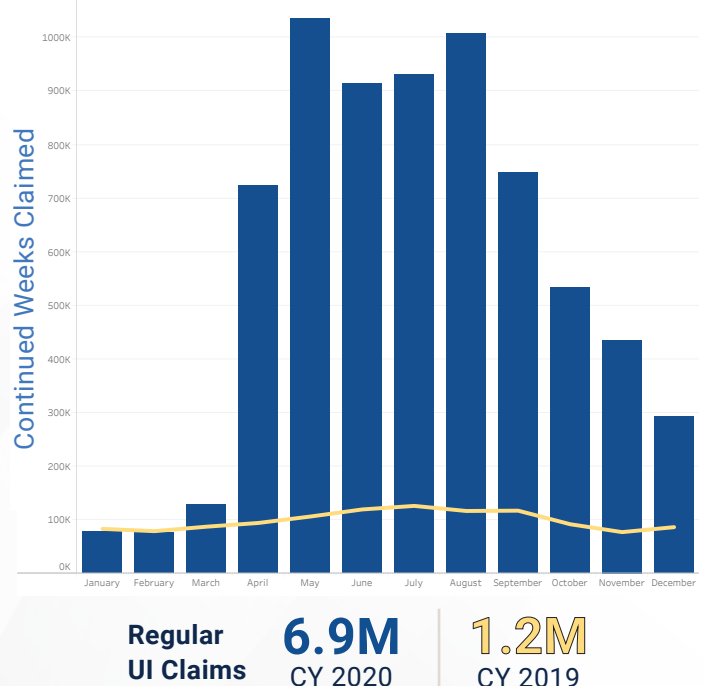
TOTAL CLAIMS PROCESSED

CY 2020



REGULAR UI CLAIMS PROCESSED

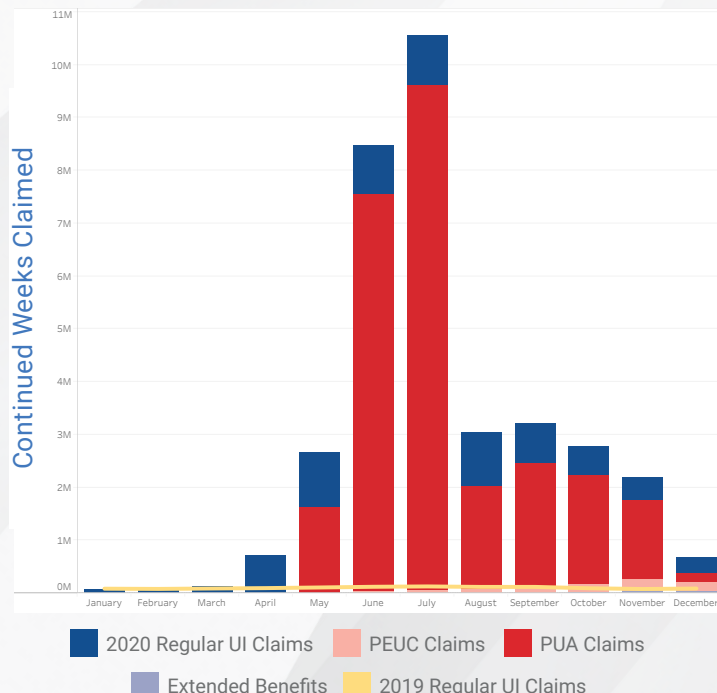
CY 2020



1.2M CY 2019

TOTAL CLAIMS PROCESSED

CY 2020 vs CY 2019



BENEFITS PAID

CY 2020

CY 2019

Regular UI Claims <i>Total benefits paid</i>	\$1.4B	\$198.5M
Pandemic Unemployment Assistance (as of 11/30/20)	\$2.3B	\$0
Federal Pandemic Unemployment Compensation (as of 11/30/20)	\$6.7B	\$0
Pandemic Emergency Unemployment Compensation (as of 11/30/20)	\$100.3M	\$0
State Extended Benefits	\$16.9M	\$0
Sub Total	\$10.6B	\$0
Lost Wage Assistance	\$898.3M	\$0
All Claims <i>Total Benefits Paid</i>	\$11.5B	\$198.5M

ARIZONA DEPARTMENT OF ECONOMIC SECURITY | PANDEMIC RESPONSE STRATEGIES

RETURN STRONGER



An online resource to explore tools and training that will help you return to the workforce with new skills and a new mindset for a new start.

To learn more, visit azcommerce.com/ReturnStronger

ID.ME



ID.me allows unemployment claimants to securely verify their identities online. ID.me is a federally-certified identity verification provider specializing in digital identity protection, and is utilized by several states to address the high volume of unemployment fraud across the nation.

To learn more, visit hosted-pages.id.me/arizona-des-identity-proofing-english

CONTINUOUS IMPROVEMENT



A five-year plan to create a culture of accountability and continuous improvement within the Division of Developmental Disabilities (DDD). The plan will enhance operations and high-quality services and supports to DDD members.

To learn more, des.az.gov/services/disabilities/developmental-disabilities/current-2-future-initiative

Programs within Agency

- Child Care
- Supplemental Nutrition Assistance Program (SNAP)
- Temporary Assistance for Needy Families (TANF)
- Trade Adjustment Assistance
- Unemployment Insurance (UI)
- Veterans Employment and Training Services
- Vocational Rehabilitation (VR)
- Wagner-Peyser (WP)
- Workforce Innovation and Opportunity Act (WIOA)
 - Adult (A)
 - Dislocated Worker (DW)
 - Youth (Y)

WIOA Core Programs: Administering Agencies

- **Arizona Department of Economic Security** – Administers WIOA (A, DW, Y), WP and VR programs
- **Arizona Department of Education** – Administers Adult Education (AE) programs

Contact

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