

## About FastUI

**Fast Enterprises** develops and delivers software used by agencies to manage a variety of government programs, including unemployment insurance (UI). Our COTS FastUI software provides complete functionality for UI program administration. It can be implemented for either UI Tax or UI Benefits programs, or as a fully integrated solution.

FastUI provides out-of-the-box capabilities for benefits, tax, and appeals administration, as well as virtually all other aspects of UI program administration. It avoids the complexities of integrating a mixture of autonomous applications and instead allows agencies to focus on configuring the software to reflect their unique requirements, regulations, and policies.

**Learn more at [FastEnterprises.com](https://www.fastenterprises.com)**



Contact Us to Learn More

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FAST Solutions  
**FAST**UI®  
Unemployment Insurance Software



# The **FAST** Solution for Unemployment Insurance Tax & Benefits Programs



## FastUI Processes and Business Functions

- Online e-Services for claimants, employers, and third-party entities
- Initial claims filing and processing
- Weekly claims filing and processing
- Monetary and non-monetary determinations
- Issue adjudication
- Appeals management for tax and benefits
- Overpayment detection and investigation
- Fraud identification and mitigation
- Tax collection and accounting
- Experience rating and tax-rate setting
- Collection of benefit overpayments and delinquent taxes
- Federal reporting for UI tax and benefits
- Federal, state, and third-party interfaces

## Dependable Implementation

Fast Enterprises' (FAST's) commercial off-the-shelf (COTS) software products are based on a core architecture that has been configured to administer the complex work of a diverse group of government programs, including unemployment insurance (UI). This flexible architecture, coupled with our uniquely iterative implementation methodology, makes it possible for our experienced teams of consultants to provide client solutions that are sophisticated, flexible, and robust. Our FastUI software is designed to meet the diverse requirements of our state agency partners and the people they serve.

We have successfully delivered our COTS software solutions to governments around the world, serving agencies with hundreds of millions of customers. Since our software first entered production in 1999, FAST has established a distinguished reputation as a company that successfully delivers its software solutions on time and on budget.

# FASTUI®

## Client Agencies and Project Timelines

<b>California Employment Development Department</b>	
UI Tax	Sept 2009 - Jan 2011
<b>Michigan Unemployment Insurance Agency</b>	
UI Tax	Aug 2011 - Aug 2012
UI Benefits	Sept 2012 - Sept 2013
<b>Montana Department of Labor &amp; Industry</b>	
UI Tax	Feb 2013 - Feb 2014
<b>Washington Employment Security Department</b>	
UI Benefits	May 2015 - Jan 2017
<b>Illinois Department of Employment Security</b>	
UI Tax	July 2016 - Sept 2017
<b>Massachusetts Department of Revenue</b>	
Paid Family and Medical Leave Tax	Jan 2019 - June 2019

## Pandemic Unemployment Assistance (PUA)

Our configurable FAST software allowed us to quickly address agency obligations created by the COVID-19 pandemic. In addition to providing some of our existing UI clients with functionality related to the Coronavirus Aid, Relief, and Economic Security (CARES) Act, we also created a FAST-hosted, web-based PUA solution as a standalone application for use by agencies that don't currently use FAST software for UI administration. FAST's PUA solution was implemented for agencies that represent Alaska, Hawaii, Massachusetts, Montana, and Puerto Rico.

