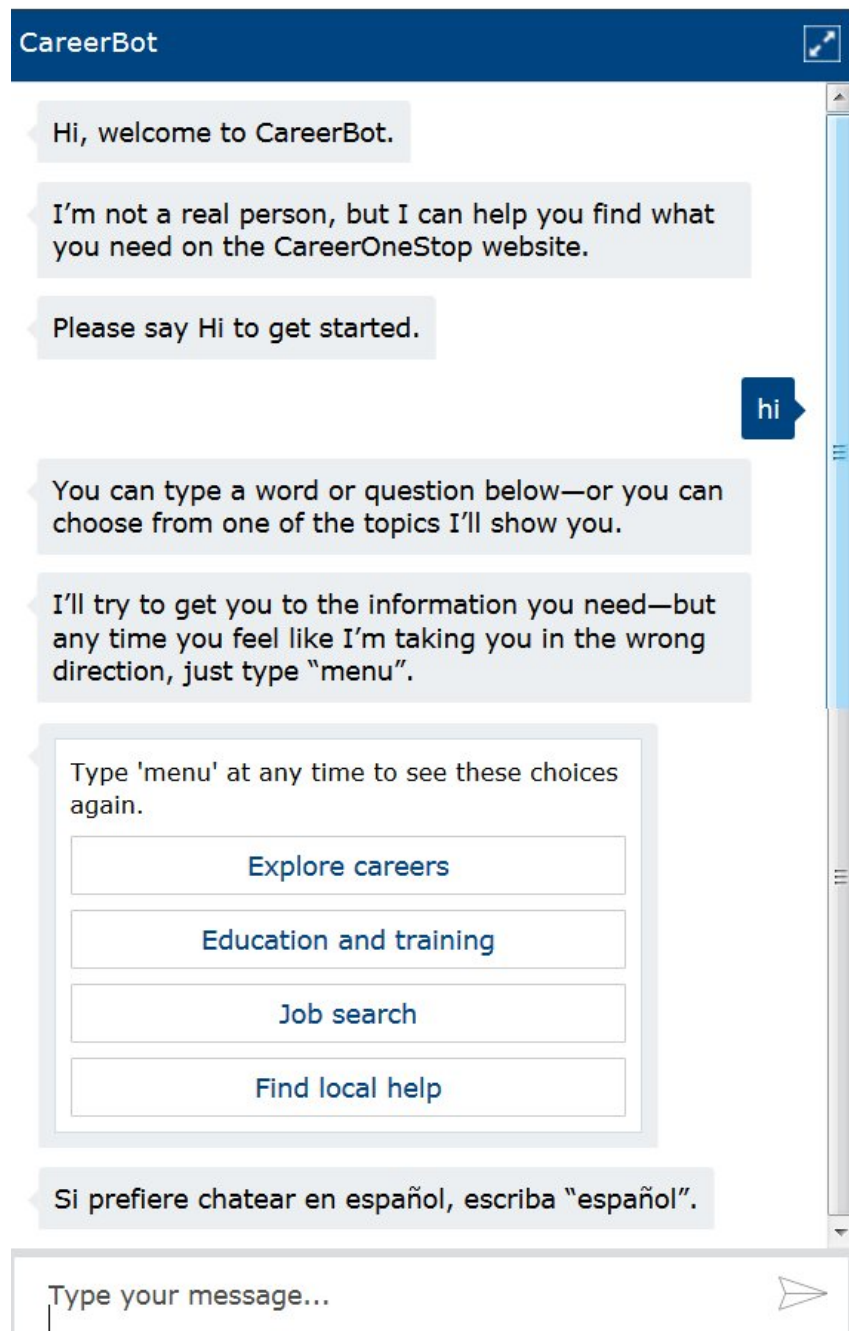


## CareerOneStop CareerBot

In 2018, CareerOneStop released a web chatbot called CareerBot. This feature helps users navigate the huge CareerOneStop site through a series of text-based (or voice, if the user uses the Chrome browser) questions and answers. The impetus for developing this chatbot was a USDOL hackathon in 2017. We built an Alexa skill (Alex, find me a job) based on that experience and later decided to go further with Artificial Intelligence and create CareerBot.



The screenshot shows a chat window titled "CareerBot" with a share icon in the top right corner. The chat history includes the following messages:

- Hi, welcome to CareerBot.
- I'm not a real person, but I can help you find what you need on the CareerOneStop website.
- Please say Hi to get started.
- hi
- You can type a word or question below—or you can choose from one of the topics I'll show you.
- I'll try to get you to the information you need—but any time you feel like I'm taking you in the wrong direction, just type "menu".

A menu box is displayed with the text: "Type 'menu' at any time to see these choices again." The menu contains four buttons:

- Explore careers
- Education and training
- Job search
- Find local help

The chat continues with the message: "Si prefieres chatear en español, escribe 'español'". At the bottom, there is a text input field with the placeholder "Type your message..." and a send button.



CareerBot can help users find the right resources on CareerOneStop and even help the user search for a job.

OK, I found 22 job postings for plumber in 55101.

I'll show you the first 4 below. Then I'll show you a link to see all your results.

**Plumber**

Roto Rooter  
Minneapolis, Minnesota

**Plumber**

Aquarius Home Services  
Saint Paul, Minnesota

**Plumber Journeyman**

Tradesmen International, Inc.  
SAINT PAUL, Minnesota

**Plumber Journeyman**

Tradesmen International, Inc.  
ARDEN HILLS, Minnesota

What's next?

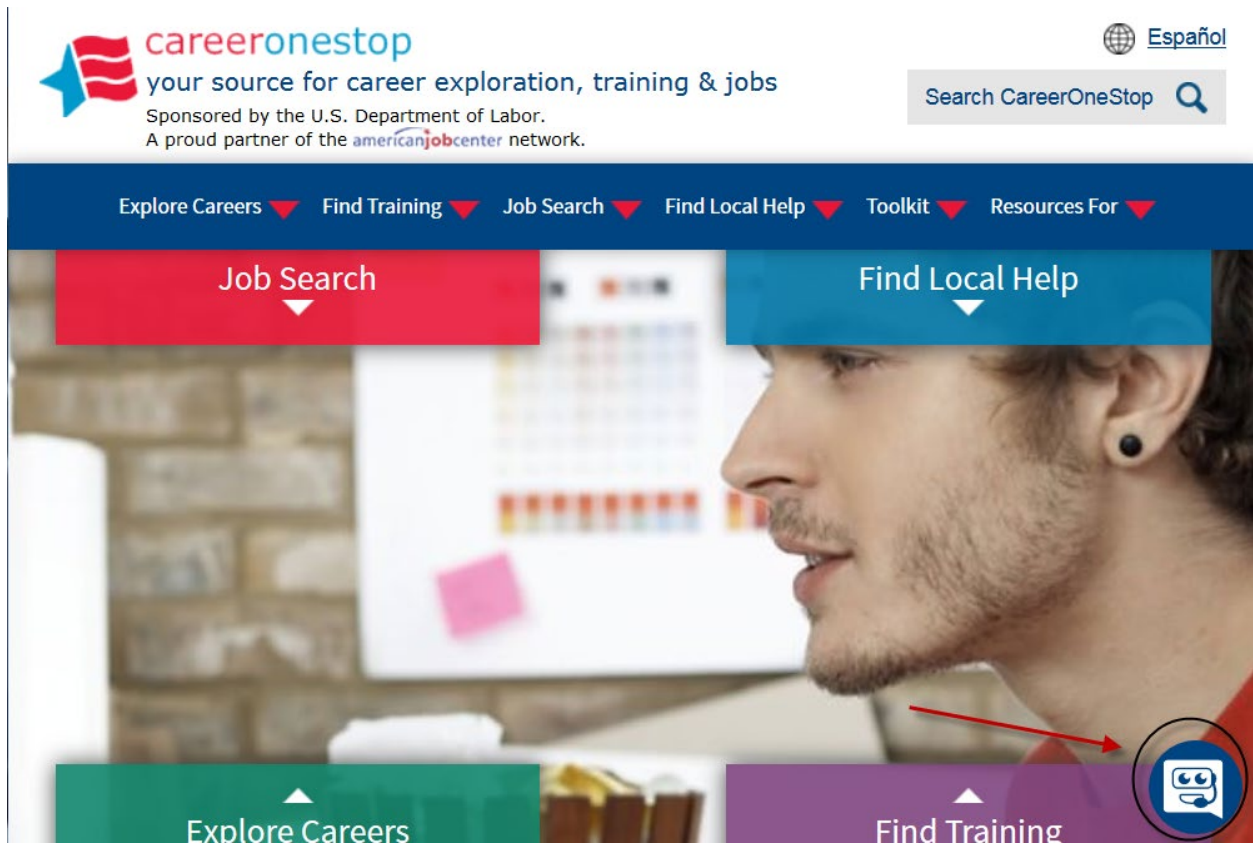
See all job postings for your search at [Job Finder](#).

Want me to search again? Type 'new job'.

Or, ask me another question or type 'menu'.



Since its release, users have had more than 2.4 million interactions with CareerBot. Users can access CareerBot from every CareerOneStop page.



And even on mobile:

