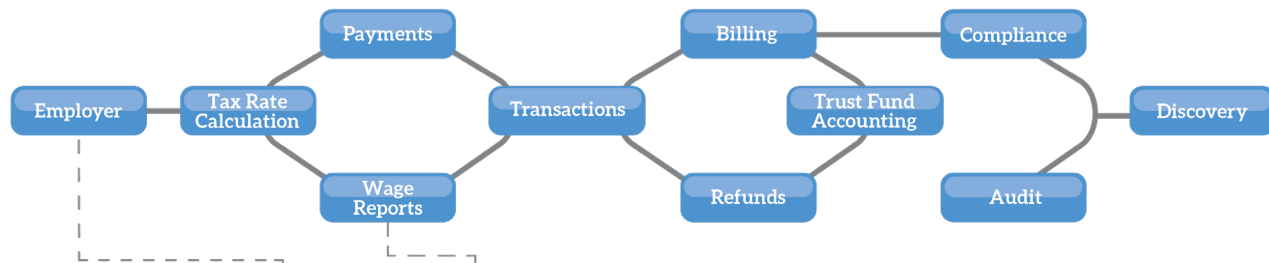
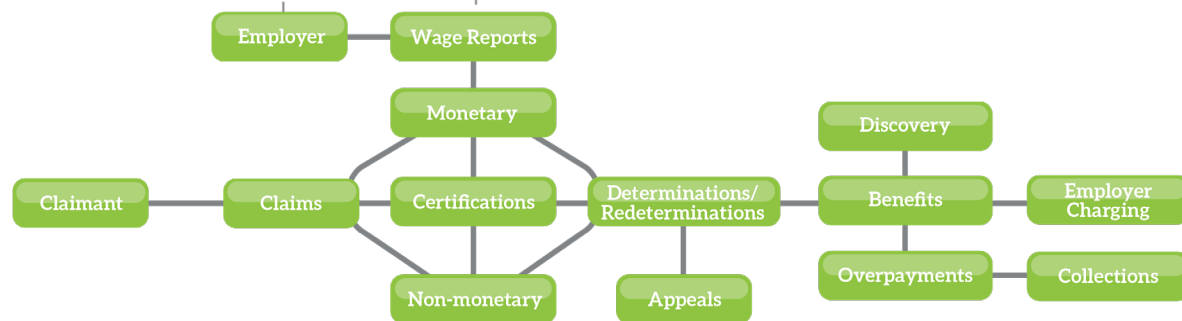


TAX PROCESSING



BENEFIT PROCESSING



SUPPORT FUNCTIONS



FastUI® Provides comprehensive and integrated functions to administer UI tax and benefits. The state-of-the-art software provides efficient, robust, and dependable services for employers, claimants, and other stakeholders.

Fast Enterprises' (FAST's) FastUI commercial off-the-shelf (COTS) software provides workforce agencies with a fully integrated solution for the administration of unemployment insurance (UI) tax and/or benefits programs. FastUI provides premier functionality to meet the needs of state UI agencies.

As true COTS software, FastUI is installed within the first weeks of an implementation project, providing agency personnel with working access to the baseline product to support training, knowledge transfer, and configuration of agency-specific business processes. FastUI functions are configured rather than custom programmed to execute unique agency requirements. As a result, the project team can deliver the system to production quickly and successfully. Our unique and iterative implementation methodology has made it possible for us to deliver our highly configurable COTS software through projects that are always completed on time and on budget.

PROGRAMS AND FUNCTIONALITY

- ▶ Unemployment Insurance
- ▶ Trade Readjustment Allowances
- ▶ Training Benefits
- ▶ Shared-Work
- ▶ Extended Benefits
- ▶ Emergency Unemployment Compensation (EUC)
- ▶ Fraud and Overpayment Detection
- ▶ Collection of Delinquent Taxes and Benefit Overpayments
- ▶ Disaster Unemployment Assistance
- ▶ Health Care Tax Credit
- ▶ Work Opportunity Tax Credit
- ▶ Re-employment Trade Adjustment Assistance
- ▶ Management and Reporting on Benefit Accuracy Measurement (BAM) and Benefit Timeliness and Quality (BTQ)

COMMON INTERFACES

Benefits

- ▶ Integrated Voice Response
- ▶ SAVE
- ▶ ICON
- ▶ IRORA
- ▶ TOP
- ▶ UI Sides
- ▶ State and National Directory of New Hires

- ▶ External Appeals Administration
- ▶ Tax System (Where Necessary)
- ▶ USDOL
- ▶ State Workforce Agency

Tax

- ▶ USDOL
- ▶ TOP
- ▶ Benefits System (Where Necessary)

SELF-SERVICE FEATURES FOR EMPLOYERS

- ▶ New Account Registration
- ▶ Tax & Wage Reporting
- ▶ Power of Attorney Designation
- ▶ Employer Filed Claims
- ▶ Work-Share Application
- ▶ Tax Rate History
- ▶ Discontinuance of Business
- ▶ Benefit Charge History
- ▶ Waiver Requests
- ▶ Request for Refund
- ▶ Payments
- ▶ Appeals
- ▶ Client Level Reporting
- ▶ Non-Monetary Fact Finding
- ▶ Collection Payment Agreements
- ▶ Transfer of Business
- ▶ Contact Information Update
- ▶ Correspondence
- ▶ Web Messaging
- ▶ Mobile & Tablet Access

SELF-SERVICE FEATURES FOR CLAIMANTS

- ▶ Unemployment Claim Applications
- ▶ Monetary & Non-Monetary Determinations
- ▶ Continued Claim Certification
- ▶ Non-Monetary Fact Finding
- ▶ Monetary and Non-Monetary Appeals
- ▶ Payment Method Designation
- ▶ Contact Information Update
- ▶ Job Search Contacts
- ▶ Correspondence
- ▶ Web Messaging
- ▶ Fraud Tip Reporting
- ▶ Waiver of Financial Hardship
- ▶ Mobile & Tablet Access
- ▶ IRS 1099-G
- ▶ Tax Withholding
- ▶ Collection Payment Agreements