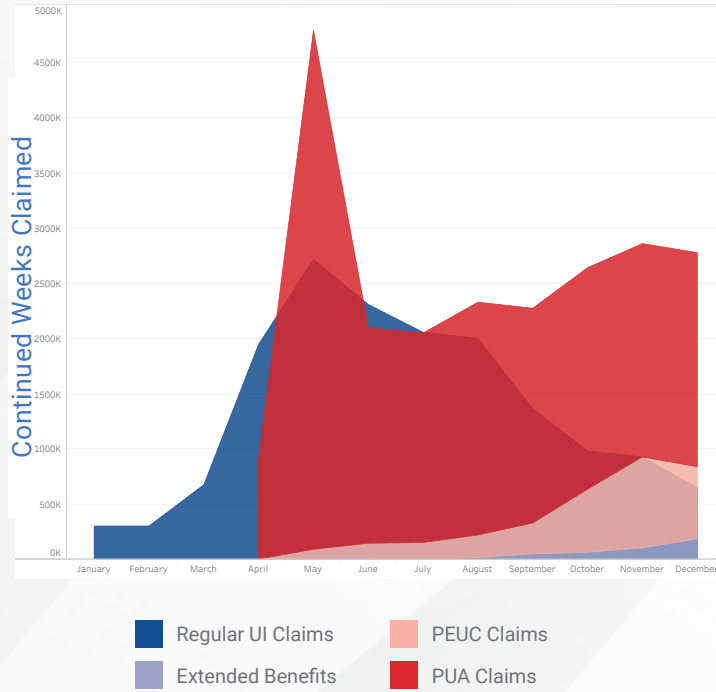




## Pandemic Impact on Unemployment Insurance | Claims In • Benefits Out • Workload

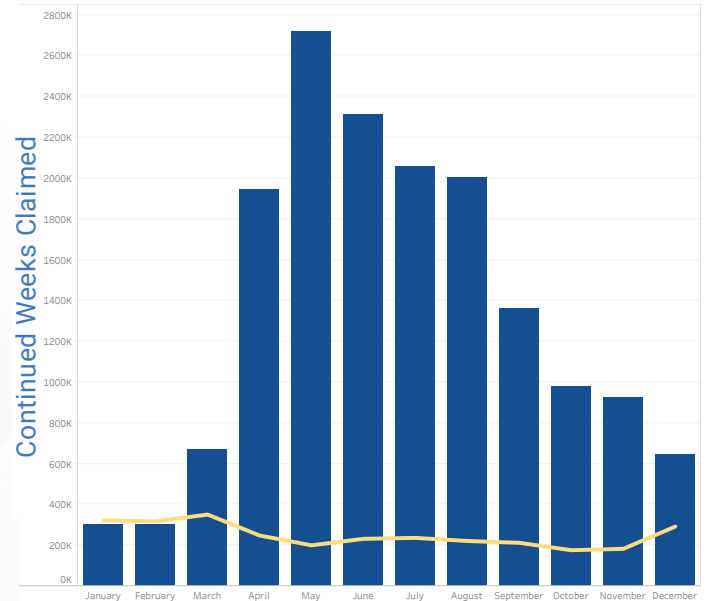
### TOTAL CLAIMS PROCESSED

CY 2020



### REGULAR UI CLAIMS PROCESSED

CY 2020



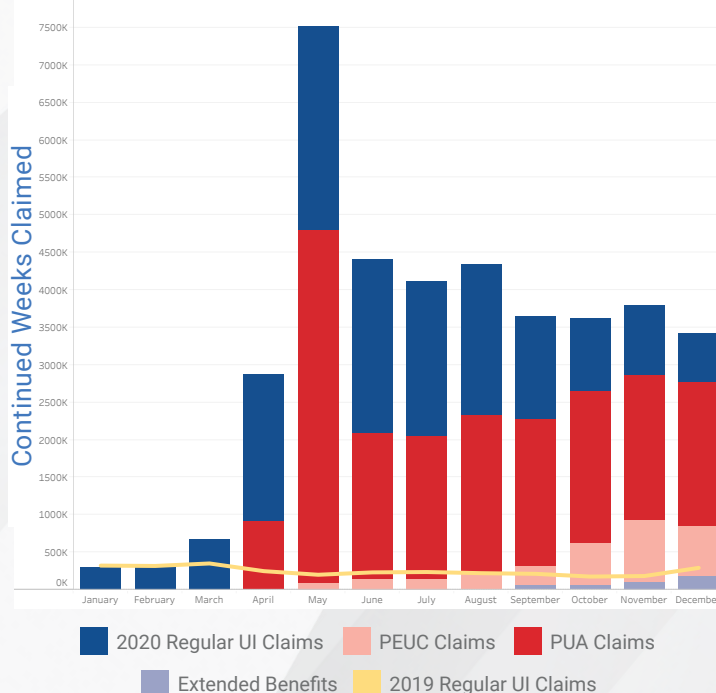
Regular UI Claims

**16.2M**  
CY 2020

**3.0M**  
CY 2019

### TOTAL CLAIMS PROCESSED

CY 2020 vs CY 2019



### BENEFITS PAID

CY 2020

CY 2019

Regular UI Claims  
*Total benefits paid*

**\$6.4B**

**\$1.4B**

Pandemic Unemployment Assistance

**\$3.6B**

**\$0**

Federal Pandemic Unemployment Compensation

**\$9.1B**

**\$0**

Pandemic Emergency Unemployment Compensation

**\$1.2B**

**\$0**

State Extended Benefits

**\$188.9M**

**\$0**

**Sub Total**

**\$20.5B**

**\$0**

Lost Wage Assistance  
*(estimated FEMA allocation)*

**\$1.3B**

**\$0**

**All Claims**

*Total Benefits Paid (estimated)*

**\$21.8B**

**\$1.4B**

## EXECUTIVE OFFICE OF LABOR AND WORKFORCE DEVELOPMENT, MASSHIRE DEPARTMENT OF CAREER SERVICES | PANDEMIC RESPONSE STRATEGIES

### ROAD TO REEMPLOYMENT

#### Road to Reemployment (R2R)

R2R is a Project Management and Oversight (PMO) concept to focus on all components related to reemployment for COVID19-impacted workers and businesses.

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To learn more, visit [mass.gov/road-to-reemployment-r2r](https://mass.gov/road-to-reemployment-r2r)

### VIRTUAL WORKSHOPS



- Road to Reemployment virtual initiative allowed more than 60,000+ unemployed individuals accessed *virtual* or phone services

through the MassHire Career Center system for assessments, job search, technical training, workshops and job coaching

- Rapid Response supported more than 600 employers and 71,000 workers with services to assist with layoff aversion, workshare and access to unemployment insurance
- NEW Partnership with Coursera gave access to online training for nearly 8,000 individuals
- New virtual job fairs hosted 500+ companies and 3,000+ job seekers since November of 2020
- Partnerships for Recovery Plan* published by the Administration prioritized workforce support, including more than \$10.4M in funding for retraining of thousands of unemployed individuals and subsidized technology tools, internet access and digital literacy for unemployed job seekers impacted by COVID

### TOWN HALLS OFFERED IN SPANISH

#### UNEMPLOYMENT ASSISTANCE



COVID-19  
ESPAÑOL

Town halls were offered to assist claimants with their applications for unemployment assistance. Town hall meetings were held in both English-speaking and Spanish-speaking sessions.

### Programs within Agency

- Foreign Labor Certification
- Trade Adjustment Assistance
- Veterans Employment and Training Services
- Wagner-Peyser (WP)
- Work Opportunity Tax Credit
- Workforce Innovation and Opportunity Act (WIOA)
  - Adult (A)
  - Dislocated Worker (DW)
  - Youth (Y)

### WIOA Core Programs: Administering Agencies

- MassHire Department of Career Services (MDCS)** – Administers WIOA (A, DW, Y) and WP programs
- Department of Elementary and Secondary Education (DESE) Adult Community Learning Services (ACLS)** – Administers Adult Education (AE) programs
- Mass Rehabilitation Commission (MRC)** – Administers Vocational Rehabilitation (VR) programs
- Others** – MA Department of Unemployment Assistance (DUA) (UI); Mass Commission for the Blind (MCB); Department of Transitional Assistance (DTA) (TANF/ SNAP); Executive Office of Elder Affairs (EOEA) Senior Community Service Employment Program (SCSEP)

### Contact

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