



**Meigs  
County**

A proud partner of the  
American Job Center network

Super Team Approach to Case Management

## Meigs County Job and Family Service-Super Team Approach

In September of 2017, Chris Shank, the director of Meigs County Job and Family Services, formed a group of supervisors and line staff to address the unemployment or re-employment of those who live in Meigs County and to also work with families that are time limited on Ohio Works First (OWF).

## Super Team Members

The super teams consists of:

- ▶ Director,
- ▶ Program Administrator,
- ▶ Business Administrator,
- ▶ Supervisors for Income Maintenance,
- ▶ Child Support,
- ▶ Children Services, as well as case managers from Child Support,
- ▶ Income Maintenance/Work Activities,
- ▶ Comprehensive Case Management Program (CCMEP), and
- ▶ The OhioMeansJobs Resource Room Specialist.

# Targeted Groups

There are three groups being targeted:

- ▶ The CCMEP population which are ages 14-24 years old.
- ▶ Those over 25 years of age that are OWF time limited.
- ▶ Those who are unemployed or under employed.

## Service Offered

Super-team has resulted in contracts to help with barriers related to Transportation and Job Development/Soft skills.

Beyond the regular supportive services offered at every OhioMeansJobs center, they have expanded to offer services where they saw a large need by using innovative thinking.

- ▶ Gallia-Meigs Community Action Agency
- ▶ Capabilities

# Positive Outcomes

From November 2017-October 2018

- ▶ CCMEP (those age 14-24) had 94 positive outcomes such as high school graduation, enrolled in higher education or training, or got their first job.
- ▶ Time limited OWF (age 25 and up) had 24 positive outcomes such as first-time employment, better employment, or completed their GED.
- ▶ 27 people received training in fields such as CDL, RN, veterinarian tech, STNA.
- ▶ The Child Support specialized worker dealt with cases that have not paid or were making minimum payments. The worker assisted individuals with job search, job preparation, order modification, etc. In the last year, \$114,049.81 has been collected and distributed. An OMJ worker now attends the hearings so that when the judge orders them to go to the OMJ center for services, that can be scheduled the exact same day.
- ▶ Through the Super Team case management, 152 people who have visited the OMJ center and were helped, started working. The average wage was \$12.50 per hour.