

Inspire your team to invest in knowledge and skill development critical to achieving agency goals

The strength of our workforce development system relies on strong processes and sound policies executed by knowledgeable staff. For busy state workforce agency leaders, like yourself, the National Association of State Workforce Agencies (NASWA) recognizes the need for training tools that quickly impact your success without the burden of extra work and added cost.

Developed in partnership with the U.S. Department of Labor, NASWA Learning offers relevant and accurate training solutions designed for any member of your team, whatever their role, focus area or experience level. This intuitive system includes a comprehensive collection of training solutions — developed by adult education and instructional design specialists and program-area subject matter experts — to empower you and your staff to become more effective and efficient.

Empower Staff. Encourage Enrollment.

The all-in-one NASWA Learning system makes it easy for you to promote knowledge and skill development among your staff. By simply educating and encouraging your staff to enroll, you empower them with the keys to success.

- > Trainings that can reduce errors, save time and conserve resources
- > Learning opportunities that facilitate better integration of your new staff
- > Insights that can lower improper payment rates
- > Resources to solve any challenge that stands in the way of reaching goals

Innovation at Your Fingertips

The learning system offers a variety of courses, with trainings on new topics developed as needs arise and your state's environment evolves. Innovative knowledge pathways include topics, such as:

- > Unemployment Insurance Integrity
- > Unemployment Insurance Modernization
- > Benefit Accuracy Measurement (BAM)
- > Workforce System Technology

- > Lower Authority Appeals
- > State Information Data Exchange System (SIDES)
- > Reemployment Services and Eligibility Assessment (RESEA)
- > Data and Business Analysis



Cutting-Edge Learning Options



Self-Paced – On-demand eLearning and scheduled virtual instructor-led classes allow your staff to remain focused on achieving your agency's goals.



Learning Paths – Various curriculums with content tailored for you and your staff based on specific areas of focus and experience level.



Customized Learning – Browse the searchable catalog for specific trainings best suited for the roles and responsibilities of your staff members.



Progress Tracking – Review current courses engaged by your staff and print or save progress reports as a PDF.

Let NASWA Learning take the lead and serve as a one-stop resource for you and your team. Visit naswa.org/learning to view courses that fit your team and encourage them to enhance their skills today.

For more information, email learning@naswa.org.

