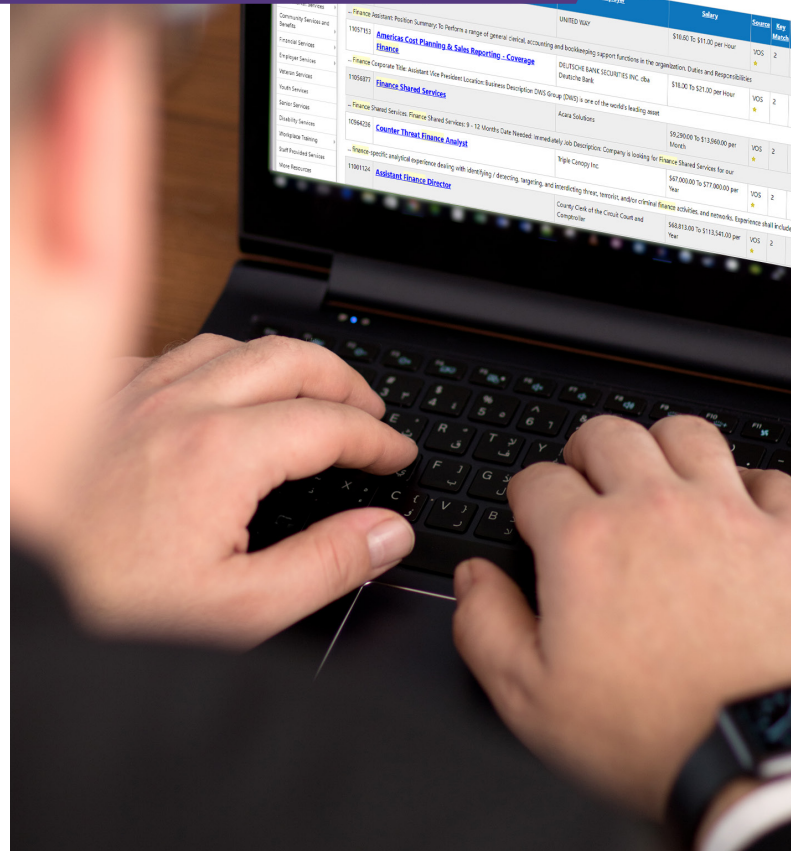# Geographic Solutions
Unemployment System (GUS)®

GUS is an integrated unemployment benefits, tax, and appeals solution that is configurable to meet the needs of any state unemployment agency. The system offers fully automated features, fraud prevention, and real-time data integrity while improving services for claimants and encouraging proactive reemployment initiatives.

A Complete UI Benefits, Tax, and Appeals Solution

The GUS solution is an integrated, Commercial Off-The-Shelf (COTS) system that provides a full benefits system from claimant application, through the appeals process, and every step in between. The system manages state unemployment programs effectively while preventing fraud and maximizing automation to improve agency performance.

Flexible and Intuitive Design

As part of our robust software suite, GUS offers numerous benefits for claimants, employers, unemployment staff, and partners. Available as a fully integrated or standalone system, GUS has a flexible, modular design that can be customized to meet the needs of any unemployment agency. Current technologies and self-service tools are integrated to help make unemployment filing simple for claimants, while capturing all required information to process claims quickly and accurately.

Advanced Features for Every Aspect of Unemployment

In addition to full benefits functionality, GUS offers tools for filing lower and higher authority appeals, with specialized features to meet the needs of each stage of the appeal. Complete tax functionality is also available to determine when employers have a liability to report workers as employees, as well as when to pay the appropriate taxes on them.

Benefit Claims and Payment Management	Integrated Tax Management	Comprehensive Appeals Filing and Tracking
Eligibility and Payment Processes	Account Registration	Appeals Filing and Management
Monetary and Non-Monetary Determinations	Tax and Wage Reports	Hearings and Decisions
Claims Management	Adjustments and Payments	Correspondence and Notices
Overpayment and Collections Management	Delinquencies and Collections	Integrated Workflow
Fraud Prevention	Tax Audit Assignments	Self-Service Features
Accounting and Auditing	Tax Performance Systems	Federal Reporting

An Emphasis on Reemployment

With GUS, services improve drastically, allowing claimants to file new and continued claims for unemployment benefits, file appeals of determinations, and search for job opportunities. All of these self-service features are offered through one online application that promotes reemployment.

Enhanced Services and Documented Cost Savings

The advanced technology in GUS has helped agencies identify improper benefits payments to claimants not actively searching for work, or who have been employed within the claim period.

States that have implemented GUS have documented a decrease in the number of weeks claimants are unemployed, millions of dollars in trust fund savings, and lower tax rates for employers.