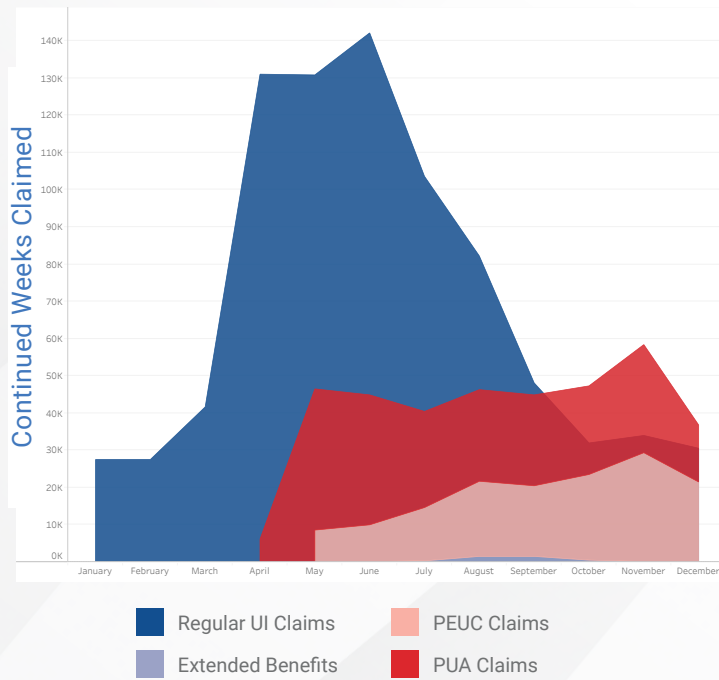




## Pandemic Impact on Unemployment Insurance | Claims In • Benefits Out • Workload

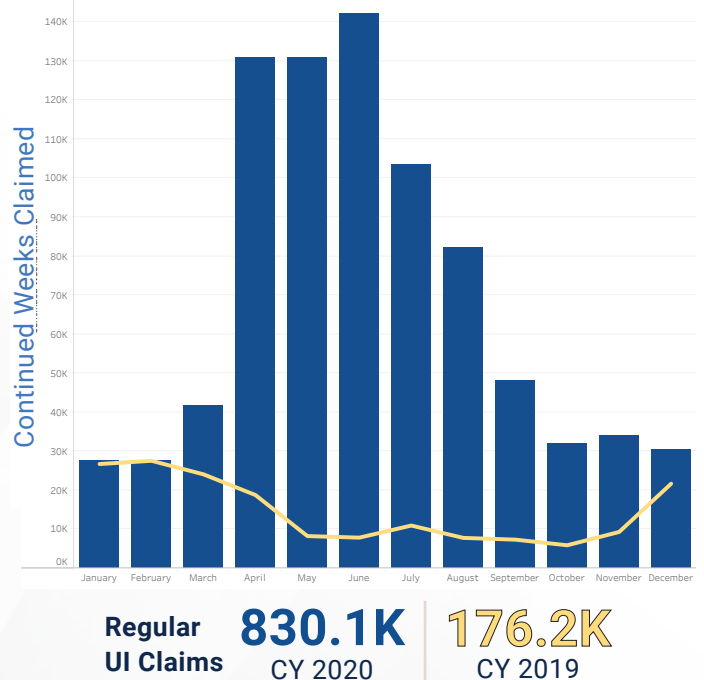
### TOTAL CLAIMS PROCESSED

CY 2020



### REGULAR UI CLAIMS PROCESSED

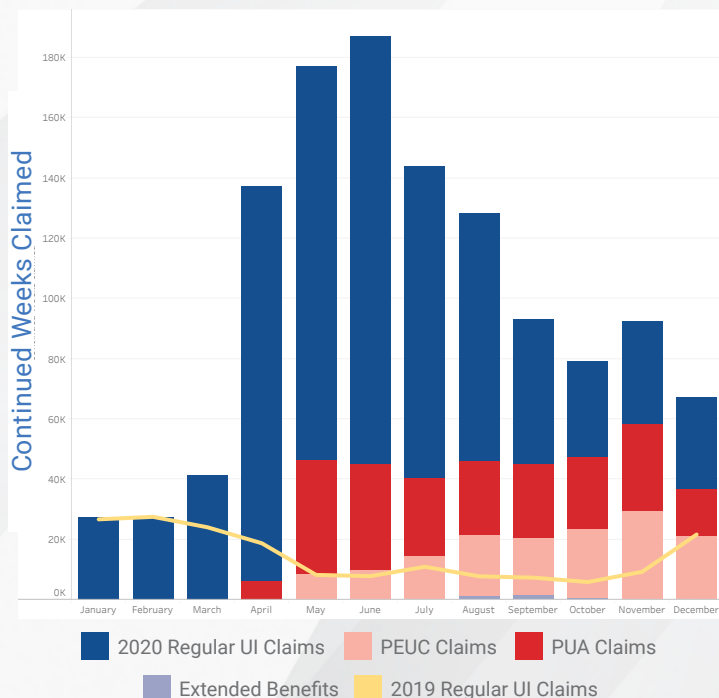
CY 2020



**Regular UI Claims** **830.1K** CY 2020 | **176.2K** CY 2019

### TOTAL CLAIMS PROCESSED

CY 2020 vs CY 2019



### BENEFITS PAID

CY 2020

CY 2019

|  |                 |                |
|--|-----------------|----------------|
| <b>Regular UI Claims</b><br><i>Total benefits paid</i>   | <b>\$383.1M</b> | <b>\$80.1M</b> |
| <b>Pandemic Unemployment Assistance</b> (as of 11/30/20) | <b>\$44.5M</b>  | <b>\$0</b>     |
| <b>Federal Pandemic Unemployment Compensation</b>        | <b>\$417.4M</b> | <b>\$0</b>     |
| <b>Pandemic Emergency Unemployment Compensation</b>      | <b>\$60.1M</b>  | <b>\$0</b>     |
| <b>State Extended Benefits</b>                           | <b>\$1.8M</b>   | <b>\$0</b>     |
| <b>Sub Total</b>   | <b>\$906.9M</b> | <b>\$0</b>     |
| <b>Lost Wage Assistance</b>                              | <b>\$33.7M</b>  | <b>\$0</b>     |
| <b>All Claims</b><br><i>Total Benefits Paid</i>          | <b>\$940.6M</b> | <b>\$80.1M</b> |

## JOB SERVICE NORTH DAKOTA PANDEMIC RESPONSE STRATEGIES

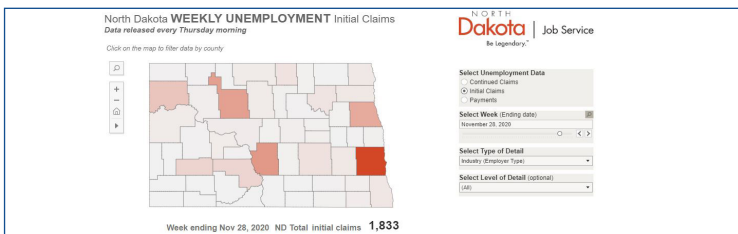
### WORK AS ONE



Staff efforts statewide were redirected to UI support. Other agencies provided us staffing assistance and worked quickly to support our asks. Emergency Commission and Budget Section acted in unison to ensure our Trust Fund remained solvent.

To learn more, visit [jobsnd.com](http://jobsnd.com)

### INTERACTIVE DASHBOARDS



Our LMI department created an interactive UI Claims dashboard in the early days of the pandemic - allowing media and other users to self-answer questions. It remains a fantastic and well-used resource. A series of other dashboards soon followed, allowing users to independently find valuable information quickly and easily.

To learn more, visit [ndlmi.com](http://ndlmi.com)

### VIRTUAL SERVICES



Workforce Services staff learned how to set up and conduct virtual job fairs via Zoom for employers. We also shifted marketing efforts to attract viable candidates to these events. We also shifted our Rapid Response events to Zoom.

To learn more, visit [jobsnd.com](http://jobsnd.com)

### Programs within Agency

- Labor Market Information
- Supplemental Nutrition Assistance Program (SNAP)
- Temporary Assistance for Needy Families (TANF)
- Trade Adjustment Assistance
- Unemployment Insurance (UI)
- Veterans Employment and Training Services
- Wagner-Peyser (WP)
- Workforce Innovation and Opportunity Act (WIOA)
  - Adult (A)
  - Dislocated Worker (DW)
  - Youth (Y)

### WIOA Core Programs: Administering Agencies

- **Job Service North Dakota** – Administers WIOA (A, DW, Y) and WP programs
- **ND Department of Public Instruction** – Administers Adult Education (AE) and Family Literacy programs
- **ND Department of Human Services** – Administers Vocational Rehabilitation (VR) programs

### Contact

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