### #7

#### COMPLETE

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#### Page 1

#### **Q1** Contact Information for Nomination

Name of Contact Wirt

Full Name of State Agency Ohio

Email Address Julie.Wirt@jfs.ohio.gov

Name of Initiative the state (and/or partnership) is being Meigs County Super Team

nominated for:

**Q2** 1. Provide a brief description of the innovative services, innovative service delivery, or efforts of national impact you have chosen as your primary focus for the nomination. Response Word Limit: 150

OhioMeansJobs Meigs County has developed an innovative initiative to implement the Comprehensive Case Management and Employment Program, Ohio's WIOA Youth program. The OhioMeansJobs Meigs County worked with the Ohio Department of Job and Family Services, Office of Workforce Development to institute a "super team" approach to help reduce the significant barriers many of the CCMEP participants have. This "super team" approach allows for hands-on case management approach with youth participants, looking at all factors including children services issues, child support, and more. OhioMeansJobs Meigs County contracted with the local community agencies to provide supportive services, such as transportation, or one-on-one job coaching in new job placements. The case managers at the OhioMeansJobs center help the participant from start to finish in figuring out a career path and guiding them on this path to completion.

Q3 2. Provide a statement of results, accomplishments, impacts and any other appropriate information that demonstrates why the nominee's efforts described in question #1 were an exceptional contribution. Response Word Limit: 200

The customer-centered design utilized by the OhioMeansJobs Meigs County has been voiced in many ways. The Workforce Development Board Director applied for and was granted a seat on the Family Centered Community of Practice through a grant with the National Association of Workforce Boards and the Kellogg Foundation. Ohio's Area 14 was one of 15 nationally to talk about what the local area was doing and how the area is on a family centered approach. OhioMeansJobs Meigs County was used as an example that should be replicated in other counties and states. Meigs County has attended phone conferences and recently attended the Close It conference where we were able to talk with the others on their innovative and thoughtful process.

## 2020 NASWA State Innovation Award Nomination - <br/> <strong>Pinnacle Award for Workforce Development</strong>

**Q4** 3. Provide a brief description of the nominee's significant contributions in any one of the other two areas listed under "criteria" that you did not focus on above. Response Word Limit: 200

The collaboration and out of the box thinking have resulted in many people who had not even graduated high school, getting their GED or finishing their high school diploma and either finding a job in an in-demand field or going on to get a certification or degree in an in demand field. Their stories are inspiring.

Meigs County is a small, Appalachian Ohio county that up until this year has a 6.1% unemployment rate or above for many, many years. The work of these groups has now taken that to a 6% rate, which may not seem like a lot, but it has inspired this group to work even harder and provide even more support to these participants.

**Q5** 4. Provide samples of work including creative materials, videos, graphics, documents, plans, etc. regarding the efforts and results you outlined in questions #1 and #2.File size limit is 16 MB.Only PDF, DOC, DOCX, PNG, JPG, JPEG, GIF files are supported.

Final super group numbers.pdf (68.3KB)

Q6 Sample of Work #2File size limit is 16 MB.

Meigs Super Team -CCMEP Webinar - Read-Only.pdf (173.2KB)

Q7 Sample of Work #3File size limit is 16 MB.	Respondent skipped this question
<b>Q8</b> Sample of Work #4File size limit is 16 MB.	Respondent skipped this question
<b>Q9</b> Sample of Work #5File size limit is 16 MB.	Respondent skipped this question

Q10 Please upload a statement of approval from the Agency Administrator

NASWA Nomination Approval.pdf (177.4KB)

### Wirt, Julie

From: Weber, John

Sent: Wednesday, January 8, 2020 12:29 PM

**To:** Wirt, Julie

**Cc:** Thompson, Ryan **Subject:** NASWA nominations

I approve the nominations that were submitted.

John B. Weber Deputy Director, Office of Workforce Development Ohio Department of Job and Family Services Columbus, OH 43219 614-466-9494



### Final super group numbers Nov. 1, 2018 thru October 31, 2019

153 new jobs across all units

Average rate of pay \$10.45 per hour, but some of these were \$3.00 per hour, plus tips, so the average in reality is probably a little higher.

OMJ 148 positive outcomes, graduation, employment, CDL, enrollment in post-secondary, etc

CSEA year-end collection rate, 66%

99 CSEA positive outcomes, employment, wage withholdings, modifications

\$97,253.58 collected through ROPPA, waivers, lump sum, etc

PCSA recidivism rate of 1.5% compared to state average of 3%



# Meigs County

A proud partner of the American Job Center network

Super Team Approach to Case Management

# Meigs County Job and Family Service-Super Team Approach

In September of 2017, Chris Shank, the director of Meigs County Job and Family Services, formed a group of supervisors and line staff to address the unemployment or re-employment of those who live in Meigs County and to also work with families that are time limited on Ohio Works First (OWF).

## **Super Team Members**

## The super teams consists of:

- Director,
- Program Administrator,
- Business Administrator,
- Supervisors for Income Maintenance,
- Child Support,
- ► Children Services, as well as case managers from Child Support,
- Income Maintenance/Work Activities,
- ► Comprehensive Case Management Program (CCMEP), and
- ▶ The OhioMeansJobs Resource Room Specialist.

# **Targeted Groups**

There are three groups being targeted:

- ► The CCMEP population which are ages 14-24 years old.
- ► Those over 25 years of age that are OWF time limited.
- ▶ Those who are unemployed or under employed.

## Service Offered

Super-team has resulted in contracts to help with barriers related to Transportation and Job Development/Soft skills.

Beyond the regular supportive services offered at every OhioMeansJobs center, they have expanded to offer services were they saw a large need by using innovative thinking.

- ► Gallia-Meigs Community Action Agency
- Capabilities

## **Positive Outcomes**

From November 2017-October 2018

- ► CCMEP (those age 14-24) had 94 positive outcomes such as high school graduation, enrolled in higher education or training, or got their first job.
- ► Time limited OWF (age 25 and up) had 24 positive outcomes such as first-time employment, better employment, or completed their GED.
- ▶ 27 people received training in fields such as CDL, RN, veterinarian tech, STNA.
- ▶ The Child Support specialized worker dealt with cases that have not paid or were making minimum payments. The worker assisted individuals with job search, job preparation, order modification, etc. In the last year, \$114,049.81 has been collected and distributed. An OMJ worker now attends the hearings so that when the judge orders them to go to the OMJ center for services, that can be scheduled the exact same day.
- ► Through the Super Team case management, 152 people who have visited the OMJ center and were helped, started working. The average wage was \$12.50 per hour.