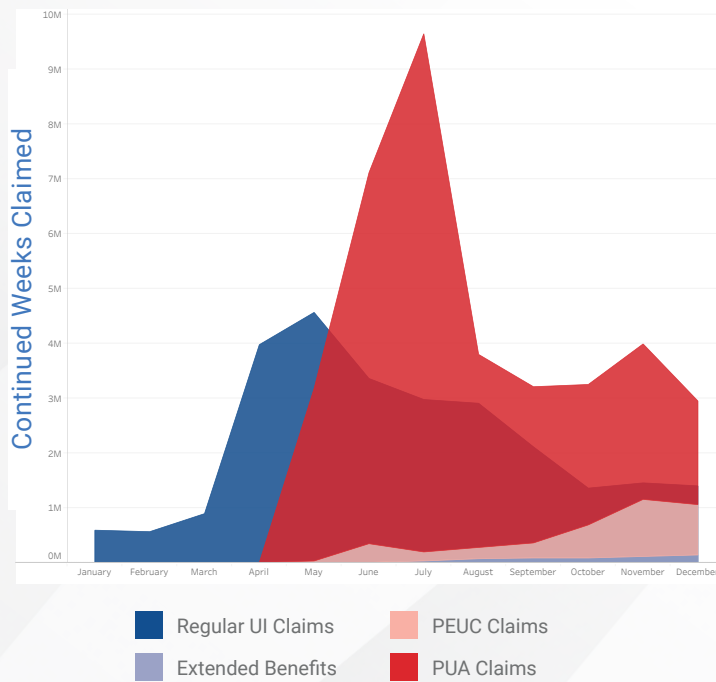




Pandemic Impact on Unemployment Insurance | Claims In • Benefits Out • Workload

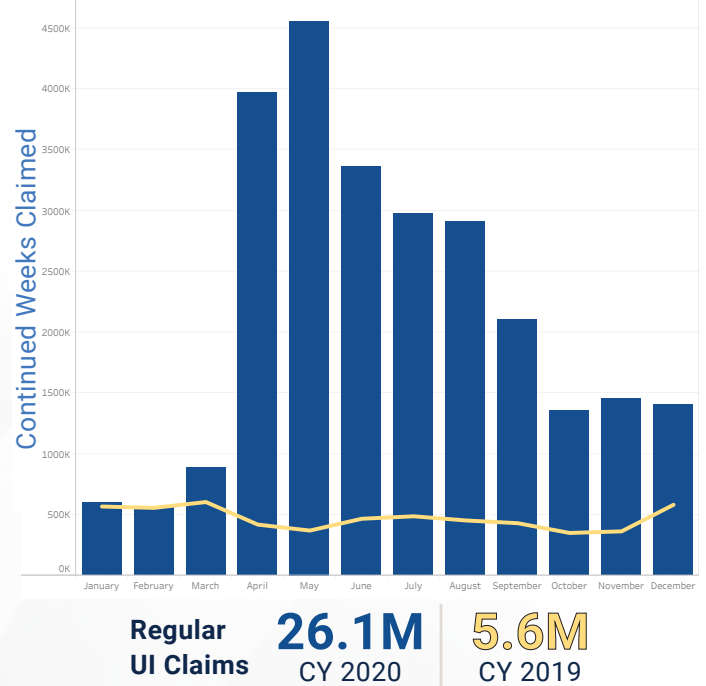
TOTAL CLAIMS PROCESSED

CY 2020



REGULAR UI CLAIMS PROCESSED

CY 2020



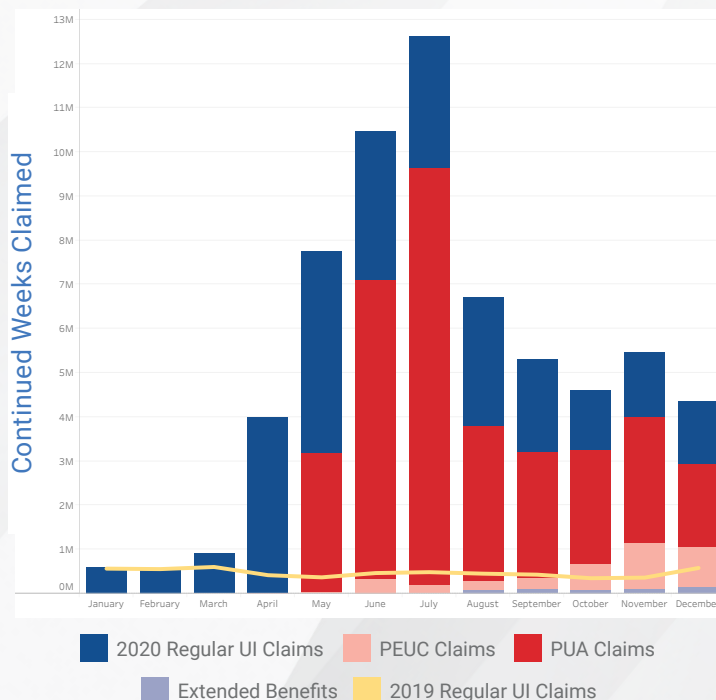
Regular UI Claims

26.1M
CY 2020

5.6M
CY 2019

TOTAL CLAIMS PROCESSED

CY 2020 vs CY 2019



BENEFITS PAID

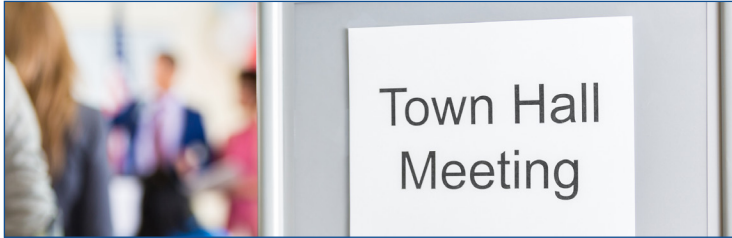
CY 2020

CY 2019

Regular UI Claims <i>Total benefits paid</i>	\$6.9B	\$1.8B
Pandemic Unemployment Assistance	\$6.6B	\$0
Federal Pandemic Unemployment Compensation <i>(as of 11/30/20)</i>	\$16.1B	\$0
Pandemic Emergency Unemployment Compensation	\$1.1B	\$0
State Extended Benefits	\$216.3M	\$0
Sub Total	\$30.9B	\$0
Lost Wage Assistance	\$1.8B	\$0
All Claims <i>Total Benefits Paid</i>	\$32.7B	\$1.8B

PENNSYLVANIA DEPARTMENT OF LABOR & INDUSTRY | PANDEMIC RESPONSE STRATEGIES

VIRTUAL TOWNHALLS ON UNEMPLOYMENT BENEFITS PROGRAMS



The Pennsylvania Department of Labor & Industry (L&I) held 26 virtual town halls for nearly 30,000 people. Attendees received important updates and were able to ask questions directly of L&I's unemployment experts.

To learn more, visit uc.pa.gov/COVID-19/Media/Pages/default.aspx

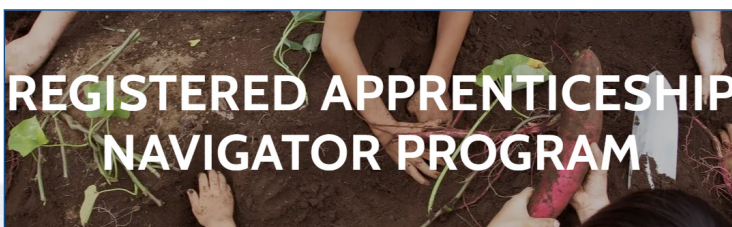
ID.ME



ID.me allows unemployment claimants to securely verify their identities online. ID.me is a federally-certified identity verification provider specializing in digital identity protection, and is utilized by Pennsylvania and several states to address the high volume of unemployment fraud across the nation.

To learn more, visit hosted-pages.id.me/pennsylvania-pua-identity-proofing

REGISTERED APPRENTICESHIP NAVIGATOR PROGRAM



Cross-agency partnership which provides an "apprenticeship navigator" to prepare workforce development intermediaries to assist in starting and scaling up registered apprenticeship programs

To learn more, visit kdpworks.org/navigator-program

Programs within Agency

- Labor Market Information
- Trade Adjustment Assistance
- Unemployment Insurance (UI)
- Veterans Employment and Training Services
- Vocational Rehabilitation (VR)
- Wage and Hour
- Wagner-Peyser (WP)
- Workers' Compensation
- Workforce Innovation and Opportunity Act (WIOA)
 - Adult (A)
 - Dislocated Worker (DW)
 - Youth (Y)

WIOA Core Programs: Administering Agencies

- **Pennsylvania Department of Labor & Industry** – Administers WIOA (A, DW, Y), WP and VR programs
- **Pennsylvania Department of Education** – Administers Adult Education (AE) and Family Literacy programs

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