



# ***STREAMLINE OPERATIONS TRANSFORMATIVE TECHNOLOGIES***

## **Find out how RSI's innovative technology advancements help improve your organization**

Labor agencies are under pressure from the US Department of Labor and constituents to improve the overall timeliness of benefit payments to those claimants requiring government assistance.

Our goal at RSI is to help the labor agencies streamline their operations and improve overall services through the delivery of transformative technologies in Unemployment Insurance. RSI is here to assist with your UI needs:

### **MACHINE LEARNING**

*Machine Learning:* As artificial intelligence (AI) and machine learning (ML) take center stage, many organizations are realizing the benefits of more accurate information, reduced human costs and quicker turnaround for citizens to get needed information. Artificial Intelligence and Machine Learning can enable your agency to deliver more value for your constituents, reduce costs, facilitate advanced fraud detection and engage your constituents in a way they have come to expect.

### **MOBILE ANALYTICS**

*Mobile Analytics:* Mobile analytics reveals claimant behaviors that provides data-driven insights. At RSI we are able to leverage the data to create a more engaging and efficient claimant self-service experience.

### **MODERNIZATION ASSESSMENTS**

*Modernization Assessments:* As agencies look to modernize their existing UI systems, RSI is here to assist with feasibility studies, requirements definition, and independent verification and validation (IV&V) services.

### **ORGANIZATION DESIGN**

*Organization Design:* Modernizations of UI systems have a tremendous impact on organizations. RSI provides strategic transformation and purpose driven designs for organizations to effectively meet the need of the new modernized environment.

### **MAINTENANCE SUPPORT**

*Maintenance Support:* After an implementation of a new UI system, technologies will change, upgrades are still needed, new federal, state and local laws are passed, at RSI we are here to assist with ongoing maintenance support of your UI system.

Please contact RSI today at 1-888-826-1324 or [UI@RSIemail.com](mailto:UI@RSIemail.com) for additional information.



## Vision:

**To be the preferred collaborative partner delivering world class solutions to enable governments and empower citizens.**

Incorporated in 1996, RSI's mission is to streamline government operations and improve citizen services through the delivery of transformative technologies. RSI partners with clients on IT initiatives to improve customer service, increase operational efficiency and maximize compliance.

Since its inception, RSI has successfully delivered more than 250 projects for government agencies and now supports thousands of users in over 30 state, county and municipal agencies relying on RSI software daily.

With a dedicated team of business and information systems consultants and a suite of software solutions, RSI is one of the largest organizations of its kind dedicated exclusively to government agencies, including tax and labor.

## RSI's Core Values:

**Customer Commitment:** RSI partners with our clients through shared vision and mutual respect to be their trusted adviser.

**Caring About People:** RSI invests in its diverse family of well trained, respected, and talented individuals, is involved in its community and recognizes people based upon their accomplishments.

**Integrity:** RSI stands up to our commitments and delivers for our customers through honest and open practices.

**Responsibility:** RSI is a good steward of customer dollars, and delivers pragmatic solutions that drive measurable efficiency gains.

**Innovation:** RSI invests in products and solutions that stay current with technology and ahead of competitors.



[www.RSIdelivers.com](http://www.RSIdelivers.com)

© 2021 by RSI. All rights reserved.



Progress.  
Made together