

PARTNERING WITH A PLATFORM



Calculating an Evolving Platform

Reap the Benefits of an Ever-Evolving Platform

Partnering with Sagitec means benefiting from our ever-evolving platform technology. The Sagitec platform is upgraded each quarter, allowing our clients to reap many benefits including:

- Guarantee your technology will not become obsolete and you will not have to replace your system. Upgrades are far easier and less expensive than system replacements.
- Improve system performance and security continuously.
- Take advantage of new technology to grow and evolve your application.
- Increase the efficiency and effectiveness of your application development work.

1
S.W.O.T ANALYSIS

2
UNDERSTANDING
THE PLATFORM

3
UNDERSTANDING
SAGITEC

Result
2020 TECHNOLOGY
ROADMAP GOALS

1 S.W.O.T. ANALYSIS



Staying in Touch with Industry Trends



Listening to Internal Stakeholders



Feedback from Project Teams



Engaging our User Community



Eliciting Information from External Stakeholders



Watching Technology Trends

2 UNDERSTANDING THE PLATFORM

PLATFORM VALUES

Integrate the voice-of-the-customer into everything

Build deep and trustworthy relationships with clients

Promote continuous modernization and innovation

PLATFORM MISSION

Deliver the best-in-class, modern application development platform through a constant technology evolution.

PLATFORM VISION

Our Platform is the one-stop-shop for building secure, reliable and scalable business solutions. We avoid technical obsolescence for every customer by keeping solutions on leading-edge technology. We create remarkable customer experiences by providing rich functionalities. We reduce development cycle time and support costs by building lightning-fast tools.

3 UNDERSTANDING SAGITEC

SAGITEC VALUES

Promote an atmosphere of continuous innovation and improvement

Commit to achieving business results in an ethical and honest manner

Share the right information with the right people at the right times

Maintain a healthy and high-functioning work environment

Be a trustworthy partner to our customers and staff

Be bigger than ourselves

SAGITEC MISSION

Be the preferred partner in our target markets and to our employees because of our innovative approach and solutions.

SAGITEC VISION

We partner with our clients to create innovative benefit management solutions that solve unique business problems and adapt to complex, frequently changing environments. We empower our customers to provide best-in-class service to their members.

Result 2020 TECHNOLOGY ROADMAP GOALS

CONTINUOUS INNOVATION AND IMPROVEMENT

Make continuous upgrades and transformations to enrich platform services by listening to customer and user requests.

INTEGRATED PLATFORM

Provide one, integrated platform for developing responsive web and mobile applications that can be used by analysts, developers, testers, administrators, and non-IT roles.

IMPROVE USER EXPERIENCE

Enhance the usability of our applications by improving speed, accuracy, task completion, and satisfaction from end-users.

CONTINUOUS INNOVATION AND IMPROVEMENT

Continuously improve the platform to include more innovation in areas like machine learning, data warehousing, and BI.

INCREASE TRANSPARENCY

Provide better clarity and guidance to project teams with training/certification portals, developer community forums, and product support.

