



TUESDAY, MARCH 3

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| 8:30 am | 11:00 am | SIDES Subcommittee Meetings |
| 11:00 am | 1:00 pm | Lunch |
| 1:00 pm | 2:00 pm | SIDES Bootcamp & Pre-Con |
| 2:00 pm | 2:10 pm | Transition |
| 2:10 pm | 5:00 pm | Concurrent Sessions |
- State Technology Efforts
 - SIDES Implementations from an IT perspective
 - Fundamentals of UI 101

WEDNESDAY, MARCH 4

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| 8:30 am | 9:15 am | Opening |
| 9:15 am | 10:30 am | Keynote Speaker – The Human Side of Change |
| 10:30 am | 10:45 am | Break |
| 10:45 am | 11:45 am | Concurrent Sessions |
- Exploring the Improper Payment Rate & Promising Practices for Reduction
 - Kick Starting Modernization
 - Monetary & Potential Charges Overview
 - Exploring Voluntary Quits & Leave of Absence
 - IT Hands-on Lab
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| 11:45 am | 1:00 pm | Lunch |
| 1:00 pm | 2:15 pm | Concurrent Sessions |
- Understanding the Data Hub
 - Art of Gathering Requirements
 - Additional Fact-Finding Overview
 - Exploring Discharges & Suspensions
 - IT Hands-on Lab
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| 2:15 pm | 2:30 pm | Break |
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WEDNESDAY, MARCH 4 (continued)

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| 2:30 pm | 3:45 pm | Concurrent Sessions |
| | | <ul style="list-style-type: none">• Preparing for a Recession• Process Improvements• Determinations & Decisions Overview• Understanding Charging• IT Hands-on Lab |
| 3:45 pm | 4:00 pm | Break |
| 4:00 pm | 5:00 pm | Roundtable Discussions |

THURSDAY, MARCH 5

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| 8:30 am | 9:15 am | NASWA Updates & SIDES Awards |
| 9:15 am | 9:30 am | Break |
| 9:30 am | 10:45 am | Concurrent Sessions |
| | | <ul style="list-style-type: none">• Increasing E-Response Participation• Including Interfaces in the Scope of Modernization• Earnings Verification Overview• Understanding Fraud• E-Response Hands-on Lab |
| 10:45 am | 11:00 am | Break |
| 11:00 am | 12:00 pm | Concurrent Sessions |
| | | <ul style="list-style-type: none">• Removing Barriers for Employers• New System is Deployed... Now What?• Benefit Charges Overview• Fraud Case Studies• Integrity Center Tools Hands-on Lab |
| 12:00 pm | 1:15 pm | Lunch |
| 1:15 pm | 2:30 pm | Updates to the Separation Information Exchange |
| 2:30 pm | 2:45 pm | Break |
| 2:45 pm | 4:00 pm | Roundtable Discussions |
| 4:00 pm | 5:00 pm | Closing |

FRIDAY, MARCH 6

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| 8:30 am | 12:00 pm | SIDES Operations Committee Meeting |
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