



January 6, 2020

National Association of State Workforce Agencies  
444 North Capitol Street, NW  
Suite 300  
Washington, DC 20001

Dear Nomination Committee,

It is with great enthusiasm we submit our recommendation for the 2020 Merrill Baumgardner Excellence in Information Technology Award.

The Virtual American Job Center represents the latest wave of innovation in Tennessee's workforce system.

The benefits of the implementation, in very little time, have provided new opportunities for local workforce development boards and the citizens of Tennessee we serve.

We are excited to submit this recommendation, and we are grateful for your consideration for this prestigious honor.

If you have any questions regarding our submission, or need more details on the American Job Center, please do not hesitate to contact us.

Sincerely,



Deniece Thomas

Deputy Commissioner of Workforce Development and Learning  
Tennessee Department of Labor & Workforce Development