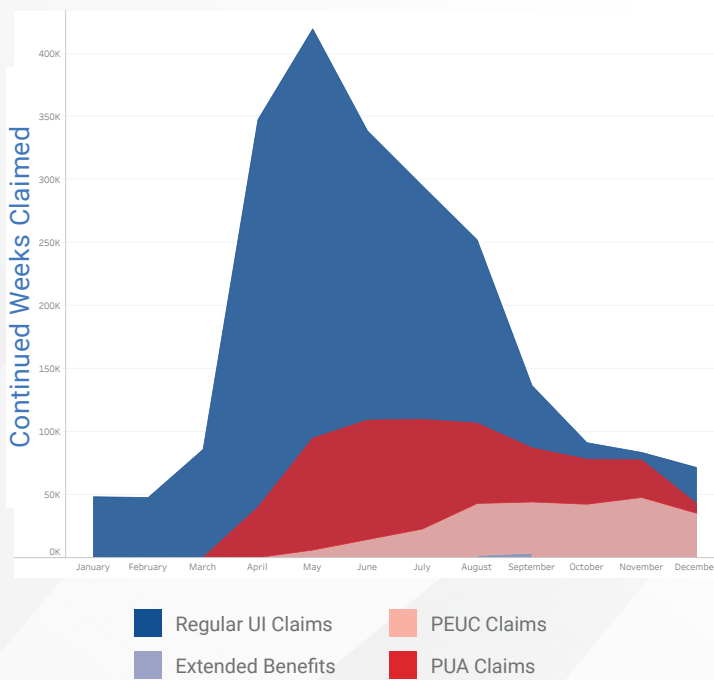


**Pandemic Impact on Unemployment Insurance** | Claims In • Benefits Out • Workload

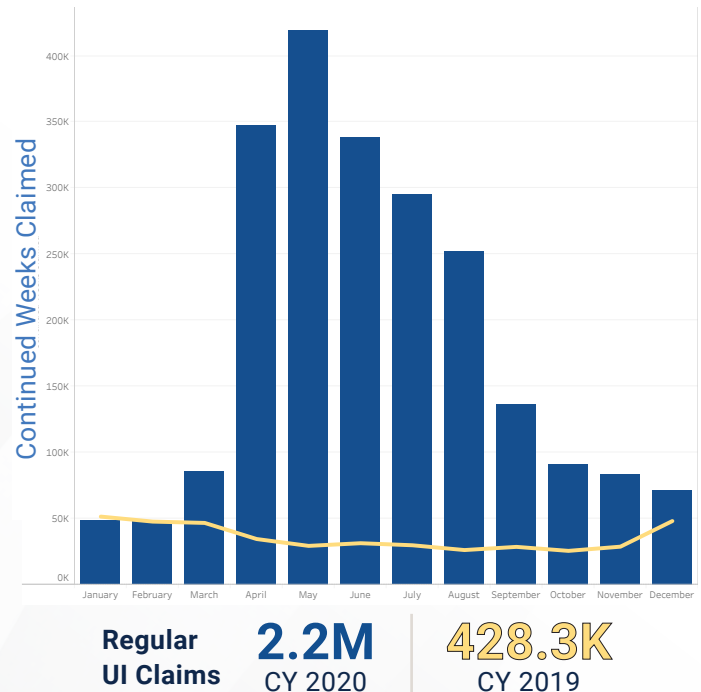
**TOTAL CLAIMS PROCESSED**

CY 2020



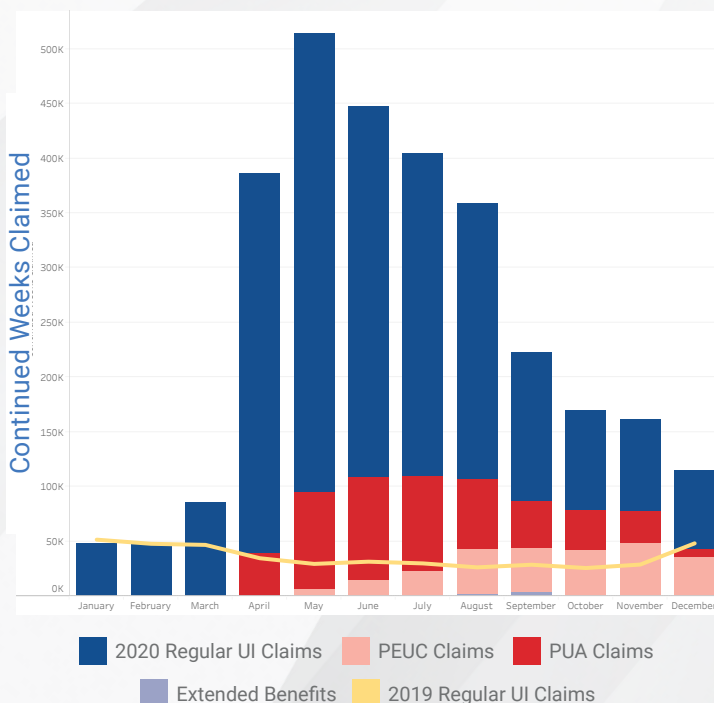
**REGULAR UI CLAIMS PROCESSED**

CY 2020



**TOTAL CLAIMS PROCESSED**

CY 2020 vs CY 2019



**BENEFITS PAID**

CY 2020

CY 2019

<b>Regular UI Claims</b> <i>Total benefits paid</i>	<b>\$636.1M</b>	<b>\$144.3M</b>
<b>Pandemic Unemployment Assistance</b>	<b>\$69.7M</b>	<b>\$0</b>
<b>Federal Pandemic Unemployment Compensation</b> <i>(as of 11/30/20)</i>	<b>\$850.2M</b>	<b>\$0</b>
<b>Pandemic Emergency Unemployment Compensation</b>	<b>\$80.4M</b>	<b>\$0</b>
<b>State Extended Benefits</b>	<b>\$0</b>	<b>\$0</b>
<b>Sub Total</b>	<b>\$1.6B</b>	<b>\$0</b>
<b>Lost Wage Assistance</b>	<b>\$76.2M</b>	<b>\$0</b>
<b>All Claims</b> <i>Total Benefits Paid</i>	<b>\$1.7B</b>	<b>\$144.3M</b>

## UTAH DEPARTMENT OF WORKFORCE SERVICES PANDEMIC RESPONSE STRATEGIES

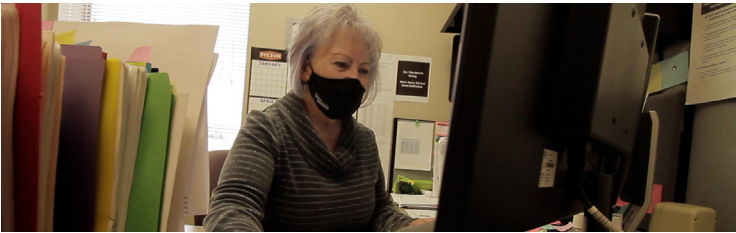
### ACCESS TO SERVICES



Utah took the following steps to ensure customers had access to services: 1) Move to a teleworking environment wherever possible; 2) When American Job Centers closed temporarily, set up local phone lines and access points for safe customizable service; 3) Make self-service more accessible online.

To learn more, visit [jobs.utah.gov/covid19/index.html](https://jobs.utah.gov/covid19/index.html)

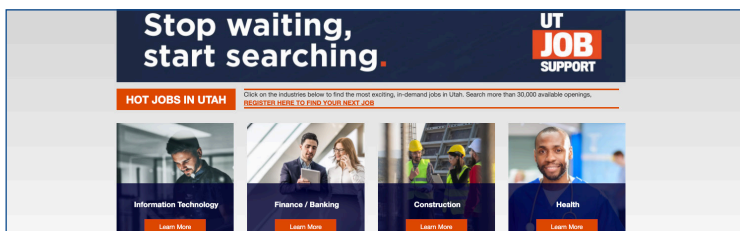
### PROACTIVE OUTREACH



On a weekly basis, employment counselors contact unemployment insurance claimants who are nearing exhaustion of their claim to discuss opportunities including reemployment, job search assistance, (re)training opportunities – including apprenticeships, community resources, and other Workforce Service resources.

To learn more, visit [jobs.utah.gov](https://jobs.utah.gov)

### HOT JOBS RIGHT NOW



Several industries in Utah rebounded quickly and started hiring again. Utah launched a Hot Jobs web portal to identify these industries and jobs. CARES Act dollars were used to build a marketing campaign to encourage active job seeking and connect people to these opportunities.

To learn more, visit [jobs.utah.gov/hotjobs](https://jobs.utah.gov/hotjobs)

### Programs within Agency

- Child Care
- Housing and Community Development
- Labor Market Information
- Refugee Services
- Supplemental Nutrition Assistance Program (SNAP)
- Temporary Assistance for Needy Families (TANF)
- Trade Adjustment Assistance
- Unemployment Insurance (UI)
- Veterans Employment and Training Services
- Vocational Rehabilitation (VR)
- Wagner-Peyser (WP)
- Workforce Innovation and Opportunity Act (WIOA)
  - Adult (A)
  - Dislocated Worker (DW)
  - Youth (Y)

### WIOA Core Programs: Administering Agencies

- **Utah Department of Workforce Services** – Administers WIOA (A, DW, Y) and VR programs
- **Utah State Office of Education** – Administers Adult Education (AE) programs

### Contact

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