

PUA Payment Information (PUA-PI) Website

2021



References

- UIPL 16-20, Change 6
 - [UNEMPLOYMENT INSURANCE PROGRAM LETTER No. 16-20, Employment & Training Administration \(ETA\) - U.S. Department of Labor \(doleta.gov\)](#)
 - <https://wdr.doleta.gov/directives>

PUA Points of Contact

PUA contacts added to the ICON Contact listing

Send your PUA Point of Contact(s) to Cindy Morris at cmorris@naswa.org



States Roles-per UIPL 16-20 Change 6

Terminating

- States that have terminated the PUA program must cooperate with requests for information from states that continue to administer the PUA program, including providing information on the weeks of unemployment for which an individual received payment under the regular UC, EB, or PUA program during the Pandemic Assistance Period.

Non-Terminating

- If the individual worked in more than one state at the time of becoming unemployed, partially unemployed, or unable to work because of approved COVID-19 related reason(s), the individual may choose to file a PUA claim in any of those states.

Gaining Access to PUA-PI

UI-ICON Login

UI-ICON Login:

Login or Website Support: 1-800-327-9250 (Option 2) helpdesk@uisupport.org

User ID:

Password:

[» Create New Account](#)

[» Upgrade Account](#)

[» Forget password?](#)

[» Need Help?](#)

Confidentiality Notice:

Access to and use of data obtained through UI-ICON Account must comply with the terms of the *Interstate Information Exchange Agreement*, federal *Privacy Act* guidelines, and all other laws, policies, and procedures governing access to confidential data in your state. Violation of one or more of these laws, policies, and procedures will result in your loss of access to the system and may subject you to civil and/or criminal penalties. All state employees who access the UI-ICON Account web site attest that they are familiar with and will comply with the security requirements for handling personal and confidential information.

For further information on security requirements governing the handling of sensitive and confidential information, please reference [20 CFR Part 603](#). If you have any questions, concerns, or comments about the UI-ICON Account web site, please contact the [Administrator](#).

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Upgrade Account:

User ID:

Add Account Type:

| | |
|--|---|
| <input type="checkbox"/> Management Office | ▲ |
| <input checked="" type="checkbox"/> PUA-PI | |
| <input type="checkbox"/> UI-ICON Info | |
| <input type="checkbox"/> UImail | ▼ |

Access Levels

Read /View only

Read/Write

Allows users to search database, enter a request, enter a terminated claim, make comments and dispute/respond to dispute

Admin

All of the above, plus upload terminated claims



Read

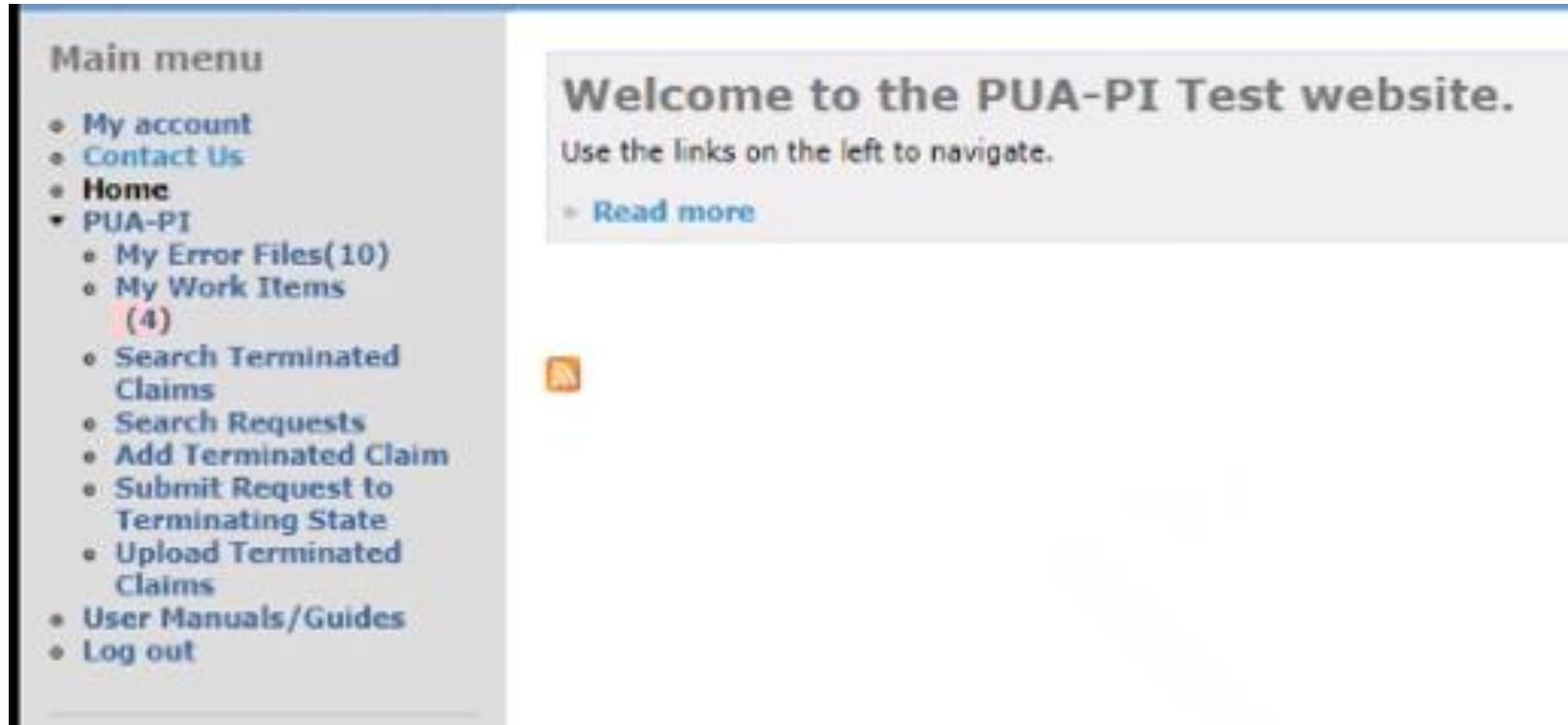


Read/Write



ADMIN

Terminating state Main Menu



The screenshot shows a web interface with a main menu on the left and a welcome message on the right. The main menu is titled "Main menu" and contains a list of navigation options. The "PUA-PI" option is expanded, showing a sub-menu with several items, including "My Error Files(10)", "My Work Items (4)", and "Search Terminated Claims". The "Search Terminated Claims" item is highlighted with a red background. The welcome message on the right says "Welcome to the PUA-PI Test website." and "Use the links on the left to navigate." with a "Read more" link below it.

Main menu

- [My account](#)
- [Contact Us](#)
- [Home](#)
- **PUA-PI**
 - [My Error Files\(10\)](#)
 - [My Work Items \(4\)](#)
 - [Search Terminated Claims](#)
 - [Search Requests](#)
 - [Add Terminated Claim](#)
 - [Submit Request to Terminating State](#)
 - [Upload Terminated Claims](#)
- [User Manuals/Guides](#)
- [Log out](#)

Welcome to the PUA-PI Test website.
Use the links on the left to navigate.
[Read more](#)

Terminating State-My Work Items

The screenshot displays a web application interface. On the left is a grey sidebar with a 'Main menu' section containing a list of navigation items. On the right, the main content area shows a breadcrumb trail 'Home > PUA-PI', followed by 'My Work Items (5)', and a sub-menu with 'Requests (1)' and 'Comments (4)'. A mouse cursor is positioned over the 'Comments (4)' link.

Main menu

- [My account](#)
- [Contact Us](#)
- [Home](#)
- ▾ [PUA-PI](#)
 - [My Error Files\(11\)](#)
 - [My Work Items \(5\)](#)
 - [Search Terminated Claims](#)
 - [Search Requests](#)
 - [Add Terminated Claim](#)
 - [Submit Request to Terminating State](#)
 - [Upload Terminated Claims](#)
- [User Manuals/Guides](#)
- [Log out](#)

[Home](#) > [PUA-PI](#)

[My Work Items \(5\)](#)

[Requests \(1\)](#)
[Comments \(4\)](#)


Terminating State-My Work Items

Unviewed PUA-PI Requests/Comments



helpdesk@uisupport.org

To Cindy Morris

 We removed extra line breaks from this message.

Hello,

There are 0 PUA-PI Request(s), and 1 Comment(s).

Please visit <https://uat.ui-icon.org/protected/> and click on the PUA-PI link at your earliest convenience.

UI-ICON

Terminating State-File Upload

The screenshot shows a web application interface. On the left is a 'Main menu' with a list of navigation options. The main content area is titled 'Home > PUA-PI' and 'Upload Terminated Claims'. Below this, there is a instruction: 'Select the batch file for processing (Only .csv is accepted)'. A 'Batch File' label is followed by a 'Choose File' button and the text 'No file chosen'. Below the 'Choose File' button is a 'Submit' button. A mouse cursor is pointing at the 'Choose File' button.

Main menu

- My account
- Contact Us
- Home
- PUA-PI
 - My Error Files(10)
 - My Work Items (4)
 - Search Terminated Claims
 - Search Requests
 - Add Terminated Claim
 - Submit Request to Terminating State
 - Upload Terminated Claims
- User Manuals/Guides
- Log out

Home > PUA-PI

Upload Terminated Claims

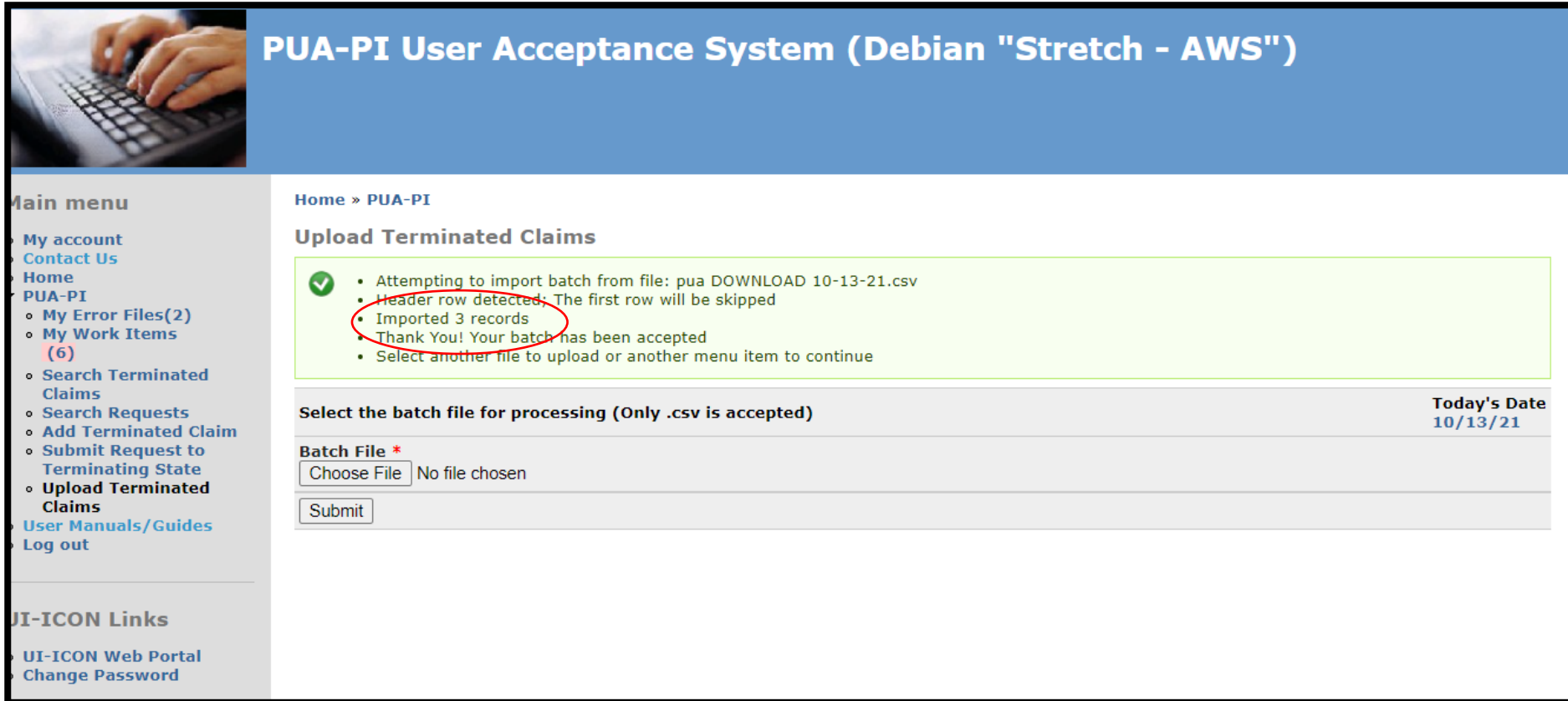
Select the batch file for processing (Only .csv is accepted)

Batch File +

Choose File No file chosen

Submit

Terminating State-File Upload Successful



PUA-PI User Acceptance System (Debian "Stretch - AWS")

Home » PUA-PI

Upload Terminated Claims

- ✓ Attempting to import batch from file: pua DOWNLOAD 10-13-21.csv
- Header row detected; The first row will be skipped
- Imported 3 records
- Thank You! Your batch has been accepted
- Select another file to upload or another menu item to continue

Select the batch file for processing (Only .csv is accepted) Today's Date
10/13/21

Batch File *
 No file chosen


Main menu

- My account
- Contact Us
- Home
- PUA-PI
 - My Error Files(2)
 - My Work Items (6)
 - Search Terminated Claims
 - Search Requests
 - Add Terminated Claim
 - Submit Request to Terminating State
 - Upload Terminated Claims
- User Manuals/Guides
- Log out

JI-ICON Links

- UI-ICON Web Portal
- Change Password

Terminating State-File Upload Error



PUA-PI User Acceptance System (Debian "Stretch - AWS")

Home » PUA-PI

Upload Terminated Claims

✓

- Attempting to import batch from file: pua DOWNLOAD 10-8-21.csv
- Header row detected; The first row will be skipped

✗ **Errors were detected in your file; No data has been imported. Please correct the data and re-upload the entire file**
A report of the errors can be found here: [Error Report](#)
This report will be available for 20 days; Your file as uploaded can be retrieved from this link as well.

Select the batch file for processing (Only .csv is accepted) Today's Date
10/13/21

Batch File *
 No file chosen

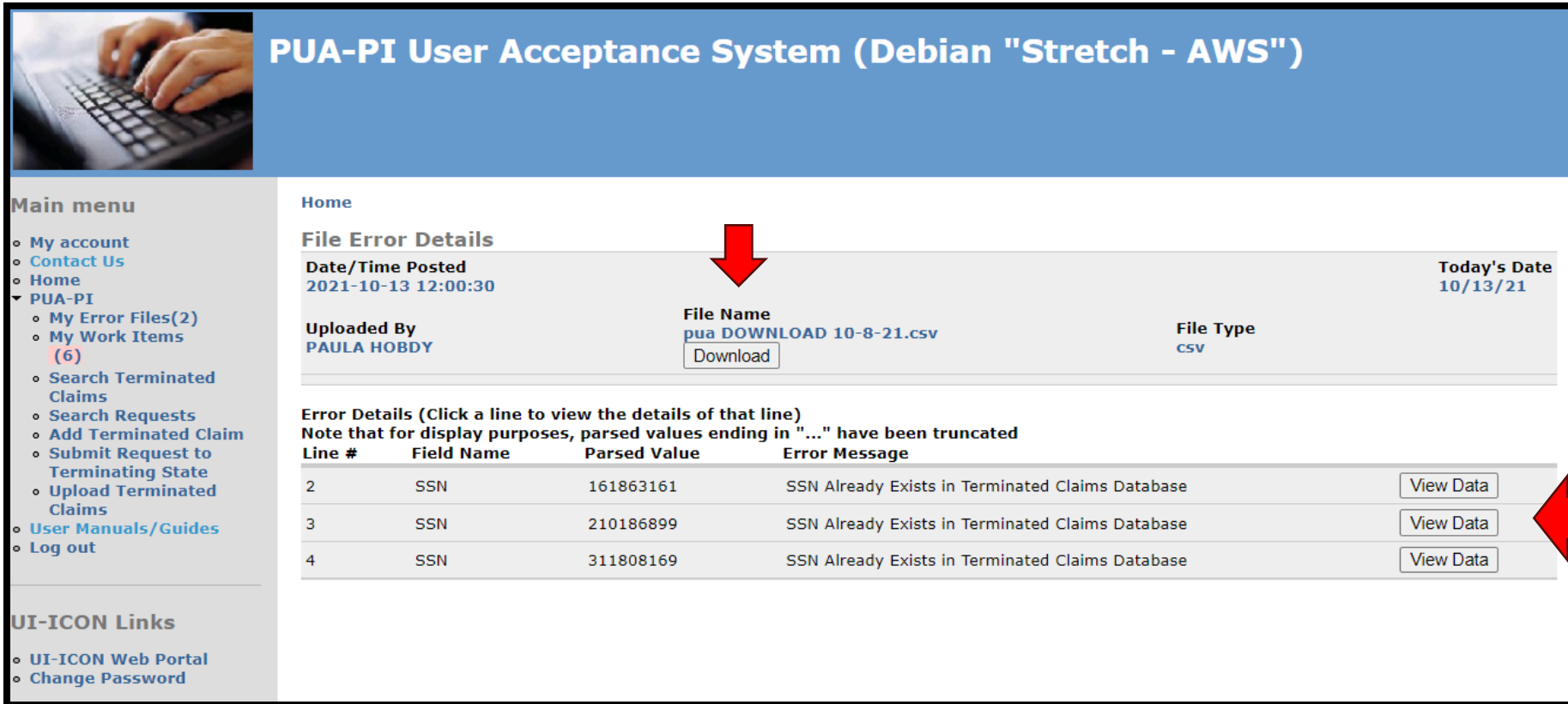
Main menu

- My account
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- PUA-PI
 - My Error Files(2)
 - My Work Items (6)
 - Search Terminated Claims
 - Search Requests
 - Add Terminated Claim
 - Submit Request to Terminating State
 - Upload Terminated Claims
- User Manuals/Guides
- Log out

UI-ICON Links

- UI-ICON Web Portal
- Change Password

Terminating State-File Upload Error



PUA-PI User Acceptance System (Debian "Stretch - AWS")

Main menu

- My account
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 - My Error Files(2)
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UI-ICON Links

- UI-ICON Web Portal
- Change Password

Home

File Error Details

Date/Time Posted: 2021-10-13 12:00:30 Today's Date: 10/13/21

Uploaded By: PAULA HOBDY

File Name: [pua DOWNLOAD 10-8-21.csv](#) File Type: csv

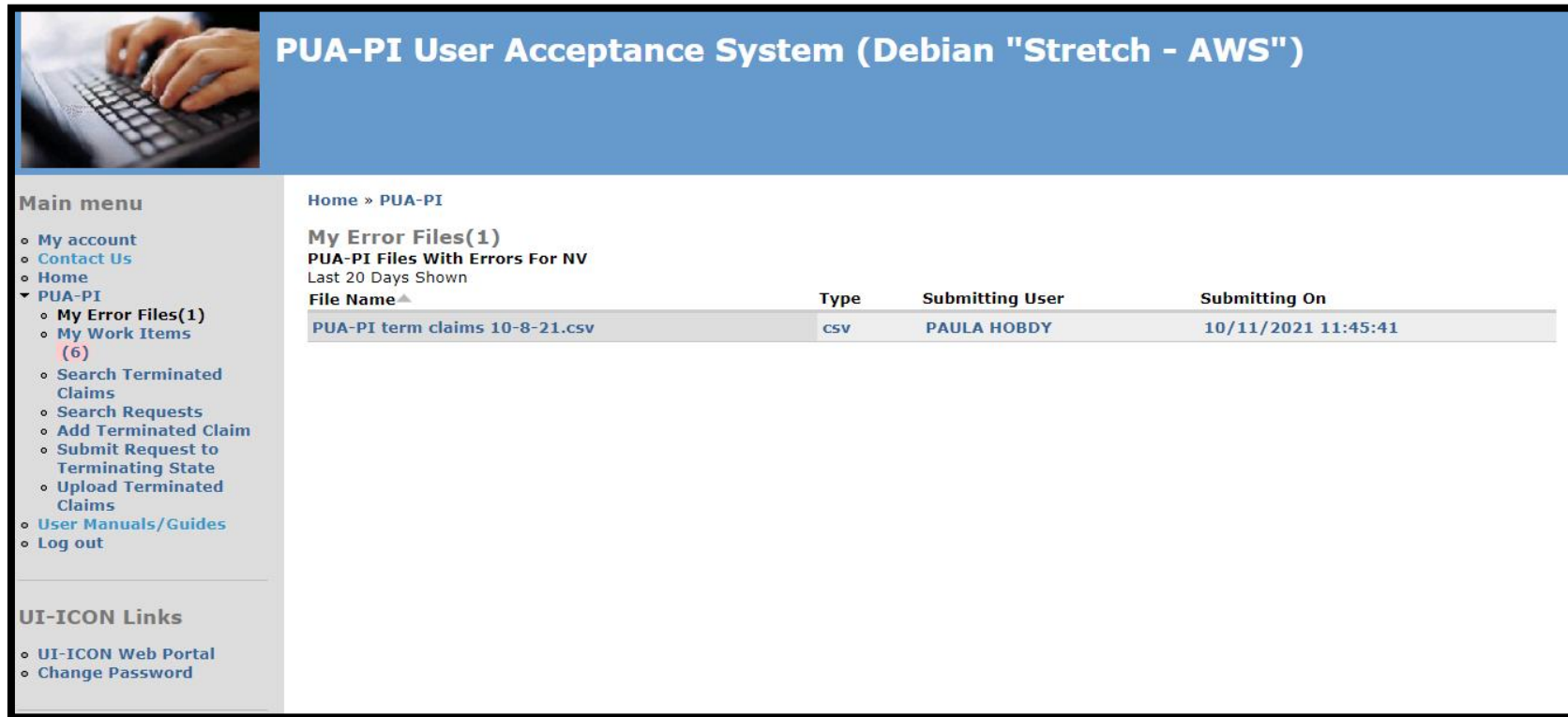
Error Details (Click a line to view the details of that line)
Note that for display purposes, parsed values ending in "..." have been truncated

| Line # | Field Name | Parsed Value | Error Message | |
|--------|------------|--------------|--|--|
| 2 | SSN | 161863161 | SSN Already Exists in Terminated Claims Database | <input type="button" value="View Data"/> |
| 3 | SSN | 210186899 | SSN Already Exists in Terminated Claims Database | <input type="button" value="View Data"/> |
| 4 | SSN | 311808169 | SSN Already Exists in Terminated Claims Database | <input type="button" value="View Data"/> |

Terminating State-File Upload Error

| Data As Parsed | |
|--|------------|
| Fields in RED contain errors. | |
| Specific information on the errors can be viewed by hovering over the fields | |
| Terminating State | NV |
| Claimant's SSN | 171063161 |
| First Name | JOHN |
| Middle initial. | J |
| Last Name | SMITH |
| Claimant Phone | 777777777 |
| PUA Effective Date | 04/10/2021 |
| PUA Base Period Begin Date | <blank> |
| PUA Base Period End Date | <blank> |
| PUA First Payment Week Ending | 04/04/2021 |
| PUA Last Payment Week Ending | 04/17/2021 |
| PUA Number of Payments | 0000002 |
| EB First Payment Week Ending | <blank> |
| EB Last Payment Week Ending | <blank> |
| EB Number of Payments | <blank> |
| UI First Payment Week Ending | <blank> |
| UI Last Payment Week Ending | <blank> |
| UI Number of Payments | <blank> |

Terminating State-My Error Files



PUA-PI User Acceptance System (Debian "Stretch - AWS")

Main menu

- My account
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- ▼ PUA-PI
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 - My Work Items (6)
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 - Search Requests
 - Add Terminated Claim
 - Submit Request to Terminating State
 - Upload Terminated Claims
- User Manuals/Guides
- Log out

UI-ICON Links

- UI-ICON Web Portal
- Change Password

Home » PUA-PI

My Error Files(1)
PUA-PI Files With Errors For NV
Last 20 Days Shown

| File Name ▲ | Type | Submitting User | Submitting On |
|--------------------------------|------|-----------------|---------------------|
| PUA-PI term claims 10-8-21.csv | csv | PAULA HOBDY | 10/11/2021 11:45:41 |

Terminating State-Record Layout

PUA-PI Detailed .CSV File Format for Terminating States

| Field Name | Required? | Maximum Field Length | Notes |
|----------------------------|-----------|----------------------|---|
| Terminating State | Y | 2 | USPS Code of Terminating State |
| SSN | Y | 9 | Claimant's Social Security Number |
| First Name | Y | 25 | Claimant's first name. Allows for alpha, dash & apostrophe |
| Middle Initial | N | 1 | Claimant's middle initial |
| Last Name | Y | 30 | Claimant's last name. Allows for alpha, dash, apostrophe, period & comma |
| Claimant's Phone Number | N | 10 | Claimant's phone number. Numbers only, no dashes or parentheses |
| PUA Effective Date | Y/N | 8 | Claimant's PUA claim effective Date. Format is MMDDCCYY. No slashes or dashes. Not required if PUA Base Period Begin & End Dates are provided |
| PUA Base Period Begin Date | Y/N | 8 | Claimant's PUA Base Period Begin Date. Format is MMDDCCYY. No slashes or dashes. Not required if PUA Effective Date is provided |

| Field Name | Required? | Maximum Field Length | Notes |
|------------------------------------|-----------|----------------------|--|
| PUA Base Period End Date | Y/N | 8 | Claimant's PUA Base Period End Date. Format is MMDDCCYY. No slashes or dashes. Not required if PUA Effective Date is provided. |
| PUA First Payment Week Ending Date | Y | 8 | Claimant's PUA First Payment Week Ending Date. Format is MMDDCCYY. No slashes or dashes. |
| PUA Last Payment Week Ending Date | Y | 8 | Claimant's PUA Last Payment Week Ending Date. Format is MMDDCCYY. No slashes or dashes. |
| Number of PUA weeks Paid | Y | 2 | Number of weeks paid to claimant under the PUA program |
| EB First Payment Week Ending Date | Y/N | 8 | Claimant's EB First Payment Week Ending Date. Format is MMDDCCYY. No slashes or dashes. Required if Claimant received EB |
| EB Last Payment Week Ending Date | Y/N | 8 | Claimant's EB Last Payment Week Ending Date. Format is MMDDCCYY. No slashes or dashes. Required if Claimant received EB |
| Number of EB weeks Paid | Y/N | 2 | Number of weeks paid to claimant under the EB program. Required if claimant received EB |
| UI First Payment Week Ending Date | Y/N | 8 | Claimant's UI First Payment Week Ending Date. Format is MMDDCCYY. No slashes or dashes. Required if Claimant received UI |

| Field Name | Required? | Maximum Field Length | Notes |
|----------------------------------|-----------|----------------------|---|
| UI Last Payment Week Ending Date | Y/N | 8 | Claimant's UI Last Payment Week Ending Date. Format is MMDDCCYY. No slashes or dashes. Required if Claimant received UI |
| Number of UI weeks Paid | Y/N | 2 | Number of weeks paid to claimant under the UI program. Required if claimant received UI |
| | | | |
| | | | |

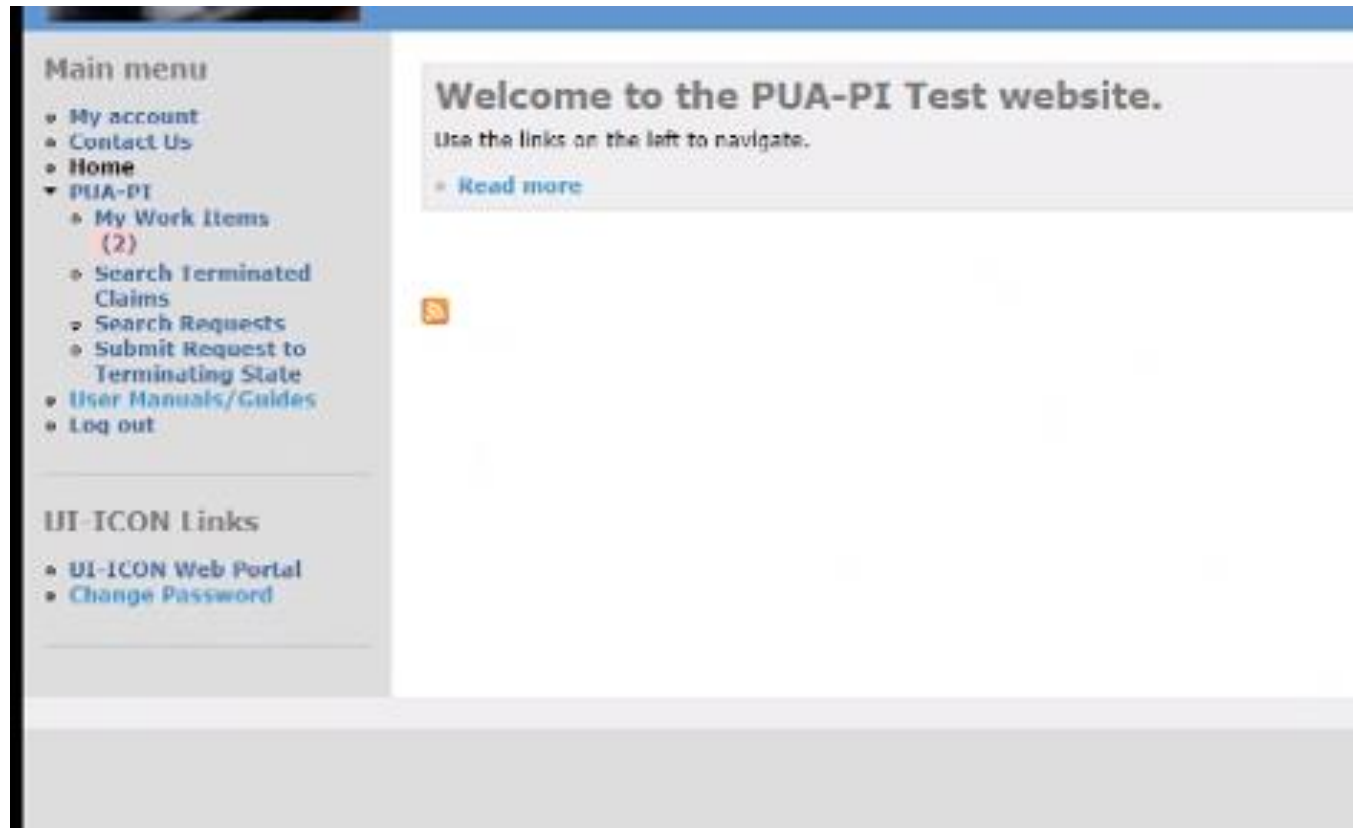
END OF PUA-PI DETAILED FILE FORMAT FOR TERMINATING STATES

Files containing PUA-PI records MUST be in plain text, ASCII encoded, and in Comma-Separated-Values (CSV) format. Records MAY NOT be submitted in DOC, XLS, PDF or other formats. For optional fields that do not have any applicable data, leave blank, add another comma and continue to the next data field. In the example below, Mary Jones has no middle initial.

Example of a Detailed PUA Payment Information file in .CSV format:

```
NY," 828231234" ,Mary, ,Jones,3084569784," 04042021" ," 01012020" ," 12312020" ," 04102021" ,
" 04242021" ,12, ...
```


Non-Terminating State Menu



Non-Terminating State-Search

Main menu

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 - [Submit Request to Terminating State](#)
 - [User Manuals/Guides](#)
 - [Log out](#)

[Home](#) » [PUA-PI](#)

Search Terminated Claims

Claimant's SSN: *

Today's Date
10/19/21

Non-Terminating State-Search Claims

Main menu

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[Home](#) » [PUA-PI](#) » [Search Claims](#)

List of Terminated Claims

| SSN▲ | Last Name | First Name | MI | Terminating State | Total Weeks Paid | Date Entered |
|-----------|-----------|------------|----|-------------------|------------------|---------------------|
| 123454321 | OLSEN | NELLIE | N | NE | 4 | 10/12/2021 13:11:33 |

SID Information for SSN: 123454321

| States With Wages | States With Claim | States With Overpayment |
|-------------------|-------------------|-------------------------|
| TBD | TBD | TBD |

Main menu

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 - [Search Requests](#)
 - [Submit Request to Terminating State](#)
- [User Manuals/Guides](#)
- [Log out](#)

UI-ICON Links

- [UI-ICON Web Portal](#)
- [Change Password](#)

[Home](#) » [PUA-PI](#) » [Search Claims](#) » [List of Terminated Claims](#)

View a Terminated Claim

 [Printer-friendly version](#)

Claimant Disputes Monetary

| | | | |
|-------------------------------|---------------------------------|---|---------------------------------|
| Created: 10/12/2021 | Terminating State: NE | PUA Termination Date 06/19/2021 | Today's Date 10/19/21 |
|-------------------------------|---------------------------------|---|---------------------------------|

| | | |
|----------------------------------|-------------------------|--------------------------------|
| Creator's First NELLIE | Last SPANGLER | Phone (402) 304-5970 |
|----------------------------------|-------------------------|--------------------------------|

Claimant's Social Security Number (SSN), Name, and Phone Number:

Claimant's SSN:
123454321

| | | |
|-------------------------|-----------------------------|-----------------------|
| First: NELLIE | Middle Initial: N | Last: OLSEN |
|-------------------------|-----------------------------|-----------------------|

Phone:
(402) 488-0825

Claim Information: (Must enter PUA Effective Date or PUA Base Period Dates)

| | | |
|--|--|--|
| PUA Effective Date: 01/03/2021 | PUA Base Period Begin Date: 10/01/2019 | PUA Base Period End Date: 09/30/2020 |
|--|--|--|

| | | | |
|-----------------------------|---|--|--|
| Program Type: PUA | First Payment Week Ending: 01/03/2021 | Last Payment Week Ending: 02/06/2021 | Number of Weeks Paid Under This Program: 4 |
|-----------------------------|---|--|--|

No EB Payment Information Submitted

No UI Payment Information Submitted

Total Weeks Paid
4

Non-Terminating State-Not in database

Main menu

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- ▼ PUA-PI
 - My Work Items (2)
 - Search Terminated Claims
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 - Log out

Home » PUA-PI » Search Claims

List of Terminated Claims

There were no results found

SID Information for SSN: 361863565

| States With Wages | States With Claim | States With Overpayment |
|-------------------|-------------------|-------------------------|
|-------------------|-------------------|-------------------------|

Non-Terminating State-Submit a request

Home > PUA-PI

Submit Request to Terminating State

| | | |
|---|----------------------|------------------------|
| Terminating State: * | Requesting State: CO | Today's Date: 10/07/21 |
| <input type="text"/> | | |
| Parent's SSN: * | Confirm SSN: * | |
| <input type="text"/> | <input type="text"/> | |
| | Middle Initial: | Last: * |
| | <input type="text"/> | <input type="text"/> |
| For This Request: * | | |
| SSN is not in the terminated claim database | | |
| Parent disputes payment info in terminated claim database | | |
| Other (requires comments) | | |
| Attachment: | | |
| <input type="button" value="Choose File"/> No file chosen | | |
| Comment for Terminating State (500 max): | | |
| <input type="text"/> | | |
| <input type="button" value="Submit"/> | | |

Non-Terminating State-Submit a request

[Home](#) > [PUA-PI](#)

Submit Request to Terminating State

| | | |
|---|------------------------------------|---------------------------------|
| Terminating State: * NV | Requesting State: CO | Today's Date 10/07/21 |
| Claimant's SSN: * 361863565 | Confirm SSN: * 361863565 | |
| First: * George | Middle Initial: | Last: * Brown |
| Reason For This Request: * <input checked="" type="radio"/> The SSN is not in the terminated claim database <input type="radio"/> Claimant disputes payment info in terminated claim database <input type="radio"/> Other (requires comments) | | |
| Attachment: <input type="button" value="Choose File"/> No file chosen | | |
| Comment for Terminating State (500 max): <input type="text"/> | | |
| <input type="button" value="Submit"/> | | |

Non-Terminating State-Submit a request-Successful

[Home](#) > [PUA-PI](#)

View a Request

Request successfully sent.

[Send Comment](#)

| | | |
|--|--------------------------------|---------------------------------|
| Terminating State: NV | Requesting State: CO | Today's Date 10/07/21 |
| Claimant's SSN: 361863565 | | |
| First: George | Middle Initial: | Last: Brown |
| Reason For This Request: The SSN is not in the terminated claim database | | |

Comments

There were no results found

Terminated Claims For 361863565

There were no results found

Non-Terminating-Search Request

Main menu

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(2)
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- [User Manuals/Guides](#)
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[Home](#) » [PUA-PI](#)

Search Requests

Claimant's SSN:

Submit

Today's Date
10/19/21

Terminating State-My Work Items

The screenshot displays a web application interface. On the left, a grey sidebar contains a 'Main menu' with the following items: 'My account', 'Contact Us', 'Home', 'PUA-PI' (expanded), 'My Error Files(11)', 'My Work Items (5)', 'Search Terminated Claims', 'Search Requests', 'Add Terminated Claim', 'Submit Request to Terminating State', 'Upload Terminated Claims', 'User Manuals/Guides', and 'Log out'. On the right, a breadcrumb trail reads 'Home > PUA-PI'. Below this, the text 'My Work Items (5)' is displayed. Underneath, there are two links: 'Requests (1)' and 'Comments (4)'. A mouse cursor is positioned over the 'Comments (4)' link.

Main menu

- My account
- Contact Us
- Home
- ▼ PUA-PI
 - My Error Files(11)
 - **My Work Items (5)**
 - Search Terminated Claims
 - Search Requests
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 - Upload Terminated Claims
- User Manuals/Guides
- Log out

Home > PUA-PI

My Work Items (5)

Requests (1)

Comments (4)

Terminating State-Request Received

[Home](#) > [PUA-PI](#) > [My Work Items](#)

View a Request

[Send Comment](#) [Add Terminated Claim](#)

| | | |
|--|--------------------------------|---------------------------------|
| Terminating State: NV | Requesting State: CO | Today's Date 10/07/21 |
| Claimant's SSN: 361863565 | | |
| First: George | Middle Initial: | Last: Brown |
| Reason For This Request: The SSN is not in the terminated claim database | | |

Comments

There were no results found

Terminated Claims For 361863565

There were no results found

Terminating State-Add

Home » PUA-PI

Add Terminated Claim

| | | |
|---------------------------------|---|---------------------------------|
| Terminating State: NE | PUA Termination Date 06/19/2021 | Today's Date 10/19/21 |
|---------------------------------|---|---------------------------------|

Claimant's Social Security Number (SSN), Name, and Phone Number:

| | | |
|---|--|--|
| Claimant's SSN: * <input type="text"/> | Confirm SSN: * <input type="text"/> | |
| First: * <input type="text"/> | Middle Initial: <input type="text"/> | Last: * <input type="text"/> |
| Phone (enter as xxxxxxxxxxxx; will display as (xxx) xxx-xxxx): <input type="text"/> | | |

Claim Information: (Must enter PUA Effective Date or PUA Base Period Dates)

| | | | |
|--|---|--|--|
| PUA Effective Date: <input type="text"/> <small>E.g., 10/19/2021</small> | PUA Base Period Begin Date: <input type="text"/> <small>E.g., 10/19/2021</small> | PUA Base Period End Date: <input type="text"/> <small>E.g., 10/19/2021</small> | |
| Program Type: PUA <input type="checkbox"/> EB <input type="checkbox"/> UI | First Payment Week Ending:* <input type="text"/> <small>E.g., 10/19/2021</small> | Last Payment Week Ending:* <input type="text"/> <small>E.g., 10/19/2021</small> | Number of Weeks Paid Under This Program:* <input type="text"/> |

Terminating State-Add

Home » PUA-PI

View a Terminated Claim

Terminated Claim Successfully Added

[Printer-friendly version](#)

[Update Terminated Claim](#)

| | | | |
|--|--|--|--|
| Created: 10/19/2021 | Terminating State: NE | PUA Termination Date 06/19/2021 | Today's Date 10/19/21 |
| Creator's First Nellie | Last Spangler | Phone (402) 304-5970 | |
| Claimant's Social Security Number (SSN), Name, and Phone Number: | | | |
| Claimant's SSN: 222002222 | | | |
| First: Laura | Middle Initial: | Last: Ingalls | |
| Phone: (402) 471-9875 | | | |
| Claim Information: (Must enter PUA Effective Date or PUA Base Period Dates) | | | |
| PUA Effective Date: 05/02/2021 | PUA Base Period Begin Date: 05/02/2021 | PUA Base Period End Date: 06/05/2021 | |
| Program Type: PUA | First Payment Week Ending: 05/08/2021 | Last Payment Week Ending: 06/05/2021 | Number of Weeks Paid Under This Program: 5 |
| No EB Payment Information Submitted No UI Payment Information Submitted | | | Total Weeks Paid 5 |

SID Information for SSN: 222002222



Non-Terminating-My Work Items

| | |
|---|--|
| <p>Main menu</p> <ul style="list-style-type: none">◦ My account◦ Contact Us◦ Home▼ PUA-PI<ul style="list-style-type: none">◦ My Work Items (2)◦ Search Terminated Claims◦ Search Requests◦ Submit Request to Terminating State◦ User Manuals/Guides◦ Log out <hr/> <p>UI-ICON Links</p> <ul style="list-style-type: none">◦ UI-ICON Web Portal◦ Change Password <hr/> | <p>Home » PUA-PI</p> <p>My Work Items (2)</p> <p>Comments (2)</p> |
|---|--|

Non-Terminating State-My Work Items

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List of Requests

| SSN ▲ | Last Name | First Name | MI | Terminating State | Requesting State | Date Entered |
|-----------|-----------|------------|----|-------------------|------------------|---------------------|
| 222002222 | Ingalls | Laura | | NE | KS | 10/19/2021 13:14:17 |
| 345676543 | SUMMER | BLAKE | B | NE | KS | 10/12/2021 14:23:03 |

Non-Terminating State-My Work Items

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| | | |
|--|--------------------------------|---------------------------------|
| Terminating State: NE | Requesting State: KS | Today's Date 10/19/21 |
| Claimant's SSN: 222002222 | | |
| First: Laura | Middle Initial: | Last: Ingalls |
| Reason For This Request: The SSN is not in the terminated claim database | | |

Comments

| Create date▼ | State | Contact Info | Comment |
|------------------------|-------|--|--------------------------------|
| 10/19/2021 13:29:50 | NE | Nellie Spangler nspangler@naswa.org 4023045970 | Terminated Claim added by user |

Terminated Claims For 222002222

| SSN▲ | Last Name | First Name | MI | Terminating State | Total Weeks Paid | Date Entered |
|-----------|-----------|------------|----|-------------------|------------------|---------------------|
| 222002222 | Ingalls | Laura | | NE | 5 | 10/19/2021 13:29:50 |

Non-Terminating State-My Work Items

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View a Terminated Claim

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Claimant Disputes Monetary

| | | | |
|-------------------------------|---------------------------------|---|---------------------------------|
| Created: 10/19/2021 | Terminating State: NE | PUA Termination Date 06/19/2021 | Today's Date 10/19/21 |
|-------------------------------|---------------------------------|---|---------------------------------|

| | | |
|----------------------------------|-------------------------|--------------------------------|
| Creator's First Nellie | Last Spangler | Phone (402) 304-5970 |
|----------------------------------|-------------------------|--------------------------------|

Claimant's Social Security Number (SSN), Name, and Phone Number:

Claimant's SSN:
222002222

| | | |
|------------------------|------------------------|-------------------------|
| First: Laura | Middle Initial: | Last: Ingalls |
|------------------------|------------------------|-------------------------|

Phone:
(402) 471-9875

Claim Information: (Must enter PUA Effective Date or PUA Base Period Dates)

| | | |
|--|--|--|
| PUA Effective Date: 05/02/2021 | PUA Base Period Begin Date: 05/02/2021 | PUA Base Period End Date: 06/05/2021 |
|--|--|--|

| | | | |
|-----------------------------|---|--|--|
| Program Type: PUA | First Payment Week Ending: 05/08/2021 | Last Payment Week Ending: 06/05/2021 | Number of Weeks Paid Under This Program: 5 |
|-----------------------------|---|--|--|

No EB Payment Information Submitted

No UI Payment Information Submitted

Total Weeks Paid
5

Non-Terminating State-My Work Items

[View a Terminated Claim](#)

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Claimant Disputes Monetary

| | | | |
|-------------------------------|---------------------------------|---|---------------------------------|
| Created: 10/11/2021 | Terminating State: NV | PUA Termination Date 06/26/2021 | Today's Date 10/19/21 |
|-------------------------------|---------------------------------|---|---------------------------------|

| | | |
|---------------------------------|----------------------|--------------------------------|
| Creator's First PAULA | Last HOBDY | Phone (177) 543-1755 |
|---------------------------------|----------------------|--------------------------------|

Claimant's Social Security Number (SSN), Name, and Phone Number:

Claimant's SSN:
311808169

| | | |
|------------------------|-----------------------------|-----------------------|
| First: SANDY | Middle Initial: W | Last: JOHNS |
|------------------------|-----------------------------|-----------------------|

Phone:
(777) 777-7777

Claim Information: (Must enter PUA Effective Date or PUA Base Period Dates)

| | | |
|--|--|--|
| PUA Effective Date: 02/09/2021 | PUA Base Period Begin Date: 10/01/2019 | PUA Base Period End Date: 09/30/2020 |
|--|--|--|

| | | | |
|----------------------|-----------------------------------|----------------------------------|---|
| Program Type: | First Payment Week Ending: | Last Payment Week Ending: | Number of Weeks Paid Under This Program: |
| PUA | 02/15/2021 | 03/28/2021 | 7 |
| EB | 11/07/2020 | 01/30/2021 | 13 |
| UI | 01/04/2020 | 06/27/2021 | 26 |

Total Weeks Paid
46

Non-Terminating State-Dispute

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Send Comment

| | | |
|--|--------------------------------|---------------------------------|
| Terminating State: NE | Requesting State: KS | Today's Date 10/19/21 |
| Claimant's SSN: 222002222 | | |
| First: Laura | Middle Initial: | Last: Ingalls |
| Attachment: <input type="button" value="Choose File"/> No file chosen | | |
| Comment for Terminating State (500 max): * <input type="text" value="Claimant states she only received 4 weeks of PUA"/> | | |
| <input type="button" value="Submit"/> | | |

Non-Terminating State Dispute

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View Response

Comments successfully sent.

 [Printer-friendly version](#)

Send Comment

| | | |
|--|--------------------------------|---------------------------------|
| Terminating State: NE | Requesting State: KS | Today's Date 10/19/21 |
| Claimant's SSN: 222002222 | | |
| First: Laura | Middle Initial: | Last: Ingalls |
| Reason For This Request: The SSN is not in the terminated claim database | | |

Comments

| Create date ▼ | State | Contact Info | Comment |
|---------------------|-------|--|--|
| 10/19/2021 14:29:35 | KS | Cindy Morris cmorris@naswa.org 7852212347 | Claimant states she only received 4 weeks of PUA |
| 10/19/2021 13:29:50 | NE | Nellie Spangler nspangler@naswa.org 4023045970 | Terminated Claim added by user |

Non-Terminating State Dispute

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UI-ICON Links

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Submit Request to Terminating State

| | | |
|---|--|--|
| Terminating State: * <input type="text" value="v"/> | Requesting State: KS | Today's Date 10/19/21 |
| Claimant's SSN: * <input type="text"/> | Confirm SSN: * <input type="text"/> | |
| First: * <input type="text"/> | Middle Initial: <input type="text"/> | Last: * <input type="text"/> |
| Reason For This Request: * <ul style="list-style-type: none"><input type="radio"/> The SSN is not in the terminated claim database<input type="radio"/> Claimant disputes payment info in terminated claim database<input type="radio"/> Other (requires comments) | | |
| Attachment: <input type="button" value="Choose File"/> No file chosen | | |
| Comment for Terminating State (500 max): <input type="text"/> | | |
| <input type="button" value="Submit"/> | | |

Non-Terminating State Dispute

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Submit Request to Terminating State

Terminating State:
NE

Requesting State:
KS

Today's Date
10/14/21

Claimant's SSN:
123454321

First:
NELLIE

Middle Initial:
N

Last:
OLSEN

Reason For This Request: *

- The SSN is not in the terminated claim database
- Claimant disputes payment info in terminated claim database
- Other (requires comments)

Attachment:

No file chosen

Comment for Terminating State (500 max): *

Claimant believes she only received 2 weeks of PUA

Terminating State Receives Dispute



PUA-PI User Acceptance System (Debian "Stretch - AWS")

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List of Requests

| SSN [▲] | Last Name | First Name | MI | Terminating State | Requesting State | Date Entered |
|---------------------------|-----------|------------|----|-------------------|------------------|---------------------|
| 123454321 | OLSEN | NELLIE | N | NE | KS | 10/14/2021 10:53:23 |

Terminating State Receives Dispute



PUA-PI User Acceptance System (Debian "Stretch - AWS")

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View a Request

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| | | |
|--|--------------------------------|---------------------------------|
| Terminating State: NE | Requesting State: KS | Today's Date 10/14/21 |
| Claimant's SSN: 123454321 | | |
| First: NELLIE | Middle Initial: N | Last: OLSEN |
| Reason For This Request: Claimant disputes payment info in terminated claim database | | |

Comments

| Create date | State | Contact Info | Comment |
|---------------------|-------|---|--|
| 10/14/2021 10:53:23 | KS | Cindy Morris cmorris@naswa.org 7852212347 | Claimant believes she only received 2 weeks of PUA |

Terminated Claims For 123454321

| SSN | Last Name | First Name | MI | Terminating State | Total Weeks Paid | Date Entered |
|-----------|-----------|------------|----|-------------------|------------------|---------------------|
| 123454321 | OLSEN | NELLIE | N | NE | 4 | 10/12/2021 13:11:33 |

Terminating State Receives Dispute



PUA-PI User Acceptance System (Debian "Stretch - AWS")

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Send Comment

| | | |
|--|--------------------------------|---------------------------------|
| Terminating State: NE | Requesting State: KS | Today's Date 10/14/21 |
| Claimant's SSN: 123454321 | | |
| First: NELLIE | Middle Initial: N | Last: OLSEN |
| Attachment: <input type="button" value="Choose File"/> No file chosen | | |
| Comment for Terminating State (500 max): * After review, claimant did receive 4 weeks of PUA as originally stated. | | |
| <input type="button" value="Submit"/> | | |

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Terminating State Receives Dispute



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- Change Password

Home » PUA-PI » My Work Items

View Response

Comments successfully sent.

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[Send Comment](#) [Update Terminated Claim](#)

| | | |
|--|--------------------------------|---------------------------------|
| Terminating State: NE | Requesting State: KS | Today's Date 10/14/21 |
| Claimant's SSN: 123454321 | | |
| First: NELLIE | Middle Initial: N | Last: OLSEN |
| Reason For This Request: Claimant disputes payment info in terminated claim database | | |

| Comments Create date | State | Contact Info | Comment |
|----------------------|-------|--|---|
| 10/14/2021 11:04:48 | NE | Nellie Spangler nspangler@naswa.org 4023045970 | After review, claimant did receive 4 weeks of PUA as originally stated. |
| 10/14/2021 10:53:23 | KS | Cindy Morris cmorris@naswa.org 7852212347 | Claimant believes she only received 2 weeks of PUA |

Terminated Claims For 123454321

| SSN | Last Name | First Name | MI | Terminating State | Total Weeks Paid | Date Entered |
|-----------|-----------|------------|----|-------------------|------------------|---------------------|
| 123454321 | OLSEN | NELLIE | N | NE | 4 | 10/12/2021 13:11:33 |

Terminating State Receives Dispute



PUA-PI User Acceptance System (Debian "Stretch - AWS")

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View a Request

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[Send Comment](#) [Update Terminated Claim](#)

| | | |
|--|--------------------------------|---------------------------------|
| Terminating State: NE | Requesting State: KS | Today's Date 10/14/21 |
| Claimant's SSN: 123454321 | | |
| First: NELLIE | Middle Initial: N | Last: OLSEN |
| Reason For This Request: Claimant disputes payment info in terminated claim database | | |

Comments

| Create date | State | Contact Info | Comment |
|---------------------|-------|---|--|
| 10/14/2021 10:53:23 | KS | Cindy Morris cmorris@naswa.org 7852212347 | Claimant believes she only received 2 weeks of PUA |

Terminated Claims For 123454321

| SSN | Last Name | First Name | MI | Terminating State | Total Weeks Paid | Date Entered |
|-----------|-----------|------------|----|-------------------|------------------|---------------------|
| 123454321 | OLSEN | NELLIE | N | NE | 4 | 10/12/2021 13:11:33 |

Terminating State-Update Claim

View a Terminated Claim
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[Update Terminated Claim](#)

| | | | |
|--|---|--|--|
| Created: 10/19/2021 | Terminating State: NV | PUA Termination Date 06/26/2021 | Today's Date 10/19/21 |
| Creator's First Paula | Last Hobby | Phone (177) 543-1755 | |
| Claimant's Social Security Number (SSN), Name, and Phone Number: | | | |
| Claimant's SSN: 555222111 | | | |
| First: Paul | Middle Initial: | Last: Jones | |
| Phone: Not Provided | | | |
| Claim Information: (Must enter PUA Effective Date or PUA Base Period Dates) | | | |
| PUA Effective Date: 04/04/2021 | PUA Base Period Begin Date: | PUA Base Period End Date: | |
| Program Type: PUA | First Payment Week Ending: 04/10/2021 | Last Payment Week Ending: 04/24/2021 | Number of Weeks Paid Under This Program: 3 |
| No EB Payment Information Submitted | | | Total Weeks Paid 3 |
| No UI Payment Information Submitted | | | |
| SID Information for SSN: 555222111 | | | |
| States With Wages TBD | States With Claim TBD | States With Overpayment TBD | |

Terminating State-Update Claim

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Update Terminated Claim

Terminating State:
NE

PUA Termination Date
06/19/2021

Today's Date
10/19/21

Claimant's Social Security Number (SSN), Name, and Phone Number:

Claimant's SSN:
222002222

First: *
Laura

Middle Initial:

Last: *
Ingalls

Phone (enter as xxxxxxxxxxx; will display as (xxx) xxx-xxxx):
4024719875

Claim Information: (Must enter PUA Effective Date or PUA Base Period Dates)

PUA Effective Date:
05/02/2021
E.g., 10/19/2021

PUA Base Period Begin Date:
05/02/2021
E.g., 10/19/2021

PUA Base Period End Date:
06/05/2021
E.g., 10/19/2021

Program Type:

PUA

EB

UI

First Payment Week Ending:*

05/08/2021
E.g., 10/19/2021

04/18/2021
E.g., 10/19/2021

03/14/2021
E.g., 10/19/2021

Last Payment Week Ending:*

06/05/2021
E.g., 10/19/2021

05/01/2021
E.g., 10/19/2021

04/17/2021
E.g., 10/19/2021

Number of Weeks Paid Under This Program:*

5

2

4

Submit

Terminating State-Update Claim

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View a Terminated Claim

✔ Terminated Claim Successfully Added

 [Printer-friendly version](#)

[Update Terminated Claim](#)

| | | | |
|--|--|--|--|
| Created: 10/19/2021 | Terminating State: NE | PUA Termination Date 06/19/2021 | Today's Date 10/19/21 |
| Creator's First Name Nellie | Last Spangler | Phone (402) 304-5970 | |
| Claimant's Social Security Number (SSN), Name, and Phone Number: | | | |
| Claimant's SSN: 222002222 | | | |
| First: Laura | Middle Initial: | Last: Ingalls | |
| Phone: (402) 471-9875 | | | |
| Claim Information: (Must enter PUA Effective Date or PUA Base Period Dates) | | | |
| PUA Effective Date: 05/02/2021 | PUA Base Period Begin Date: 05/02/2021 | PUA Base Period End Date: 06/05/2021 | |
| Program Type: PUA | First Payment Week Ending: 05/08/2021 | Last Payment Week Ending: 06/05/2021 | Number of Weeks Paid Under This Program: 5 |
| No EB Payment Information Submitted | | | |
| No UI Payment Information Submitted | | | Total Weeks Paid 5 |

SID Information for SSN: 222002222

Questions and Contacts



Cindy Morris

cmorris@naswa.org

NASWA ICON Team

ICON@naswa.org

Paula Hobdy

paula.hobdy@conduent.com

ICON Help Desk

ui-support@conduent.com