

Fast Enterprises (FAST) is a leading provider of commercial off-the-shelf (COTS) software and consulting services for governments worldwide. FAST software helps government agencies reduce costs, enhance services, improve the efficiency of internal operations, and maximize return on investment.

FAST software is based on a core system architecture that is configured to provide governments with the functions and options they need to effectively and efficiently administer their public programs. Our consultants work side-by-side with our clients worldwide to provide on-site implementation and support services for our software. The configurability of the system enables FAST software to meet the unique requirements and objectives of agencies that serve diverse stakeholders, populations, and jurisdictions. Our clients use FAST software to administer programs for tax and revenue, driver licensing and control, vehicle titling and registration, and unemployment insurance.

FAST SOFTWARE

GENTAX®

For tax and revenue administration. GenTax is the first COTS product designed specifically for tax and revenue administration and is the integrated tax solution for more than half of U.S. state revenue agencies.

FASTUI®

For unemployment insurance (UI) tax and benefits. FastUI maintains wage records for millions of workers and manages hundreds of millions of dollars in annual UI tax collections and benefit payments.

FASTDS-VS®

For driver licensing and control and vehicle registration and titling. FastDS-VS offers a unified view of customers and vehicles to improve customer service and driver and vehicle administration.

FAST SERVICES

FAST provides complete system-lifecycle services, including software development, licensing, implementation, maintenance, and support. FAST also offers advanced data analytics for fraud mitigation—including detection and prevention of identity theft—using integrated public-records data. Our clients can leverage fully managed hosted services from our secure and high-availability data centers as well as a range of additional services and solutions designed to support government agencies and the important programs under their purview.

CONTACT US TO LEARN MORE

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Laos
Malaysia
New Zealand

A map of the United States with seven states highlighted in green. These states are Washington (WA), Oregon (OR), California (CA), Montana (MT), Illinois (IL), Michigan (MI), and New York (NY). The remaining states are shown in light gray.

Fast Enterprises develops and delivers software used by agencies to manage a variety of government programs, including unemployment insurance (UI). Our COTS FastUI software provides complete functionality for UI program administration. It can be implemented for either UI Tax or UI Benefits programs, or as a fully integrated solution.

FastUI provides out-of-the-box capabilities for benefits, tax, and appeals administration, as well as virtually all other aspects of UI program administration. It avoids the complexities of integrating a mixture of autonomous applications and instead allows agencies to focus on configuring the software to reflect their unique requirements, regulations, and policies.

SOLUTION FOR UNEMPLOYMENT INSURANCE TAX & BENEFITS PROGRAMS

FastUI Processes and Business Functions

- Online e-Services for claimants, employers, and third-party entities
- Initial claims filing and processing
- Weekly claims filing and processing
- Monetary and non-monetary determinations
- Issue adjudication
- Appeals management for tax and benefits
- Overpayment detection and investigation
- Fraud identification and mitigation
- Tax collection and accounting
- Experience rating and tax-rate setting
- Collection of benefit overpayments and delinquent taxes
- Federal reporting for UI tax and benefits
- Federal, state, and third-party interfaces

FASTUI®

Client Agencies and Project Timelines

California Employment Development Department
UI Tax Sept 2009 - Jan 2011

Michigan Unemployment Insurance Agency
UI Tax Aug 2011 - Aug 2012
UI Benefits Sept 2012 - Sept 2013

Montana Department of Labor & Industry
UI Tax Feb 2013 - Feb 2014

Washington Employment Security Department
UI Benefits May 2015 - Jan 2017

Illinois Department of Employment Security
UI Tax July 2016 - Sept 2017

Massachusetts Department of Revenue
Paid Family and Medical Leave Tax Jan 2019 - June 2019

Oregon Employment Department
UI Tax July 2021 - Sept 2022
UI Benefits Sept 2022 - Mar 2024

Dependable Implementation

Fast Enterprises' (FAST's) commercial off-the-shelf (COTS) software products are based on a core architecture that has been configured to administer the complex work of a diverse group of government programs, including unemployment insurance (UI). This flexible architecture, coupled with our uniquely iterative implementation methodology, makes it possible for our experienced teams of consultants to provide client solutions that are sophisticated, flexible, and robust. Our FastUI software is designed to meet the diverse requirements of our state agency partners and the people they serve.



We have successfully delivered our COTS software solutions to governments around the world, serving agencies with hundreds of millions of customers. Since our software first entered production in 1999, FAST has established a distinguished reputation as a company that successfully delivers its software solutions on time and on budget.



Pandemic Unemployment Assistance (PUA)

Our configurable FAST software allowed us to quickly address agency obligations created by the COVID-19 pandemic. In addition to providing some of our existing UI clients with functionality related to the Coronavirus Aid, Relief, and Economic Security (CARES) Act, we also created a FAST-hosted, web-based PUA solution as a standalone application for use by agencies that don't currently use FAST software for UI administration. FAST's PUA solution was implemented for agencies that represent Alaska, Hawaii, Massachusetts, Montana, and Puerto Rico.