FAST ENTERPRISES

FAST Identity Verification Services

FAST Identity Verification Services (FIVS) deliver cloud-based identity verification that works with any state government software to effectively mitigate identity fraud. FIVS provides a proven set of identity tools that can be implemented in a matter of days. FIVS provides an immediate Pass or Fail for the majority of agency identity submissions.

Contact us to learn more
1.877.275.3278
www.FastEnterprises.com

The complete set of FIVS tools includes:

Rule Management - FIVS provides a proven set of rules to check if a customer is deceased, matches on a cross-state watchlist, as well as several other data points. The agency can also manage and add its own rules.

Pattern Matching - A sophisticated set of algorithms is used to identify fraud rings and associate submissions with other submissions to stop all fraudulent submissions from the same perpetrator.

Bank Verification - Bank account ownership can be validated. Analytics also identifies high-risk banks. FIVS interfaces with Green Dot for additional Green Dot-provided analytics.

Case Management - Many of the submissions made to FIVS follow an automated workflow. Case management is available when an agency needs to review or manually work a submission.

Reporting and Analysis - A series of reports is available to understand and analyze fraud trends, as well as work in progress.

Analytics - The FIVS solution includes a series of analytics models that are regularly updated by FAST. Agency staff members have access to existing models and can add their own models.

Quiz - Customers can complete an identity quiz via the FIVS web portal.

PIN Letter - A PIN letter can be sent to a pre-validated address. Customers can respond to PIN letters via the FIVS web portal. FIVS will confirm customer address history and risk.

SMS Text - A text code can be sent to a pre-validated phone number. FIVS will confirm customer phone history and risk.

Email Code - An email code can be sent to a pre-validated email address. Customers can use the FIVS web portal to input their secure email codes.

Document Upload - Customers can upload driver licenses, utility bills, and other documents via the FIVS web portal.