Investigating UI Fraud Virtual Course

Four 3-hour sessions

- √ Case study activities
- ✓ Group discussions
- ✓ Role-play exercises



Learn or improve investigative techniques

- ✓ Developing an evidence-gathering plan
- ✓ Analyzing and weighing different types of evidence
- ✓ Interviewing difficult people
- ✓ Making determinations based on findings

No cost to states

TO ENROLL: Log in at www.naswa.org/Learning, click "Access My Learning." Search the catalog for the "UI Fraud Investigations Certificate".

NOTE: You must complete the pre-requisite eLearning lessons to be eligible to attend the course.

