



## SIDES Operations Committee Meeting

Sept. 22, 2022

Fairmont Chicago | Gold Room 2<sup>nd</sup> Level

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**THURSDAY, SEPT. 22<sup>ND</sup>**

**12:00pm – 1:30pm**

**Hosted Lunch**

**Room: Crystal Room 3<sup>rd</sup> Level**

**1:00pm – 1:15pm**

**WELCOME, INTRODUCTIONS, APPROVAL OF MINUTES, STAFF CHANGES**

*Facilitator: Michael Burke, SIDES Operations Committee Chair and Unemployment Compensation Bureau Director, New Hampshire Employment Security*

**1:15pm – 1:45pm**

**NASWA UPDATES**

*Speaker: Scott Sanders, President and CEO, National Association of State Workforce Agencies*

**1:45pm – 2:15pm**

**INTEGRATED PARTNER ACTIVITIES**

**NEW PARTNERS & EXCHANGE ADOPTIONS: UPDATE**

*Lead: Christina Corbett, Program Specialist, National Association of State Workforce Agencies*

**Acquisitions & Mergers: Update & Process Discussion**

*Lead: Jamie Abbott, Operations Manager, National Association of State Workforce Agencies*

**2:15pm – 2:45pm**

**STATE ACTIVITIES**

**STATE EXCHANGE ADOPTIONS: UPDATE**

*Lead: Christina Corbett, Program Specialist, National Association of State Workforce Agencies*

**STATE IMPLEMENTATION: ALABAMA – EARNINGS VERIFICATION**

*Presenter: Caleb Walker, Business Analyst, Netacent Inc.*

**2:45pm – 3:00pm**

**SUBCOMMITTEE UPDATES**

**SIDES TECHNICAL SUBCOMMITTEE: UPDATE**

*Lead: Jamie Abbott, Operations Manager, National Association of State Workforce Agencies*

**MONETARY & POTENTIAL CHARGES SUBCOMMITTEE: UPDATE**

*Lead: Rina Lata, Adjudication Director, New York State Department of Labor*

*Lead: Ofer Eckstein, Partner, Personnel Planners*

**EARNINGS VERIFICATION SUBCOMMITTEE: UPDATE**

*Lead: Wanda Alexander, Program Analyst, Benefits Administration, North Carolina Department of Commerce – Employment Security*

*Lead: Andrea Frederick, Director of Operations, Unemployment Tracker*

**3:00pm – 3:20pm**

**BREAK**

**3:20pm – 3:30pm**

**SIDES SYSTEM UPDATES**

**DISASTER RECOVERY TEST: UPDATE**

*Presenter: David Zemel, SIDES Technical Manager, ATOS IT Solutions & Services*

**SECURITY TESTS: UPDATE**

*Presenter: David Zemel, SIDES Technical Manager, ATOS IT Solutions & Services*

**3:30pm – 4:00pm USDOL UPDATES**

*Speaker: Jim Garner, Administrator, Office of Unemployment Insurance, USDOL Employment & Training Administration*

**4:00pm – 4:15pm SUBCOMMITTEE UPDATES (CONT)**

**SIDES COMMUNICATIONS SUBCOMMITTEE: SOCIAL MEDIA WORKGROUP**

*Lead: Julianne Whitney, Senior Business Analyst, Utah Department of Workforce Services*

*Lead: Katie Garcia, Senior Director of Product, VerifyToday*

**SIDES COMMUNICATIONS SUBCOMMITTEE: WEBSITE WORKGROUP UPDATE**

*Lead: Kerri McNair, Program Assistant, National Association of State Workforce Agencies*

**TRAINING SUBCOMMITTEE: SIDES SEMINAR WORKGROUP UPDATE**

*Lead: Jamie Abbott, Operations Manager, National Association of State Workforce Agencies*

**TRAINING SUBCOMMITTEE: STATE HELP DESK WORKGROUP UPDATE**

*Lead: Tyler Smith, UI Technical Services Specialist, Idaho Department of Labor*

**TRAINING SUBCOMMITTEE: ONLINE LEARNING WORKGROUP UPDATE**

*Lead: Jerry Pectol, Director, National Association of State Workforce Agencies*

**4:15pm – 4:45pm PEER-TO-PEER DISCUSSION**

**THE FUTURE OF SIDES: STANDARD FORMATS, CONFIGURATIONS, & CUSTOMIZATIONS**

*Facilitator: Jamie Abbott, Operations Manager, National Association of State Workforce Agencies*

**4:5pm – 5:00pm NEW BUSINESS**

*Facilitator: Michael Burke, SIDES Operations Committee Chair and Unemployment Compensation Bureau Director, New Hampshire Employment Security*

**5:00 PM ADJOURN**