



"The NASWA Technology Committee plays two critically important roles for State Workforce Agencies: providing a technology perspective for significant policy issues and providing a space for folks from IT and business to come together and talk, share, and learn. They're not new or difficult roles but without this committee I'm not sure they'd be happening."

**Scott Eychner**  
Administrator, Workforce Services

Montana Department of Labor and Industry

2021-2022 NASWA Technology Committee Chair

## NASWA STAFF



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## TECHNOLOGY COMMITTEE

The NASWA Technology Committee provides strategic guidance to states so that they can improve workforce development outcomes by leveraging information technology. The Committee is a valuable venue for State Technology Directors to share best practices and lead discussions on implementation of WIOA and Workforce/Employment Services Data Technology Systems. The committee serves as the only State Workforce Agency group that can provide top-level perspective, advocacy, and education across the various NASWA technology services.

## COMMITTEE OBJECTIVES

**Foster Collaboration and Communication.** Work collaboratively with technology focused workforce agency staff. Identify and share successful state solutions, systems, and infrastructure obtained through federal funds.

**Advise and Communicate with NASWA Board of Directors.** Alert the NASWA Board of Directors of changes in policy or operations that impact states.

**Share Promising Practices.** Participate in informed discussions to identify and share best practices in technology for management, tracking and reporting model structures, and policies. Identify and share best practices in procurement and vendor management, including sharing resources across states.

**Strengthen Relationships Between Federal and State Partners.** Provide advice to, receive updates from, and inform the research of federal policymakers, researchers, and partners.

**Collaborate with NASWA Committees and Services.** Work collaboratively with NASWA's Workforce Information Technology Support Center (Workforce ITSC) & Unemployment Insurance Information Technology Support Center (UI ITSC) to identify technology areas where additional concerted efforts can occur between the workforce development and unemployment insurance systems. Provide the bridge across individual efforts and resources to ensure comprehensive services and support to our members.

## ENGAGEMENT OPPORTUNITIES

The NASWA Technology Committee generally holds three in-person meetings each Association Year during the winter, summer, and fall. To find out more about upcoming meetings, visit [naswa.org](http://naswa.org).

## MEMBER RESOURCES

**State Workforce CIOs 2021 Top Priorities and Initiatives**

**State Shared Resources** Presentations, Templates, and Training Materials

**SharePoint Site** Member-Only Resource Library

## JOIN THE COMMITTEE

Appointments to the NASWA Technology Committee can be emailed to [naswa@naswa.org](mailto:naswa@naswa.org). Please include the appointed staff contact information and specify the NASWA Technology Committee.