Interstate Quarterly Crossmatch

Reemployment Crossmatch

Claim/Overpayment Crossmatch

FECA Crossmatch

Feb 22 Tech Talk

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Interstate Quarterly Crossmatch

The interstate quarterly crossmatch is

used to detect fraud and to locate claimants who may have moved to another State.

This application is available to all States.

Even if your State chooses not to send in requests, your State should get the request file from other States and respond.

XM DOCUMENTATION

Interstate Crossmatch User Guide
UI-ICON Info website – **has Crossmatch schedule**
ETA 392

Section IX – Interstate Benefit Payment Control
UIPLs

06-84 (paper), 23-87, 01-05, 30-05,
NASWA

Interstate Reciprocal Overpayment Recovery Arrangement

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Overview

Effective November 11, 1983

A quarterly process which allows States two types of matching to help detect fraud:

1. Detect improper payments by crossmatching Interstate and Combined Wage claims to wage files in the agent/residence State to detect unreported wages
(some States include Intrastate claims for border State crossmatching)

2. Locate individuals with outstanding overpayments who cannot be located through the normal intrastate procedures

Note: There is no model code for the Interstate Crossmatch & Claimant Locator. Each State must develop their own policy for creating quarterly requests & processing responses.

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Crossmatch Records

Multi Purpose Record:

- Two Types of Requests
- Two Types of Responses

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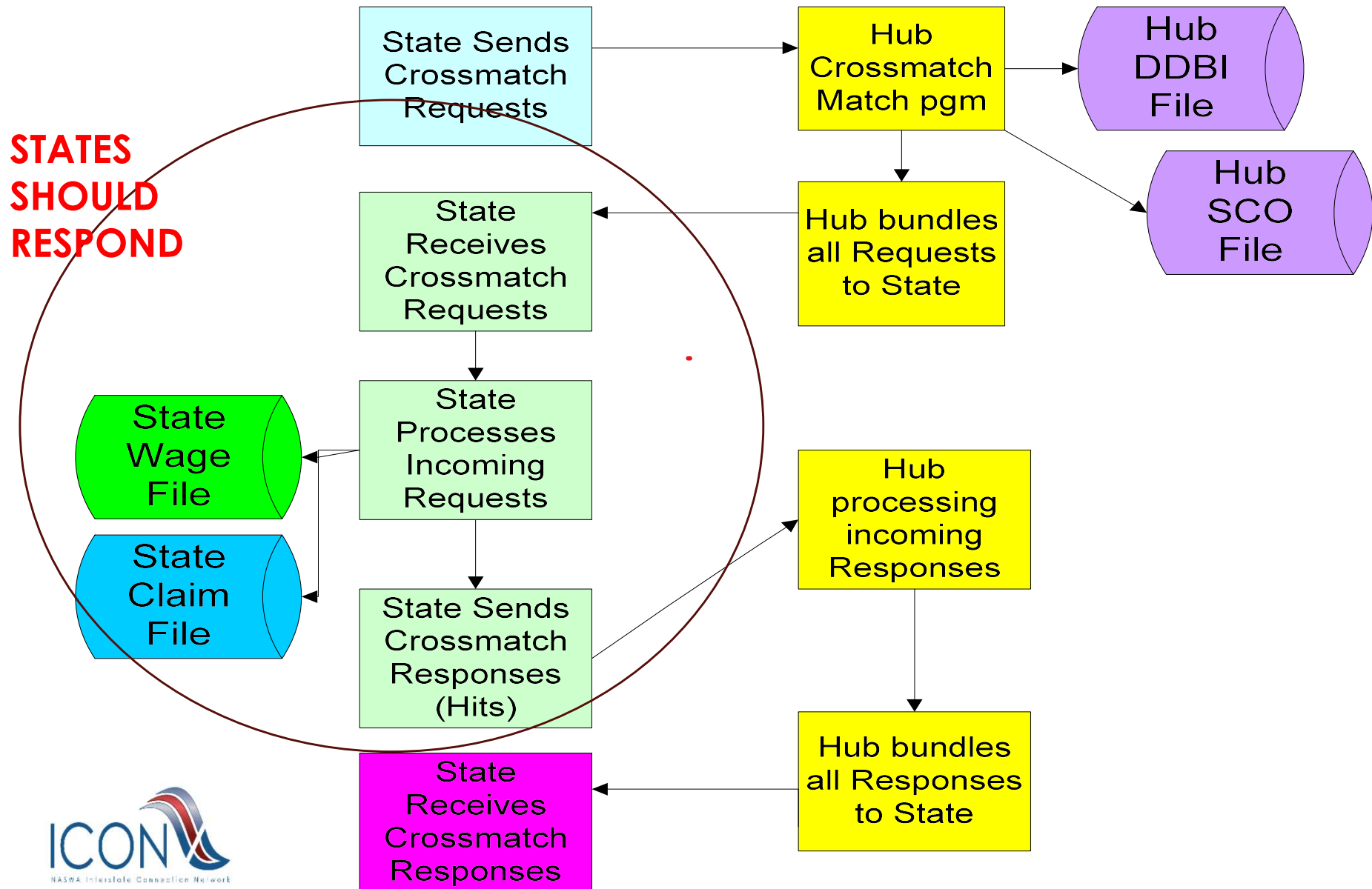NASWA Interstate Connection Network

How it works

- States send in request records they want matched

- The SSNs are matched against the first 5 wage indicators of the Quarterly DDBI and the claim indicator of the last 3 Monthly SID Claim and Overpayment Files at the Hub.

- The matched requests are compiled at the Hub and sent out in one bundle to all participating States.

- States process the incoming requests and produce responses.

- The responses that are found in the States are referred to as "hits". They are sent in by the State.

- After all responses have been received or the distribution date arrives, the 'hits' are bundled and sent to each requesting State.

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How it works State

UI-ICON Hub

STATES SHOULD RESPOND

State Sends Crossmatch Requests → Hub Crossmatch Match pgm → Hub DDBI File

Hub Crossmatch Match pgm → Hub bundles all Requests to State

Hub Crossmatch Match pgm → Hub SCO File

Hub bundles all Requests to State → State Receives Crossmatch Requests

State Receives Crossmatch Requests → State Processes Incoming Requests

State Wage File ↔ State Processes Incoming Requests

State Processes Incoming Requests → State Sends Crossmatch Responses (Hits)

State Claim File ↔ State Sends Crossmatch Responses (Hits)

State Sends Crossmatch Responses (Hits) → Hub processing incoming Responses

Hub processing incoming Responses → Hub bundles all Responses to State

Hub bundles all Responses to State → State Receives Crossmatch Responses

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STATE PROCESSING OF OUTGOING REQUESTS

The "Type Record for Crossmatch" field identifies the type of request/response:

1 = Crossmatch Wage **Request -** used to match Interstate and Combined Wage claims to wage files in the Agent/Residence State

2 – Crossmatch Wage **Response –** State response to #1

3 – Claimant Locator **Request** - used to locate claims or wages for existing Overpayments

4 – Claimant Locator **Response** - State response to #3

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STATE PROCESSING OF OUTGOING REQUESTS (cont'd)

Before participating in Interstate Crossmatch each State decided how they would implement outgoing requests.

What will we crossmatch?
- **All Interstate and Combined Wage Claims????**
- **Individuals;**
  - **that collected every week during a given quarter??**
  - **with earnings during the quarter**
  - **with zero earnings**
- **Resident border States**

The list is endless and entirely up to each State to decide and set up their own policy

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STATE PROCESSING OF OUTGOING REQUESTS (cont'd)

The Responding State FIPS is included in each request and is used to indicate the State you wish to send your request to.

Now that we are able to use the DDBI & SCO files to see which States have a claim or wages on file, that means the Responding State FIPS in ALL requests may be "99" which allows you to check ALL States.

The QTR/Year in the request must be the current processing QTR/Year (ex): in Jan 2023, the current processing QTR/Year is 3/22 (3rd QTR 2022)

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Request Records

- Request records are Type 1 or Type 3 (Pos. 396)
    - Wage Request is Type 1 record.
    - Locator Request is Type 3 record.

- A Wage Request record is sent to all participating States that have a match on the DDBI file and/or SID SCO files and is to be matched against their Wage files.

- A Locator Request is sent to all participating States that have a match on the DDBI file and/or SID SCO files and is to be matched against both their Wage and Benefits files.

HUB PROCESSING OF REQUESTS

For Wage Requests: The Responding State field is used to match incoming requests to the DDBI file, for the State indicated, to see if wages have been earned in the current processing Year/QTR

If the DDBI does not indicate wages, the record will NOT be forwarded to the State and the requesting State will NOT receive a response

If the DDBI indicates wages, the request is forwarded to the State for a detailed response. ALL STATES plus DC, PR & VI send in a DDBI.

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Request Records

Requests that States send in:

NJE/FTPS States send Job name UJXssnnA - job from State to UI-ICON Hub with all your outgoing requests
     (ss is your State Postal code and nn is your State FIPS)
sFTP States provided file name.
Web Services State send via XM Schema

Requests From other States to You:

NJE States have given us the JCL to wrap around your incoming requests.
FTPS/sFTP States pick up file – File name provided to State
Web Services State receive via XM Schema

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All States should do this even if you don't send in requests!

What do you do when you pick up the Request data?

Catalogue incoming Request Data onto your system

Match Wage Requests Against Your Wage Files

Match Locator Requests Against Your Wage and Benefits Files

Change Type "1" Requests to Type "2" Responses

Change Type "3" Requests to Type "4" Responses

Return Matches ("Hits") to Hub as Response Records

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STATE PROCESSING OF INCOMING REQUESTS

Depending on the Type of request
(i.e. Wage or Locator) - Incoming requests are processed to see if you have a benefit year on file or wages earned during the indicated quarter

If no match/hit found, <u>no response</u> is sent back to the HUB

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STATE PROCESSING OF INCOMING REQUESTS (cont'd)

Match ALL incoming requests with wage record/tax file for the indicated Year/QTR

    If match/hit:

        create a response with the employer's name and address, if multiple employers you must create a separate response for each employer.

In addition, match Claimant locator requests with claim or benefit files, if match/hit;

        create a response with the claimant's name and most recent address

A wage response is a Type Record for Crossmatch of 2
A locator response is a Type Record for Crossmatch of 4

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Response Records

- **Response records are Type 2 or Type 4 (Pos. 396)**
  - **Wage Response is Type 2 record**
    (in response to Type 1)
  - **Locator Response is Type 4 record**
    (in response to Type 3)
- **Wage Response record contains Wage info.**
- **Locator Response has both Wage & Benefits info.**

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Response Records

Response Job names are:

NJE/FTPS States send job UJXssnnB - job from State to Hub with all your outgoing Responses (Hits)
    (ss is your State Postal code and nn is your State FIPS)
sFTP States provided file name.
Web Services State send via XM Schema

Responses From other States to You:

NJE States have given us the JCL to wrap around your incoming responses.
FTPS/sFTP States pick up file – File name provided to State
Web Services States receive XM Schema

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What do you do when you pick up your Response ("Hits") data?

*Catalogue incoming Response Data Into a File

*Check with your IPC/BPC to determine how that data is to be processed internally

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STATE PROCESSING OF RESPONSES

Each State must develop their own policy for handling Interstate Crossmatch responses (matches/hits)

The policy will likely be different for wage responses Type Record for Crossmatch of 2 as opposed to locator response Type Record for Crossmatch of 4.

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STATE PROCESSING OF RESPONSES
(cont'd)

For wage matches/hits:

After cases are selected, if a breakdown of wages is necessary Form IB 8605 should be used for Interstate employer requests

Employer weekly earnings s/b compared to payment history to detect possible overpayment

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STATE PROCESSING OF RESPONSES (cont'd)

A positive response to claimant locator inquiries should be used by Benefit Payment Control for contacting claimants.

- If the response indicates the claimant is filing in another State, the liable State should be contacted for OP Recovery assistance using the IB 8606 website

- If the response indicates a wage match/hit the employer should be contacted to obtain an address for the claimant

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HINTS/TIPS

The Minimum Gross Wages field in the request could be used to limit the number of matches/hits

(Example)
If you send a request with zeros in the Minimum Gross Wages field that means the Agent State will send you a response for all wages earned in the Year/QTR indicated for the requested SSN

If you send a request with $500 in the Minimum Gross Wages field that means the Agent State will send you a response if the wages earned in the indicated Year/QTR exceeds $500 for the requested SSN

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Processing Schedule

Third Quarter 2022 Processing Schedule:

• **Requests from the States are due at the UI-ICON Hub no later than Jan 21, 2023**

• **Requests distributed by the UI-ICON Hub to the States no later than Feb 12, 2023**

• **Responses from the States are due at the UI-ICON Hub no later than February 26, 2023**

• **Responses distributed by the UI-ICON Hub to the States no later than March 03, 2023**

Processing Schedule

Schedule available on the UI-ICON Info website

Fourth Quarter 2022 Processing Schedule:

- Requests from the States are due at the UI-ICON Hub no later than April 21, 2023
- Requests distributed by the UI-ICON Hub to the States no later than May 12, 2023
- Responses from the States are due at the UI-ICON Hub no later than May 28, 2023
- Responses distributed by the UI-ICON Hub to the States no later than June 03, 2023

Reemployment Crossmatch

Reemployment Crossmatch is between the State and the UI-ICON Hub.

States use this application to look for claimants that are drawing UI in their State and has wages in another State(s).

This application is available to all States.

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Reemployment crossmatch processing

State

State sends Re-Employment Crossmatch Requests to ICON Hub

State processes Response records and creates reports

UI-ICON Hub

Edits requests

Checks DDBI

Sends matches

DDBI

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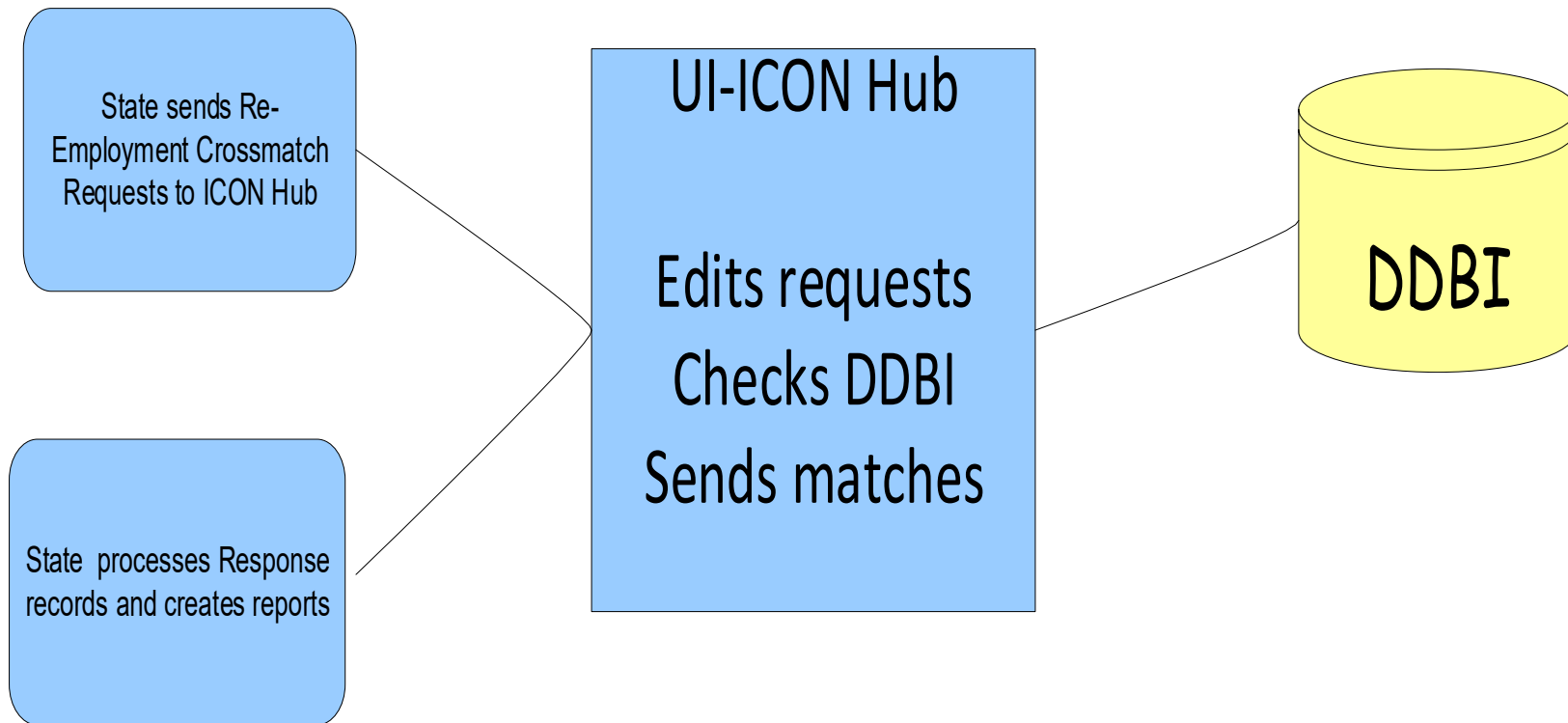
Reemployment Crossmatch Requests

Reemployment Crossmatch requests are sent to the UI-ICON Hub by the State.

States can send whatever group of data they want.

Some States use this application for the quarterly sweep of their data.

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Reemployment Crossmatch Responses

Reemployment Crossmatch responses are sent from the UI-ICON Hub to the State.

The UI-ICON Hub will create a file for the State including a listing or file of the SSNs that matched.

The report listing provides:
1) The number of request records submitted by the State.
2) The number of request records identified as invalid.
3) The number of SSNs that did not match the DDBI file entries.
4) The number of SSNs that found a matching DDBI file entry.
5) The number of response records returned to the State.

The UI-ICON Hub will provide a detailed report of errors listing:
1) SSN of the record in error.
2) A detailed message indicating the reason the record was rejected.

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Reemployment Crossmatch OUTPUT SAMPLE

RE-EMPLOYMENT CROSSMATCH

NOT PROCESSED

RE-EMPLOYMENT CROSSMATCH RECORDS PROCESSED

INPUT REQUESTS: 000488

REQUESTS IN ERROR: 000000

RECORDS INTO DDBI MATCHING: 000488

RECORDS MATCHED IN DDBI: 000128

RECORDS NOT MATCHED IN DDBI: 000360

RESPONSE RECORDS RETURNED TO STATE: 000128

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Reemployment Crossmatch Responses

If a State elects to use the exempt and non-exempt designation on the request record format, that information will be provided back to the State in the SSN listing response file from the UI-ICON Hub. If the State does not distinguish exempt and non-exempt claimants on the request record, the State will be responsible for cross-referencing the matched SSNs to determine which SSNs should be considered exempt and non-exempt based on State's data.

The record format for the response file will be the same as the record format for the request file with the information from the DDBI match populated.

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•REEMPLOYMENT CROSSMATCH RECORD LAYOUT

FLD NBR	FIELD NAME	FIELD TYPE	BEGIN COLUMN	FIELD LENGTH	REQUEST	RESPONSE	DESCRIPTION
1	Reemployment Requesting State	A/N	1	2	Y	Y	Filled by requesting state. Contains the 2-letter alphabetic state postal abbreviation for the state submitting the request record.
2	Payment Date	N	3	8	Y	Y	Filled by requesting state. Contains the payment date of the first compensated week in the claimant's benefit year. Format is MMDDYYYY.
3	Claimant SSN	N	11	9	Y	Y	Filled by requesting state. Contains the Claimant's SSN formatted without dashes, etc.
4	Work Search Exemption Indicator	N	20	1	Y	Y	Filled by requesting state. Values: 1. = Not Exempt 2. = Exempt 3. = Not Indicated
5	First State Reporting Wages	A/N	21	2	Y	Y	Field initialized as spaces by requesting state. Contains the 2-letter state postal abbreviation of the state with an SSN match on the Hub SWIS DDBI file. Changed by the Hub when a match is found on the SWIS DDBI file.

•REEMPLOYMENT CROSSMATCH RECORD LAYOUT Continued

FLD NBR	FIELD NAME	FIELD TYPE	BEGIN COLUMN	FIELD LENGTH	REQUEST	RESPONSE	DESCRIPTION
6	Second State Reporting Wages	A/N	23	2	Y	Y	Field initialized as spaces by requesting state. Contains the 2-letter state postal abbreviation of the state with an SSN match on the Hub SWIS DDBI file. Changed by the Hub if a second match is found on the SWIS DDBI file.
7	Third State Reporting Wages	A/N	25	2	Y	Y	Field initialized as spaces by requesting state. Contains the 2-letter state postal abbreviation of the state with an SSN match on the Hub SWIS DDBI file. Changed by the Hub if a third match is found on the SWIS DDBI file.
8	Fourth State Reporting Wages	A/N	27	2	Y	Y	Field initialized as spaces by requesting state. Contains the 2-letter state postal abbreviation of the state with an SSN match on the Hub SWIS DDBI file. Changed by the Hub if a fourth match is found on the SWIS DDBI file.
9	Fifth State Reporting Wages	A/N	29	2	Y	Y	Field initialized as spaces by requesting state. Contains the 2-letter state postal abbreviation of the state with an SSN match on the Hub SWIS DDBI file. Changed by the Hub if a fifth match is found on the SWIS DDBI file.
10	Filler	N	31	50	Y	Y	Zero Filled by requesting state. Allocated for future use and consistency with record length for transmission purposes.

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PROCESSING SCHEDULE

The Reemployment Crossmatch schedule is as follows:

Cycle 01 – States may submit data between July 18 – September 30

Cycle 02 – States may submit data between October 18 – November 30

Cycle 03 – States may submit data between January 17 – March 31

Cycle 04 – States may submit data between April 18 – June 30

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Behind the Scenes Crossmatches

Claim/Overpayment Crossmatch

FECA Crossmatch

Claim/Overpayment Crossmatch

Purpose

The claim/overpayment crossmatch is a monthly crossmatch between a State's claims and other States' overpayments.

This assists with the potential recovery of overpayments.

This application is available to those States that send in the monthly SID Claim and Overpayment (SCO) file.

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GU0   recovery of
Guest User, 2023-02-13T17:26:34.401

Reference materials:

UI Program Letters (UIPL) 05-13 and 45-89

ET Handbooks 392 & 399

UI-ICON Info website

Reference materials (cont'd):

Middle Class Tax Relief and Job Creation Act of 2012

Section 2103 of Public Law 112-96

www.ows.doleta.gov/unemploy/pdf/pl_112-96.pdf

Federal Unemployment Tax Act (FUTA)

Sections 3304 & 3306

http://www.law.cornell.edu/uscode/text/26/3304

Section 303, subsection (g) of the Social Security Act (SSA)

http://www.ssa.gov/OP_Home/ssact/title03/0303.htm

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Mandatory 2013 IRORA Agreement:

➢Title II, subtitle A of Public Law 112-96, The Extended Benefits, Reemployment, and Program Integrity Act was signed by President Obama on February 22, 2012.

➢This act requires that, as a condition for receipt of administrative grants or certain UC tax credits, a State must...offset certain UC overpayments, including FAC (Federal Additional Compensation), against UC benefits due the individual.

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SID Claim & Overpayment (SCO) File:

In July 2012, States started sending the SID SCO file with claim and overpayment indicators (yes/no). In May, 2020, States were asked to say what type of claim (values 1-6).

IB Subcommittee definitions for Claim & Overpayment:

A Claim is defined as any claim with a potential available balance, a claim end date (BYE) greater than current date and has available benefits or tiers remaining to be paid.

An Overpayment is defined as any collectible overpayment amount greater than zero.

Interstate Overpayment Report

States that send the monthly SID Claim and Overpayment (SCO) file to the UI-ICON HUB are included in a monthly crossmatch process to identify SSNs with an overpayment in your State and an active claim in another.

Matches are provided in the monthly Interstate Crossmatch report.

Interstate Overpayment Report (.csv format) is sent monthly via secure UImail to each state's IRORA group addresses.

UImail will send you a notification email (via regular state email) when the report is run. Use of this file is optional and allows staff to download the file in Excel or Access.

This report is also posted on the IB 8606 website.

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Email to IRORA Group

SUBJECT = 'Monthly Interstate Overpayment Report (claim/overpayment cross-match) - {STATE}'

MESSAGE:

The attached report is a file of claimant social security numbers that have claims filed in other states that correspond to overpayments previously reported in your state. The purpose of this file is to assist you in your overpayment recovery efforts.

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State Actions

Review the report

Identify overpayments to recover

Request recovery of the overpayment (can use the IB8606 website for this purpose)

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FECA- UI Crossmatch

Reference materials:

o Section 303(a)(1) of the Social Security Act (SSA), 42 U.S.C. 503(a)(1)

o Unemployment Compensation for Federal Employees (UCFE), 5 U.S.C. 8501 – 8508

o Federal Employees' Compensation Act, 5 USC 8101, et seq.

o 20 CFR Part 609, Unemployment Compensation for Federal Civilian Employees

o Government Accountability Office (GAO) Report GAO-13-386, Federal Employees' Compensation Act – Case Examples Illustrate Vulnerabilities That Could Result in Improper Payments or Overlapping Benefits (released May 3, 2013)

o UIPL 19-17, FECA Benefits and UI Benefits Crossmatch through ICON

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FECA-UI Crossmatch

- **This crossmatch provides States that need to know which Federal Employees that are filing against them are on workmen's comp.**

Participating States

FECA benefit payment information will only be shared with States that need this information to determine entitlement and eligibility for UI benefits based on the requirement in their laws to deny or reduce benefits due to receipt of workers' compensation payments. State UI agencies will continue to follow their own State statutes, policies and procedures for determining whether the receipt of workers' compensation has an impact on the payment of UI benefits.

Currently 28 States will receive FECA data.

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Participating States

https://workforcesecurity.doleta.gov/unemploy/comp arison2016.asp

The Worker's Compensation Payments comparison Table 5-20 is located on page 5-

Table 5-20: STATES WITH WORKERS' COMPENSATION PROVISIONS									
State		State		State		State		State	
AL	R	CA	R	CO	R	CT	D‡	DE	R
GA	D	ID	R	IL	R	IA	R	KS	D
LA	R	MA	D	MN	R	MO	R	MT	D
NE	R	NH	R	NY	R	OH	R	RI	R
SD	R	TN	D	TX	D	VT	D	VA	R
WA	D	WV	D	WI	R				

R = weekly benefit reduced by weekly prorated amount of the payment   D = all benefits denied for the week of receipt

Federal Employees Compensation Act (FECA):

The Department of Labor's (DOL) Office of Workers' Compensation Program (OWCP), Division of Federal Employees' Compensation (DFEC), manages the FECA program.   FECA provides workers' compensation benefits to qualifying Federal employees and U.S. Postal workers for employment-related injuries and occupational diseases.   FECA benefits include wage replacement in the form of benefits for total or partial disability, payment for medical care and, where necessary, vocational rehabilitation assistance.

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FECA-UI Cross-match Process:

- DFEC will transmit a file every 28 days consistent with its payment cycle of FECA benefit payment information to the ICON hub. In addition to certain identifying information, the file will contain wage loss benefit information.

- New UCFE claims (Type 2/3 Claim Control Records) will be cross-matched daily against the FECA benefits paid file. When Social Security numbers from UCFE claims have a corresponding match in the FECA file, the Federal Program Coordinator team in the State will be notified via UImail.

- The cross-match for continued claims will occur monthly using all UCFE Type 2 and Type 3 Claim Control Records and the monthly SCO claim data. The State's BPC/Integrity team will receive these notifications that a claimant has started receiving FECA benefits.

- The ICON hub does not retain cross-match results.

- The 28-day FECA data file is never saved – it is purged upon receiving the new data file.

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Challenges in Identifying FECA payments

- There are two aspects of FECA payments that complicate the States' determination of entitlement and eligibility:

- DFEC may take up to 10 months to issue a determination on the application for FECA benefits. Therefore, UI claimants may not be receiving FECA benefits when an unemployment claim is initially established but are later awarded FECA benefits.

- FECA benefits may be paid for a variety of reasons, including wage replacement, medical care, vocational rehabilitation and survivor death benefits. State UI programs will need the specific payment type to determine its effect on unemployment benefits.

FECA-UI Individual Cross-match using Type 2/3 Claim Control Records
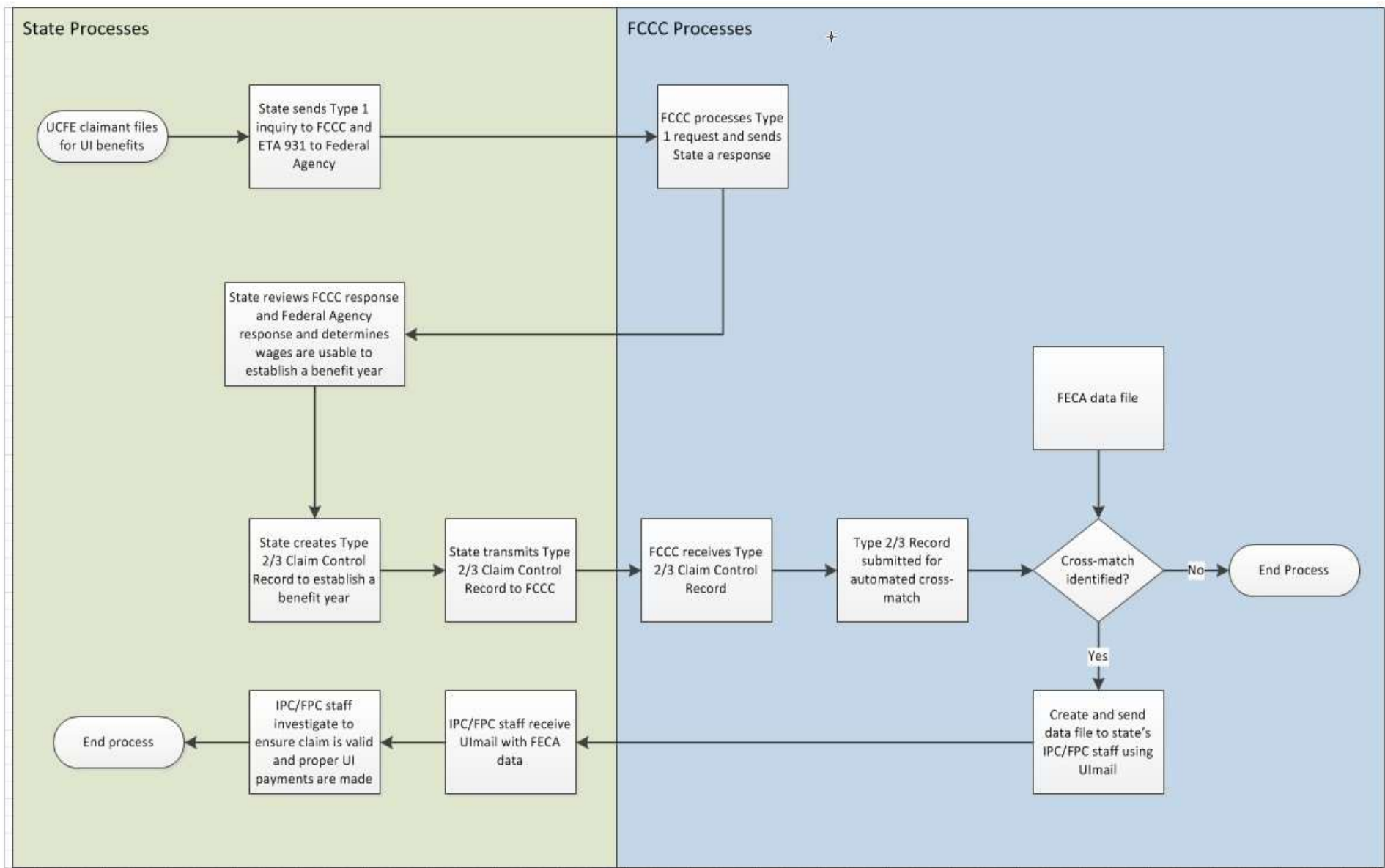
FECA-UI Consolidated Cross-match Using Type 2 & Type 3 Claim Control Records
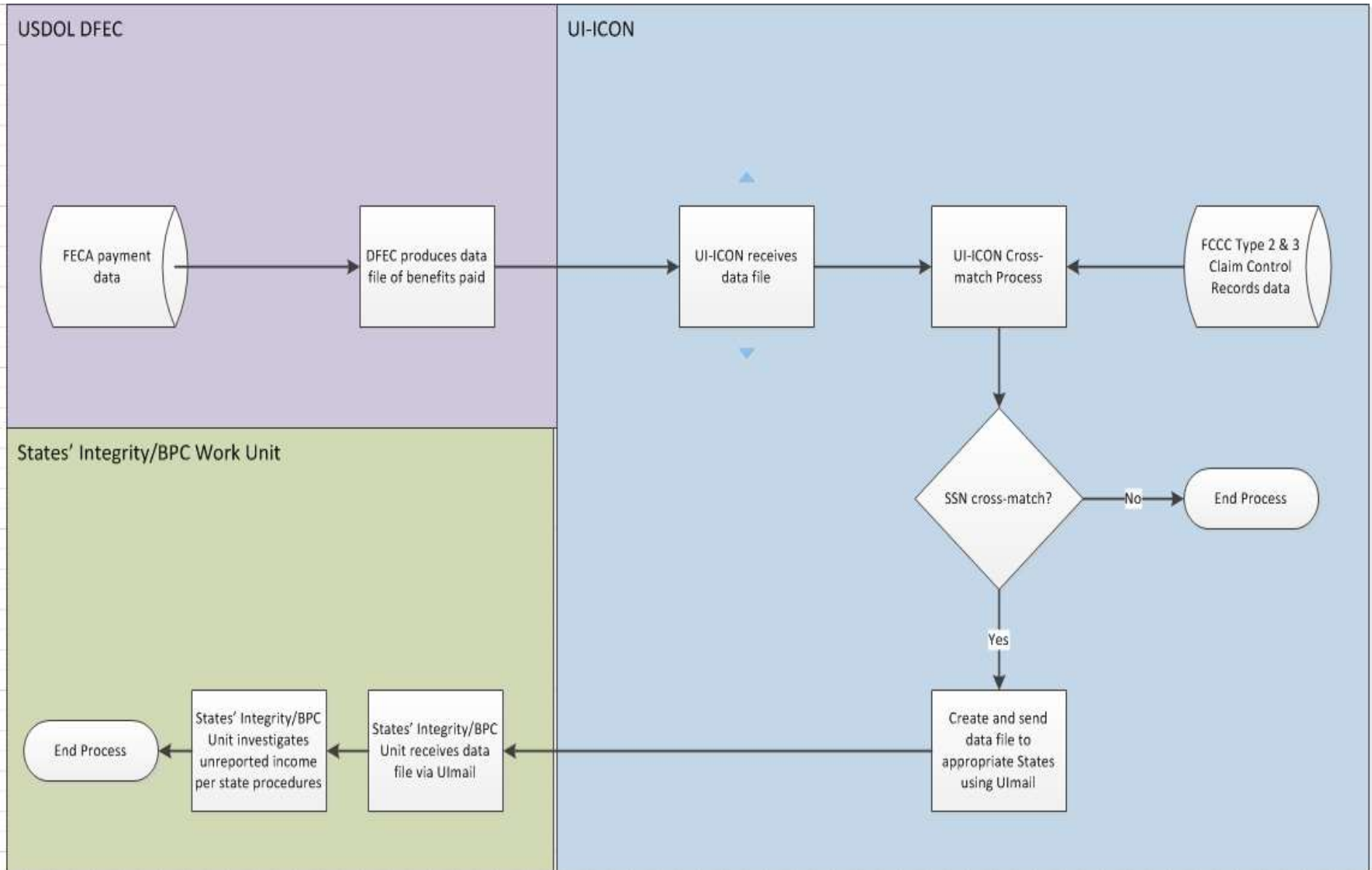
FECA-UI Consolidated Cross-match using SCO data
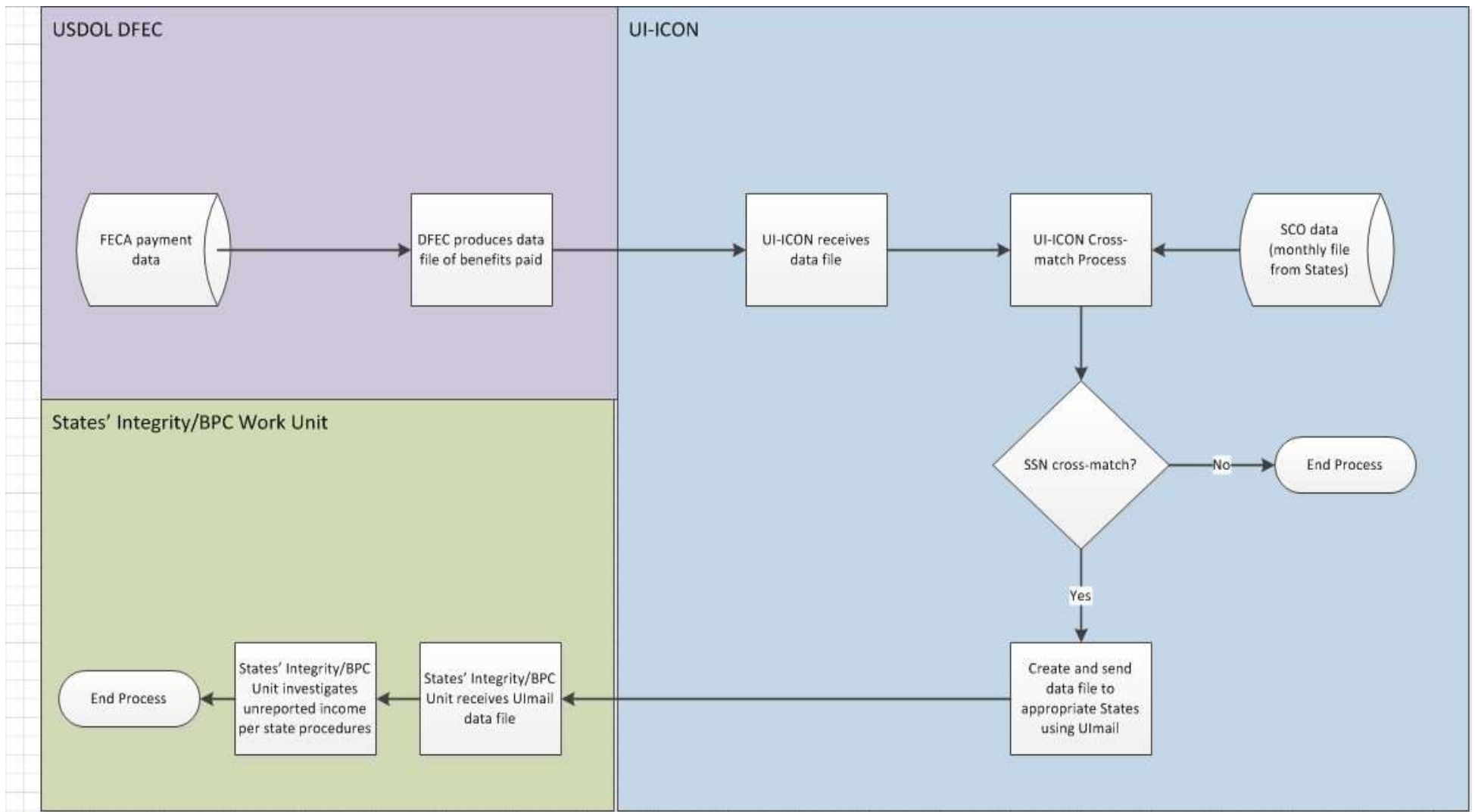
Crossmatch Process timing

FECA data file is received at the ICON hub (2 business days after the 28-day Benefit Pay Period End dates):

   2/28, 3/28,4/25, 5/23,6/20, 7/18, 8/15, 9/10, 10/10,11/7, 12/5

Monthly SCO data file is received at the ICON hub and crossmatch processed:

   3/12, 4/9, 5/14, 6/11, 7/9, 8/13, 9/10, 10/8, 11/12, 12/10

SCO crossmatch hits distributed on those dates along with the Consolidated monthly T2/3 cross-match hits.

Daily T2/3 cross-match is performed the following morning using the previous day's Type 2 and 3 records.

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FECA Data File Record Layout

SSN
CLAIMANT_NAME (first name and last name)
ADDRESS_LINE_1
ADDRESS_LINE_2
ADDRESS_LINE_3
CITY
STATE_CD
ZIP_CD
COUNTRY_NAME
DOB
ENTITLEMENT_PERIOD_FROM_DT
ENTITLEMENT_PERIOD_THRU_DT
AMOUNT_PAID (gross amount)
BENEFIT_TYPE_CODE
Code   Description
1   Disability
3   WEC (Wage Earning Capacity – Partial Disability)
DATE_PAID
FECA_CASE_NUMBER
FEDERAL_AGENCY_EMPLOYER

Notification of Participating States:

- SSNs from the FECA file that match the SCO file will be electronically sent via secure UImail to the State that reported a UI claim. The information sent back to the State will include all of the information provided in the FECA file.
- UI program personnel will need to follow their own State's statutes, policies and procedures for investigating whether the provided cross-match information has an impact on the payment of UI benefits.
- Results from the daily Type 2/3 control records cross-match will be sent to the State's Federal Program Coordinator (FPC) or Interstate Program Coordinator (IPC).
- Match results from the consolidated Type 2/3 and SCO data cross-matches will be sent to the State's BPC team for processing.

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UImail Notification of Participating States:

Content	File Name	Recipient	Subject	Body
Daily T2/3 Match	FECA_<state>_FPC_DLY_<date>.csv	Federal Program Coordinator	FECA-UI Daily Type 2/3 Cross-Match Results	Dear federal program team, The attached file is a list of individuals are receiving federal worker's compensation benefits and have applied for unemployment benefits in your state. Please review this and take actions appropriate to your state's policies.
Monthly SCO Match	FECA_<state>_INTEG_SCO_<date>.csv	BPC/Integrity	FECA-UI Monthly SCO Cross-Match results	Dear Integrity/BPC team, The attached file is a list of individuals receiving federal worker's compensation benefits and have applied for unemployment benefits in your state. Please review this information for unreported income and take actions appropriate to your state's policies.
Monthly T2/3 Match	FECA_<state>_INTEG_T23_<date>.csv	BPC/Integrity	FECA-UI Monthly Consolidated Type 2/3 Cross-Match Results	Dear Integrity/BPC team, The attached file is a list of individuals receiving federal worker's compensation benefits and have applied for unemployment benefits in your state. Please review this information for unreported income and take actions appropriate to your state's policies.

UImail System Groups FPC and BPC:

- Please ensure your State's representatives for these UImail system groups are accurate and have the correct contact information.

- If any additions or changes are necessary, your State's IPC will need to approve changes for the UI-ICON Support team to update membership.

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Questions regarding a FECA benefit payment

- Questions regarding the FECA data should be **faxed to the DFEC/UI Offset Unit at 202-513-6810**.
- If the gross amount of the FECA benefit changes during the requested period (for example, due to cost of living/Consumer Price Index adjustments), details and the effective date(s) of such change(s) will be included.
- To the extent any breakout of the period provided is needed (period of less than 28 days), the amount in question may be divided by 28 to determine a daily entitlement.

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Questions?

Contact Information:

icon@naswa.org,

Martha.Stephens@conduent.com,

Paula.Hobdy@conduent.com,

or

UI-ICON Customer Support
ui-support@conduent.com

1-800-327-9250, Option 2