



#### **NEW WAYS TO FILE UNEMPLOYMENT CLAIMS**

Ohio implemented several technical enhancements to help unemployed Ohioans more easily manage their unemployment claims. New features include the ability to file weekly claims through the online "chat" feature at <u>unemployment.ohio.gov</u>, through the automated phone system, or even through text message in many circumstances.



# EXPANDED LANGUAGE OPTIONS FOR UNEMPLOYMENT CLAIMANTS

The automated "chat" feature at <u>unemployment.ohio.gov</u> now recognizes the language of the web browser being used and connects users with limited English proficiency to live agents. The agent can then communicate in the user's language. This service is available in 16 languages, chosen based on past usage and translation requests.

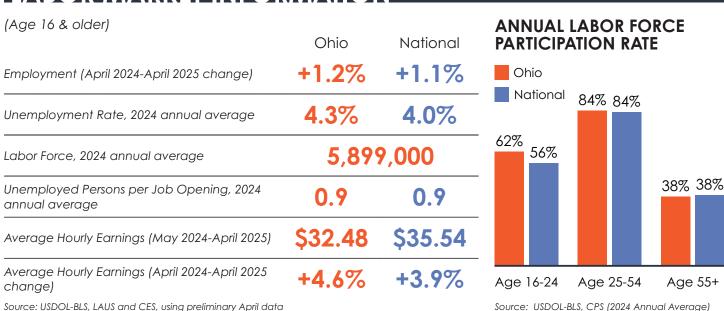


#### OHIO'S WORKFORCE PLAYBOOK

Lt. Governor Jim Tressel is leading an effort to create "Ohio's Workforce Playbook." He's working closely with Ohio's universities, colleges, career tech schools, state agencies, and local business leaders to develop regional strategies to meet local workforce needs.

Online Resources: jfs.ohio.gov/job-services-and-unemployment/unemployment/overview jfs.ohio.gov/job-services-and-unemployment/job-services/job-services workforce.ohio.gov/

## LABOR MARKET INFORMATION



**Contact Information** 

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### WORKFORCE INFORMATION

## OHIO DEPARTMENT OF JOB AND FAMILY SERVICES

#### **Programs within Agency**

- Adult Protective Services
- ApprenticeOhio Program
- Child Support
- DUA
- FLC Program
- LMI
- MSFW Program
- Rapid Response Services
- Refugee Services
- RESEA Program

#### SharedWork Ohio Program

- SNAP
- TAA
- TANF Programs
- WP Services
- WIOA Programs
- Veterans Services
- WOTC Program
- UI

#### **WIOA Core Programs: Administering Agencies**

- Ohio Department of Job and Family Services WIOA Title I, WP
- Ohio Department of Higher Education AE
- Opportunities for Ohioans with Disabilities VR

# 20

AMERICAN JOB CENTERS

**PARTICIPANTS** 

WORKFORCE

**SERVICES** 

**SERVED BY OHIO'S** 

Wagner-Peyser

WIOA Title I - A, DW, Y

NUMBER OF LOCAL

**WORKFORCE AREAS** 

Source: 2024 WIOA State Plan. CareerOneStop American Job Center Finder 23

Comprehensive der Centers

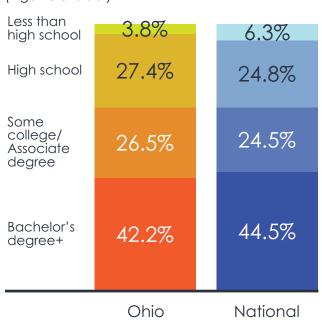
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ehensive Affiliate nters Centers

23,146

#### **EDUCATIONAL ATTAINMENT**

(Age 25 & older)



Source: USDOL-BLS, CPS (2024 Annual Average, using preliminary April data)

#### **KEY INDUSTRIES**

MOST JOBS ADDED

FASTEST GROWING





**13.8** weeks

Ohio

**15.3** weeks

Source: BLS, Current Employment Statistics (April 2024 - April 2025)

## UNEMPLOYMENT DATA

# Average Duration The average number of

weeks people receive unemployment insurance.

#### Exhaustion Rate

The percentage of individuals receiving unemployment benefits who use all the eligible weeks without finding new employment.

Source: USDOL-ETA Quarter 4 – 2024

25.7%
Ohio
39.4%
National

Source: USDOL-ETA, PY23 Performance Data (dol.gov/agencies/eta/performance/results)