WASHINGTON



INNOVATIONS



UNEMPLOYMENT INSURANCE (UI) NAVIGATORS

The Unemployment Insurance (UI) Navigator program, funded by the US Department of Labor, provides grants to nine community organizations to help potential unemployment claimants in underserved communities better understand and access available benefits. In 2024, UI Navigators reached 7,100 individuals (representing 20 languages) and provided 1:1 support to 4,900 individuals. As of July 1, 2025, UI Navigators is a state-funded program.



WEBSITE MODERNIZATION

Employment Security, through extensive user testing, launched a completely redesigned website in November 2024 that helps visitors find the information they need more quickly to drive them toward self-service. The new website includes a centralized login page, improved navigation and pathway pages, eligibility auizzes, interactive glossaries and an advanced search tool.



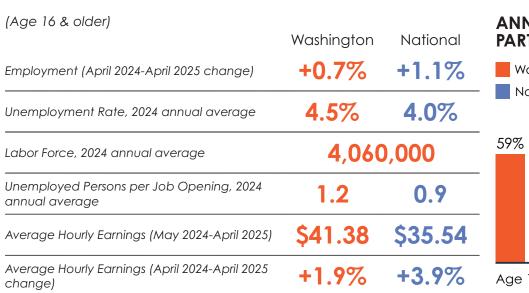
TRANSPORTATION NETWORK COMPANY PILOT

Washington became the first state to explicitly include unemployment eligibility for Transportation Network Company drivers in state law and also launched a pilot in July 2024 to provide drivers access to Paid Family and Medical Leave benefits. More than 1.000 drivers signed up in the first few months.

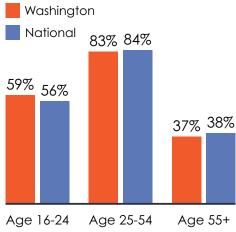
Online Resources: esd.wa.gov | worksourcewa.com | paidleave.wa.gov

LABOR MARKET INFORMATION

Source: USDOL-BLS, LAUS and CES, using preliminary April data



ANNUAL LABOR FORCE **PARTICIPATION RATE**



Source: USDOL-BLS, CPS (2024 Annual Average)

Contact Information

Dan Zeitlin, Chief of Staff, daniel.zeitlin@esd.wa.gov

WORKFORCE INFORMATION

WASHINGTON EMPLOYMENT SECURITY DEPARTMENT

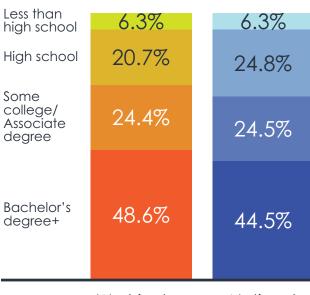
Programs within Agency

- Career Connect Washington
- Economic Security for All
- FLC (H-2A and H-2B)
- JVSG
- LMI & Research
- MSFW WorkSource
- NDW Disaster Recovery
- NDW Employment Recovery
- NDWG QUEST
- NDW Opiod Demonstration
- PFML

- RESEA
- TAA
- UI
- UI Navigator Program
- Washington Service Corps/ **AmeriCorps**
- WA Cares (long-term care support)
- WIOA Title III Employment Services
- WIOA A, DW and Y
- WorkFirst Employment Services (under TANF)

EDUCATIONAL ATTAINMENT

(Age 25 & older)



Washinaton

National

Source: USDOL-BLS, CPS (2024 Annual Average, using preliminary April data)

WIOA Core Programs: Administering Agencies • Washington Employment Security Department – WIOA Title I, WP

- Washington State Board of Community and Technical Colleges AE
- Washington Department of Services for the Blind VR

NUMBER OF LOCAL **WORKFORCE AREAS**

AMERICAN JOB CENTERS

Source: 2024 WIOA State Plan. CareerOneStop American Job Center Finder

PARTICIPANTS SERVED

BY WASHINGTON'S

Wagner-Peyser

WIOA Title I - A, DW, Y

WORKFORCE

SERVICES

Comprehensive Centers

82,781

Affiliate Centers

19,764

KEY INDUSTRIES

MOST JOBS ADDED

+23.100

+4.2% Education &

FASTEST GROWING

Source: BLS, Current Employment Statistics (April 2024 - April 2025)

UNEMPLOYMENT DATA Average Duration

Health Services

The average number of weeks people receive unemployment insurance.

The percentage of individuals receiving unemployment benefits who use all the eligible weeks without finding new employment.

15.3 weeks National

15.3 weeks

Washington

