



Navigating Integrity Trails

2025 UI INTEGRITY SYMPOSIUM

In Partnership with USDOL

December 3-4, 2025 | Tucson, AZ | Agenda

TUESDAY, DECEMBER 2

2:00p – 5:00p	HOSPITALITY DESK – EARLY CHECK-IN *Check in & pick up your name badge to attend all sessions, meals & events	Grand Ballroom Foyer
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WEDNESDAY, DECEMBER 3

7:30a – 5:00p	HOSPITALITY DESK *Check in & pick up your name badge to attend all sessions, meals & events	Grand Ballroom Foyer
7:30a – 5:00p	EXHIBITOR SHOWCASE	Grand Ballroom Foyer
7:30a – 8:30a	HOSTED BREAKFAST	Kiva Patio/Ballroom
8:30a – 9:00a	OPENING CEREMONIES & WELCOME	Kiva Ballroom

SYMPOSIUM OPENING

Lindi Leahy, UI Director, Oregon Employment Department & Chair of the Integrity Center Steering Committee

NASWA WELCOME

Scott B. Sanders, President and CEO, NASWA

ARIZONA WELCOME

Anna Hunter, Assistant Director, Arizona Department of Economic Security

USDOL UPDATE

Michelle Beebe, Administrator, Office of Unemployment Insurance, Employment & Training Administration, USDOL

9:00a –
10:00a

KEYNOTE SPEAKER

Kiva Ballroom

TRUE G.R.I.T.: FACING ADVERSITY

Fraudsters adapt. Systems strain. Workloads pile up. And yet the mission doesn't stop. Join us as keynote speaker Jeff Koziattek brings his interactive, unforgettable energy. Blending circus stunts, storytelling, and hard-hitting strategies, Jeff will show how to build resilience, outlast adversity, and keep moving forward when resources are thin and fraudsters are always one step ahead. This isn't just a motivational talk; it's a survival and success toolkit for today's workforce leaders.

Jeff Koziattek, Core Authenticity

10:00a –
10:15a

BEVERAGE BREAK

Kiva Patio

10:15a –
11:15a

PLENARY SESSION

Kiva Ballroom

NASWA UI INTEGRITY CENTER WELCOME

Hear from NASWA UI Integrity Center leaders on why we're here and what to expect.

Randy Gillespie, Vice President, Finance & Integrity, NASWA

Jim Van Erden, Senior Advisor, NASWA

11:15a –
12:15p

HOSTED LUNCH

Kiva
Patio/Ballroom

12:30p –
1:45p

CONCURRENT BREAKOUT SESSIONS

BREAKOUT 1 – NAVIGATING NEW TRAILS: AI 101 FOR PROFESSIONALS | SALON B

Tags: Benefits, Integrity, Tax

Exploring the essentials of artificial intelligence (AI), this session demystifies AI concepts and addresses risks and ethical considerations. It also identifies how federal and state policies, as well as responsible AI practices, guide the path forward for states. Hear about practical applications of AI to assist State Workforce Agencies (SWA) and join in the discussion to share ideas and shape future solutions for UI integrity across states.

Speakers: **Amy Hiltunen**, Director, Workforce Information Technology Support Center, NASWA
Colin Lennox, PMO Director, NASWA

BREAKOUT 2 – SIMPLY PUT, LIVE! – CREATING PATHS TO CLEARER COMMUNICATION | SALON C

Tags: Benefits, Integrity, Tax

"Simply Put: Communicating Clearly in Plain Language" is an online NASWA Library collection designed to help State Workforce Agencies communicate clearly and effectively. Join this interactive session to learn more about the resources in the collection, be introduced to the NEW Simply Put Workbook, and participate in a hands-on plain language activity.

Speakers: **Amy Banicki**, State Engagement Manager, NASWA
Sara Hall Phillips, Behavioral Insights Director, NASWA

BREAKOUT 3 – DOWNWARD GRADE AHEAD: IMPROPER PAYMENT RATE REDUCTION STRATEGIES (SEPARATIONS) | SALON DE

Tags: Benefits, Integrity

Join representatives from Arizona, California, and New Jersey to exchange strategies and innovations for achieving and maintaining a low Separation Improper Payment Rate. Panelists will explore operational practices, employer engagement efforts, and data-driven approaches that support separation accuracy. The session will offer practical insights for states seeking to strengthen IPR efforts.

Moderator: **Raschard Jean**, UI Subject Matter Expert, NASWA
Speakers: **Greg Castellani**, Deputy Assistant Commissioner, New Jersey Department of Labor and Workforce Development
Brittany Pauken, Quality Assurance and Integrity Deputy Administrator, Arizona Department of Economic Security

Todd Swenson, Deputy Director, Unemployment Insurance Branch, Employment Development Department, California Labor and Workforce Development Agency

BREAKOUT 4 – CROSSROADS OF JUSTICE: PROSECUTION THROUGH PARTNERSHIPS | SALON J

Tags: Benefits, Integrity, Tax

Join South Dakota and West Virginia for a dynamic discussion on criminal prosecution of traditional UI fraud in their states. This session will explore the crucial roles of State Workforce Agencies (SWA) in collaborating with state Fusion Centers and state and federal law enforcement partners. Attendees will hear success stories, gain insights into the benefits of these partnerships, and have the opportunity to ask questions about challenges, encounters, and outcomes.

Moderator: **Margaret Streater**, Project Lead, State Engagement, NASWA

Speakers: **Andy Osborne**, Assistant Director, Workforce West Virginia
Chase Sievers, Fraud Investigations Specialist, South Dakota Department of Labor and Regulation

BREAKOUT 5 – PT I: USING LINK ANALYSIS TO GUIDE A UI TAX INVESTIGATION | SALON F | PROFESSIONAL DEVELOPMENT

Tags: Integrity, Tax

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This session will explain link analysis and its application in UI tax investigations. Through hands-on activities, participants will interpret a link analysis diagram and then develop working theories and an evidence-gathering plan based on the initial data in the diagram. Active participants will then update the link analysis diagram based on additional findings. This session has limited space. If registered for or attending this session, please do not register or attend the *Using Link Analysis to Guide a UI Benefits Investigation* workshop.

Speakers: **Steve Sheehan**, Instructor, NASWA
Skip Tompkins, Instructor, NASWA

1:45p – 2:15p **NETWORKING BEVERAGE BREAK WITH EXHIBITORS**

Grand Ballroom
Foyer

2:15p – 3:15p CONCURRENT BREAKOUT SESSIONS

BREAKOUT 1 – WIDE HORIZONS: AI USE CASES | SALON B

Tags: Benefits, Integrity, Tax

Artificial intelligence (AI) is reshaping how states approach UI operations. This session will open with an overview of the general landscape of AI use in the public sector. Hear from Utah on their AI adjudication assistant project, and from Virginia on how AI is transforming customer communication. The session will close with a presentation on several AI use cases states may be interested in adopting. Attendees will gain practical insights, lessons learned, and inspiration for future innovation.

Moderator: **Nidhi Tandon**, w, NASWA

Speakers: **Patrick Frost**, Comprehensive Unemployment Benefits System (CUBS) Manager, Utah Department of Workforce Services

Demetrios “Mitch” Melis, Commissioner, Virginia Employment Commission

Kerri O’Brien, Director of Communications, Virginia Employment Commission

Emily Savard, State Engagement Manager, NASWA

BREAKOUT 2 – TAKE A HIKE, FRAUDSTERS: REAL-TIME EMPLOYER FRAUD DETECTION AND PREVENTION | SALON C

Tracks: Benefits, Integrity, Tax

Tired of playing catch-up with sophisticated fraudsters? This session introduces the Integrity Data Hub (IDH) Employer cross-matching functionality which provides real-time, adaptive employer fraud detection empowering states to effectively identify and deal with fictitious employer schemes.

Moderator: **Bridget Fluckes**, IDH Project Lead, NASWA Integrity Data Hub

Speakers: **Melissa Ingraham**, IDH Program Analyst, NASWA Integrity Data Hub

Katy Pace, Business Analyst, NASWA Integrity Data Hub

BREAKOUT 3 – MAPPING THE TERRAIN OF FICTITIOUS EMPLOYER SCHEMES | SALON DE

Tags: Integrity, Tax

Join New Jersey and Colorado for an inside look at innovative approaches to combating fictitious employer schemes through cross-division collaboration between

Employer Accounts, Fraud Prevention, & Risk Management, and a custom-built dashboard for identifying and tracking fictitious employers. Discover practical insights, collaborative strategies, and emerging practices relevant to both UI Tax and UI Benefits.

Moderator: **Margaret Streater**, Project Lead, State Engagement, NASWA

Speakers: **Guadalupe Diaz**, Labor and Employment Specialist III, Colorado Department of Labor & Employment

Michael Kulyk, Director, Division of Fraud Prevention & Risk Management, New Jersey Department of Labor and Workforce Development

Ronald Marino, Assistant Commissioner, Income Security, New Jersey Department of Labor and Workforce Development

BREAKOUT 4 – A COMPASS FOR THE INTEGRITY TRAIL: THE OVERPAYMENT RECOVERY GUIDE | SALON J | *INTERACTIVE SESSION – BRING YOUR OWN DEVICE*

Tags: Benefits, Integrity

A strong strategy for UI overpayment recovery is essential to maintaining program integrity—but traditional approaches sometimes overlook behavioral factors that impact claimant response. In this interactive workshop, NASWA will introduce the UI Overpayment Recovery Guide, a new resource designed to help states identify and address those barriers using behaviorally informed communication strategies.

Speakers: **Evan Littrell**, Director, State Engagement, NASWA

Karla Terroba, Behavioral Advisor, NASWA

BREAKOUT 5 – PT II: USING LINK ANALYSIS TO GUIDE A UI TAX INVESTIGATION | SALON F | *PROFESSIONAL DEVELOPMENT*

Tags: Integrity, Tax

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Speakers: **Steve Sheehan**, Instructor, NASWA

Skip Tompkins, Instructor, NASWA

3:15p – 3:30p **NETWORKING BREAK WITH EXHIBITORS**

Grand Ballroom
Foyer

3:30p – 5:00p **STATE BREAKOUT SESSIONS**

Salons B, C, DE,
F, J

5:00p – 6:30p **WELCOME RECEPTION**

Name Badges are required

Grand Ballroom
Foyer

THURSDAY, DECEMBER 4

8:00a – 5:00p

HOSPITALITY DESK

*Check in & pick up your name badge to
attend all sessions, meals & events

Grand Ballroom
Foyer

7:30a – 4:30p

EXHIBITOR SHOWCASE

Grand Ballroom
Foyer

7:30a – 8:30a

HOSTED BREAKFAST

Kiva Patio/Ballroom

8:30a – 10:00a

CONCURRENT BREAKOUT SESSIONS

BREAKOUT 1 – TRAIL TESTED STRATEGIES FOR IMPROVING BYE | SALON B

Tags: Benefits, Integrity

Benefit Year Earnings (BYE) are a major performance measure to hurdle. Come and hear successful states discuss operational and communication approaches in reducing errors rates due to BYE and learn more from the NASWA Team on tools and tested strategies for success in navigating this critical measure.

Moderator: **Nikia Christie**, UI Subject Matter Expert, NASWA

Speakers: **Christina Corbett**, SIDES Operations Manager, NASWA
Yuefeng Fan, Director, Research & Evaluation, NASWA
Evan Littrell, Director, State Engagement, NASWA
Melissa Montey, Integrity & Quality Supervisor, Unemployment Insurance Division, Wisconsin Department of Workforce Development
Christopher O'Brien, Vice President, Oklahoma Employment Security Commission
Jerry Pectol, SIDES Director, NASWA
Jolene Peet, Deputy Bureau Director, Benefit Operations, Unemployment Insurance Division, Wisconsin Department of Workforce Development

BREAKOUT 2 – BLAZING NEW TRAILS: HOW THE INTEGRITY DATA HUB (IDH) USES DATA TO IDENTIFY SUSPICIOUS ACTIVITY | SALON C

Tags: Integrity, Tax

This session will provide an in-depth look at how the Integrity Data Hub (IDH) Team uses analytics reports to identify emerging fraud trends and how the IDH is using advanced methods to improve fraud detection. The first part of the session will walk through how IDH data analysts identify suspicious trends and dig deeper to find underlying causes. The second part of the session showcases how the IDH is using advanced data science to analyze and improve results to states. This session will include perspectives from state users, including Texas.

Speakers: **Tannon Yu**, Data Scientist, Texas Workforce Commission
Chris Templeton, Senior Data Analyst, Integrity Data Hub, NASWA
Greg Bone, Data Analyst, Integrity Data Hub, NASWA

BREAKOUT 3 – STORIES OF COLLABORATION FROM THE BAM FRONTIER | SALON DE

Tags: Benefits, Integrity

Discover how states are using BAM data to drive collaboration and reduce improper payments. Learn how dedicated teams, cross-unit coordination, and BAM subcodes can turn insights into action and strengthen program integrity. Walk away with practical strategies to build stronger connections between data and operations in your own state.

Moderator: **Rebekah Roney**, UI Subject Matter Expert, NASWA

Speakers: **Kris Funk**, UI Administrator, Wyoming Department of Workforce Services

Gregg Kallajian, Operations Coordinator, Connecticut Department of Labor

Caroline Pratt, UI Integrity Director, Connecticut Department of Labor

BREAKOUT 4 – GEAR UP FOR THE CLIMB: SHAPING UI INTEGRITY REQUIREMENTS FOR UI IT PROJECTS | SALON J

Tags: Benefits, Integrity, Tax

This hands-on workshop bridges the gap between policy and technology by helping UI program staff understand the importance of quality requirements in UI IT projects. Participants will select a business process, document operational needs, and write clear, actionable requirements aligned with integrity strategies. The exercise is designed to allow UI staff to gain practical experience in preparing for IT projects that implement solutions to enhance UI integrity and operational efficiency.

Speakers: **Lynsey Goins**, Senior Business Analyst, NASWA

Michele Harvey, Senior Business Analyst, NASWA

BREAKOUT 5 – PT I: INVESTIGATING UI TAX FRAUD | SALON F | PROFESSIONAL DEVELOPMENT

Tags: Integrity, Tax

This is a two-part professional development session. Attendees must participate in both parts to earn a certificate of completion. Participation in the training is limited to 30 individuals. Additional attendees are welcome to audit the class but will not be able to participate in the training activities.

This session provides an overview of the tools and techniques commonly used within the UI Investigation Process. Through hands-on activities, you will investigate a sample UI tax fraud case. This will involve developing working theories and an evidence-gathering plan, analyzing and weighing evidence, and determining if you have sufficient evidence to make a determination.

Speakers: **Tami Morris**, Instructional Lead, NASWA

Steve Sheehan, Instructor, NASWA

Skip Tompkins, Instructor, NASWA

10:00a – 10:20a **Networking Beverage Break with Exhibitors**

Grand Ballroom
Foyer

10:20a – 11:45a **CONCURRENT BREAKOUT SESSIONS**

BREAKOUT 1 – STRAIGHT PATHS, CLEAR GOALS: GUIDING DIRECTION FOR INTEGRITY OPERATIONS | SALON B

Tags: Benefits, Integrity, Tax

Discover how structured tools like fraud risk scoring models, SOPs, process maps, and dashboards can help guide integrity operations with clarity and purpose. This session highlights how collaborative design and data-driven strategies reduce confusion, improve visibility, and strengthen fraud prevention efforts across state teams. States will share their approach to designing operational tools that support fraud prevention and program integrity.

Moderator: **Ben Bakas**, Project Lead, UI Integrity Center, NASWA

Speakers: **El'Lise Bethel**, Benefits Administrator, FloridaCommerce

Ronald Gomez, UI Subject Matter Expert, NASWA

Paul Jerome, Fraud Investigation Manager, Bureau of Unemployment Compensation, Maine Department of Labor

Hunter Morancy, Principal Economic Research Analyst, Center for Workforce Research and Information, Maine Department of Labor

BREAKOUT 2 – BACKPACKING BEST PRACTICES: DETECTING AND PREVENTING EMPLOYER FRAUD WITH INTEGRITY DATA HUB (IDH) EMPLOYER CROSS-MATCHING | SALON C

Tags: Benefits, Integrity, Tax

You've learned the basics, now hear from state members who are using the IDH Employer Cross-Matching. This interactive session brings together early adopters of the IDH Employer Cross-Matching to discuss best practices, implementation strategies, early results, and how this functionality is helping to change the conversation around employer fraud detection and prevention.

Moderator: **Bridget Fluckes**, Employer Tax Integrity Project Lead, Integrity Data Hub, NASWA

Speaker: **Megan Frederick**, Integrity Lead, Kansas Department of Labor

Amanda Robertson, UC Executive 1 / Core Team Manager,
Pennsylvania Department of Labor & Industry

Kristin Goodman, Program Analyst 3, Pennsylvania Department of
Labor & Industry

BREAKOUT 3 – UI INTEGRITY INNOVATIONS FOR A NEW FRONTIER | SALON DE

Tags: Benefits, Integrity, Tax

UI Integrity and operational challenges demand bold, multi-layered solutions. This session features presentations on how states are exploring operational and technological innovations that are transforming how they prevent, detect, and respond to UI integrity challenges. Whether you're navigating compliance, leading modernization efforts, or designing new anti-fraud strategies, this interactive session will offer practical and impactful takeaways to help you chart your path forward.

Moderator: **Gregg Kallajian**, Operations Coordinator, Connecticut
Department of Labor

Speaker: **Marco Crachat**, Integrity Division Operations Coordinator,
Connecticut Department of Labor

Joshua Nussey, Acting Director of the Program Integrity
Department, Massachusetts Department of Unemployment
Assistance

Caroline Pratt, UI Integrity Director, Connecticut Department of
Labor

David Villani, BPC Operations and Policy Analyst, Oregon
Employment Department

BREAKOUT 4 – TRAIL MARKERS OF TRUST: NAVIGATING INTEGRITY WITH CLAIMANT FEEDBACK | SALON J

Tags: Benefits, Integrity, Tax

Discover how qualitative research methods are helping states better understand claimant experiences and needs and how those insights can strengthen program integrity. This session highlights the value of listening to customers' voices to improve communication, streamline processes, and enhance system design. Learn practical strategies for integrating claimant feedback to build more responsive, integrity-driven programs.

Moderator: **Jeannette Bauer-Westrick**, UI Subject Matter Expert, NASWA

Speakers: **Susan Dickinson**, Director, Office of Unemployment Compensation
Benefits Policy, Pennsylvania Department of Labor & Industry

Kyle Farrell, Behavioral Analyst, NASWA

Crystal Singleton, UI Policy and Procedures Supervisor, Georgia
Department of Labor

BREAKOUT 5 – PT II: INVESTIGATING UI TAX FRAUD | SALON F | PROFESSIONAL DEVELOPMENT

Tags: Integrity, Tax

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Speakers: **Tami Morris**, Instructional Lead, NASWA

Steve Sheehan, Instructor, NASWA

Skip Tompkins, Instructor, NASWA

12:00p – 12:45p **LUNCH**

Kiva Patio

1:00p – 2:30p **CONCURRENT BREAKOUT SESSIONS**

BREAKOUT 1 – AI IN ACTION: PROMPTING NEW PATHS AND BUILDING PRODUCTIVITY | SALON B | INTERACTIVE SESSION – BRING YOUR OWN DEVICE

Tags: Benefits, Integrity, Tax

Boost productivity with AI through demos and hands-on activities that showcase how prompt engineering can enhance tasks like email writing, report summarization, and data analysis. Also learn how to organize data sources to help streamline your workflow. Please bring your own device and ensure you can use ChatGPT, Microsoft Copilot, Google NotebookLM, or another generative AI tool. Check your state or agency's guidelines on AI usage.

Speakers: **Amy Hiltunen**, Director, Workforce Information Technology Support
Center, NASWA

John Quichocho, Product Manager, UI Information Technology
Support Center, NASWA

BREAKOUT 2 – IDH 101 & GAME SHOW – A BEGINNER’S LEVEL HIKE DOWN THE INTEGRITY DATA HUB PATH | SALON C

Tags: Benefits, Integrity, Tax

In this session attendees will be provided an overview of the Integrity Data Hub (IDH) features, functionalities, and capabilities and how leveraging the IDH dramatically enhances the fraud detection and prevention efforts of state workforce agencies. The session will close with a fun, highly interactive game show where attendees can test their newfound IDH knowledge.

Speakers: **Jerome Lord**, Support Team Manager, Integrity Data Hub, NASWA
Melissa Ingraham, Program Analyst, Integrity Data Hub, NASWA

BREAKOUT 3 – HAVE WE GOT A DASHBOARD FOR YOU! FOLLOWING THE DATA TRAIL TO INTEGRITY | SALON DE

Tags: Benefits, Integrity, Tax

Five states share how they have converted dashboard data into actionable insights. Supporting various areas of integrity operations, such as case management, trend analysis, administrative reporting, and overpayment recovery, just to name a few. Discover how these tools drive more efficient operations on our trail to integrity!

Moderator: **Ryan Hickey**, Project Lead, NASWA

Speakers: **Erin Bussiere**, Director of Benefit Payment Control, Connecticut
Department of Labor

Gregg Kallajian, Operations Coordinator, Connecticut
Department of Labor

BJ Knutson-Cruset, UI Program Integrity Bureau Chief, Office of
Unemployment Insurance, Ohio Department of Job and Family
Services

Marco Morales, BPC Manager, Illinois Department of Employment
Security

Caroline Pratt, UI Integrity Director, Connecticut Department of
Labor

Jared, Fraud Investigator, New Mexico Department of Workforce
Solutions

BREAKOUT 4 – PT I: USING LINK ANALYSIS TO GUIDE A UI BENEFITS INVESTIGATION | **SALON J | PROFESSIONAL DEVELOPMENT**

Tags: Benefit, Integrity

This is a two-part professional development session. Attendees must participate in both parts to earn a certificate of completion. Participation in the training is limited to 30 individuals. Additional attendees are welcome to audit the class but will not be able to participate in the training activities.

Explore how link analysis can strengthen UI benefits investigations through a hands-on, scenario-based session. Participants will interpret a link analysis diagram, develop working theories, and build an evidence-gathering plan based on initial data. As new findings emerge, they'll update the diagram to reflect evolving insights and investigative direction. This session has limited space. If registered for or attending this session, please do not register or attend the *Using Link Analysis to Guide a UI Tax Investigation* workshop.

Speakers: **Steve Sheehan**, Instructor, NASWA
Skip Tompkins, Instructor, NASWA

BREAKOUT 5 – PT I: INTRODUCTION TO THE FRAUD RISK FRAMEWORK | SALON F | **PROFESSIONAL DEVELOPMENT**

Tags: Benefits, Integrity, Tax

This is a two-part professional development session. Attendees must participate in both parts to earn a certificate of completion. Participation in the training is limited to 30 individuals.

This interactive session introduces states to the purpose, benefits, and key components of the Fraud Risk Framework. Through hands-on activities, participants will explore how UI programs can effectively identify, assess, and mitigate fraud risks. The session will also highlight key resources to support agencies in meeting federal requirements for fraud risk management.

Speakers: **Amy Banicki**, State Engagement Manager, NASWA
Dean Campbell, Assistant Director, Forensic Audits and Investigative Services, U.S. Government Accountability Office
Evan Littrell, Director, State Engagement, NASWA

2:30p – 2:50p	NETWORKING BEVERAGE BREAK WITH EXHIBITORS	Grand Ballroom Foyer
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2:50p – 4:00p	CONCURRENT BREAKOUT SESSIONS
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BREAKOUT 1 – TRAILBLAZERS OF INTEGRITY: FINDING NEW ROUTES THROUGH WORK SEARCH CHALLENGES | SALON B

Tags: Benefits, Integrity

Explore innovative approaches to overcoming persistent challenges in Work Search compliance. This session highlights creative strategies and tools that help states maintain integrity while adapting to evolving workforce needs.

Moderator: **Jeannette Bauer-Westrick**, UI Subject Matter Expert, NASWA

Speaker: **Chinita Arceneaux**, Director of Program Quality and Special Projects, Division of Employment Security, North Carolina Department of Commerce

Andi Bridgmon, UI Director, Nebraska Department of Labor

Jerry Duval, Deputy Chief, UI Benefits, Policy & Training, Missouri Department of Labor and Industrial Relations, Division of Employment Security

BREAKOUT 2 – PACKING THE RIGHT GEAR: IDH: FRAUD ANALYTICS | SALON C

Tags: Benefits, Integrity, Tax

This interactive experience introduces participants to the world of IDH data and fraud analytics. Participants will work with sample analytical reports to identify patterns and trends, receive a demonstration of the IDH's Link Analysis capabilities, and engage in an interactive link analysis activity.

Speaker: **Megan Wiggins**, Data Team Manager, Integrity Data Hub, NASWA

BREAKOUT 3 – WORKING THE TRAIL: IDENTITY THEFT & VERIFICATION SUCCESS STORIES | SALON DE

Tags: Benefits, Integrity, Tax

From fraud prevention to streamlined access, states are making strides in identity verification. This session explores successful strategies and tangible results from across the country, offering practical insights into what works and why.

Moderator: **Jenny Ip**, UI Subject Matter Expert, NASWA

Speakers: **Derick McIntosh**, Operations & Policy Analyst 2, Oregon Employment Department

Andy Osborne, Assistant Director, Workforce West Virginia

Lars Thompson, Associate Commissioner for Unemployment Insurance, New York State Department of Labor

Ashley Veliz, Operation & Policy Analyst 2, Oregon Employment Department

BREAKOUT 4 – PT II: USING LINK ANALYSIS TO GUIDE A UI BENEFITS INVESTIGATION |
SALON J | PROFESSIONAL DEVELOPMENT

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Dean Campbell, Assistant Director, Forensic Audits and Investigative Services, U.S. Government Accountability Office

Evan Littrell, Director, State Engagement, NASWA

4:00p – 4:20p **TRANSITION TIME**

4:20p – 5:00p

CLOSING PLENARY

Kiva Ballroom

Lindsi Leahy, UI Director, Oregon Employment Department & Chair of the Integrity Center Steering Committee

Integrity Center Steering Committee Members