## Pre-Conference Schedule

### Monday, September 09th

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:30am – 12:00pm</td>
<td><strong>Meetings</strong></td>
<td>Terrace Room (Lower Lobby)</td>
</tr>
<tr>
<td></td>
<td>Technology Committee</td>
<td>Communications Committee</td>
</tr>
<tr>
<td>12:00 pm – 1:30 pm</td>
<td><strong>Hosted Lunch for Meetings</strong></td>
<td>Statler Room</td>
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<tr>
<td>1:30 pm – 5:00 pm</td>
<td><strong>Meetings</strong></td>
<td>Arlington (Mezzanine)</td>
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<tr>
<td></td>
<td>Board of Directors</td>
<td>Terrace Room (Lower Lobby)</td>
</tr>
<tr>
<td></td>
<td>Communications Committee</td>
<td>Arlington (Mezzanine)</td>
</tr>
<tr>
<td></td>
<td>Technology Committee</td>
<td>Terrace Room (Lower Lobby)</td>
</tr>
<tr>
<td>5:00 pm - 6:00 pm</td>
<td><strong>Meet &amp; Greet Reception</strong></td>
<td>Grand Ballroom Foyer</td>
</tr>
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</table>

*Board Members and Committee Members Welcome*

### Tuesday, September 10th

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:30 am – 8:30 am</td>
<td><strong>Breakfast for Committees</strong></td>
<td>Grand Ballroom Foyer/Grand Ballroom B for seating</td>
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<tr>
<td>8:30 am – 12:00 pm</td>
<td><strong>Meetings</strong></td>
<td>Grand Ballroom B (Mezzanine)</td>
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<td></td>
<td>Board Meeting (All state agency leaders are encouraged to attend)</td>
<td>Avenue 34 – Loft (Lower Lobby)</td>
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<tr>
<td></td>
<td>Communications Committee</td>
<td>Berkeley/Clarendon (Mezzanine)</td>
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<td></td>
<td>Employment &amp; Training Committee</td>
<td>Arlington (Mezzanine)</td>
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<tr>
<td></td>
<td>Workforce &amp; Labor Market Information Committee</td>
<td>Avenue 34 – Studio 1 &amp; 2 (Lower Lobby)</td>
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<tr>
<td></td>
<td>Unemployment Insurance Committee</td>
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<tr>
<td>8:30 am – 12:00 pm</td>
<td><strong>Legal Pre-Conference Workshop</strong></td>
<td>Cambridge (4th Floor)</td>
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<tr>
<td>8:30 am – 12:00 pm</td>
<td><strong>Technology Pre-Conference Workshops</strong></td>
<td>Terrace Room (Mezzanine)</td>
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<tr>
<td>8:30 - 9:30</td>
<td>Workshop 1: OPEN</td>
<td>Terrace Room (Mezzanine)</td>
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<td></td>
<td>Workshop 2: Best Practices: Product/ADA/508 Compliance</td>
<td>Terrace Room (Mezzanine)</td>
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<tr>
<td>9:40 – 10:40</td>
<td>Workshop 1: The Role of Technology in Labor Exchange</td>
<td>Terrace Room (Mezzanine)</td>
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<td></td>
<td>Workshop 2: Uniting Systems Through Microservices: Using Microservices to Share Components Across States and Systems</td>
<td>Terrace Room (Mezzanine)</td>
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<tr>
<td>10:50 – 12:00</td>
<td>Workshop: Technology Roundtables Discussion</td>
<td>Terrace Room (Mezzanine)</td>
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</table>
Tuesday, September 10th

7:30 am – 5:00 pm  **REGISTRATION DESK**  Grand Ballroom Foyer (Mezzanine)

7:30 am – 11:00 pm  **EXHIBITOR SET-UP**  Exhibit Hall (Mezzanine)

12:00 pm – 5:00 pm  **EXHIBITOR SHOWCASE**  Exhibit Hall (Mezzanine)

12:00 pm – 1:15 pm  **HOSTED LUNCH FOR ALL ATTENDEES**  Exhibit Hall/Grand Ballroom A for seating (Mezzanine)

1:15 pm – 3:00 pm  **OPENING CEREMONIES**  Grand Ballroom A (Mezzanine)

**NASWA Welcome**

Jon Pierpont,
NASWA Board President (2019 Association Year) and
Executive Director, Utah Department of Workforce Services

*Color Guard Presentation of the Colors*

*Pledge of Allegiance*

**A Revolutionary Welcome from Massachusetts!**

*A Revolutionizing Showcase*

Become immersed in Boston during this showcase.

*MassHire Department of Career Services Welcome*

Rosalin Acosta,
Secretary, Massachusetts Executive Office of Labor and Workforce Development

**Massachusetts Welcome**

Charlie Baker, *(invited)*
Governor of Massachusetts

**A Word from our Diamond Sponsor**

Sagitec
2030: The Workforce Revolution

The modern workplace is constantly evolving and changing, with some jobs going away (switchboard operator) and others being created (app developer). But every 30 years, a new wave of technology fundamentally changes the workplace. Assembly lines, computers, and the internet all dramatically shifted the nature of work and changed the American workplace. Looking ahead to 2030, there is another revolutionary wave that is going to crash the future of work in America. The combination of automation and artificial intelligence will create a new revolution that will destroy not just jobs but potentially entire industries. Rather than sit back and hope, now is the time to prepare for the coming reality of 2030. We need to be developing the revolutionaries of the future! There will still be jobs, but they will require a different set of skills and abilities. Don’t sit back and let the waves drag you down, choose instead to ride the coming revolution – and come out on top!

Josh Davies,
Chief Executive Officer, The Center for Work Ethic Development

Welcome to Boston

Marty Walsh, (invited)
Mayor of Boston

A Word from our Platinum Sponsors

3:00 pm – 3:15 pm OPENING NETWORKING BREAK Exhibit Hall

3:15 pm – 5:15 pm OPENING PLENARY Grand Ballroom A

A Word from our Gold Sponsors

Breaking New Ground: Data Sharing, Data Analytics, and Program Evaluation in the States

What have states, universities and other partners learned from projects that facilitate data sharing and develop state analytic and research capacity? What are the implications for federal and state practices and policies? A panel discussion.

Julia Lane,
Director in the Coleridge Initiative, Professor in the Wagner School of Public Policy at New York University, and Provostial Fellow in Innovation Analytics and a Professor in the Center for Urban Science and Policy.

Dr. Nancy Potok,
Chief Statistician of the United States, Office of Management and Budget

Sarah Leibrandt,
Senior Research Analyst, Multistate Longitudinal Data Exchange, Western Interstate Commission for Higher Education
What to Do When Machines Do Everything

The rise of AI is the great story of our time. Decades in the making, the smart machine is leaving the laboratory, and with increasing speed, infusing itself into every aspect of our lives; our phones, our cars, the planes we fly in, the way we bank, the way we entertain ourselves – and most importantly, the way we work. In this session, world renowned futurist, Ben Pring, will take us on a tour of the future, showing us where x marks the spot and where bodies are buried. If you’re wondering about the future of your work, and what you’re doing to do in a world of AI and automation, this will be an hour well spent.

Benjamin Pring,
Co-founder, Cognizant Center for the Future of Work

A Word from our Silver Sponsors

5:15 pm – 6:30 pm WELCOME RECEPTION WITH SPONSORS & EXHIBITORS Exhibit Hall

------------ Wednesday, September 11th -------------

7:30 am – 8:30 am BREAKFAST WITH SPONSORS & EXHIBITORS Exhibit Hall/Grand Ballroom
A for Seating

7:30 am – 5:00 pm REGISTRATION / HOSPITALITY DESK Grand Ballroom Foyer

7:30 am – 5:00 pm SPONSOR & EXHIBITOR SHOWCASE Exhibit Hall

8:00 am – 9:10 am ANNUAL BUSINESS SESSION Grand Ballroom A

This will include NASWA 2020 association year elections and other business. Please note: NASWA state agency leaders and agency staff only.

8:00 am – 9:10 am REVOLUTIONARY BREAKOUT SESSIONS

There will be six (6) concurrent breakout sessions during this time, focusing on the following topics: Workforce Development, Unemployment Insurance, Workforce & Labor Market Information, Technology, Communications and Legal.

9:10 am – 9:30 am TRANSITION & NETWORKING TIME

9:30 am – 10:40 am REVOLUTIONARY BREAKOUT SESSIONS

There will be seven (7) concurrent breakout sessions during this time, focusing on the following topics: Workforce Development, Unemployment Insurance, Workforce & Labor Market Information, Technology, Communications and Legal.

10:40 am – 11:00 am COFFEE & NETWORKING TIME Exhibit Hall
11:00 am – 12:00 pm  **REVOLUTIONARY BREAKOUT SESSIONS** (*NOTE THIS BREAKOUT IS 1 HR*)

There will be seven (7) concurrent breakout sessions during this time, focusing on the following topics: Workforce Development, Unemployment Insurance, Workforce & Labor Market Information, Technology, Communications and Legal.

12:10 pm – 1:45 pm  **SALUTE to the LEADERSHIP LUNCHEON & WORKFORCE INNOVATION AWARDS with U.S. Department of Labor UI State Performance Excellence Awards**

Grand Ballroom A

**Luncheon Emcee:**

Anna Hui,

*NASWA Board President (2020 Association Year) and Director, Missouri Department of Labor and Industrial Relations*

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**NASWA Workforce Innovation Awards & Salute to Leadership**

- **Salute to Leadership**
  Recognition of the 2019 Association Year NASWA Board of Directors and Committee Chairs
  *Board of Directors and Chairs please take your assigned luncheon seats in front of stage*

- **State Excellence Award**
  Honors a state for a workforce related program, project, or initiative, which addresses an issue or challenge, and results in significant improvement of a service or performance.

- **National Business of the Year Award**
  Recognizes a small, medium or large business that demonstrates outstanding accomplishments resulting in a positive impact on its workforce industry and community. Additionally, a significant part of the recognition for this award is based on the business’ support and use of the state public workforce system.

*Presented By:*

Jon Pierpont,

*NASWA Board President (2019 Association Year) and Executive Director, Utah Department of Workforce Services*

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**Unemployment Insurance Performance Excellence Awards:** U.S. Department of Labor

The UI Performance Excellence Awards are presented to the top performing state workforce agencies nationwide in key areas of UI operations: Benefit Payments, Appeals, Tax Operations, and Integrity.

*Presented by:*

Gay Gilbert,

*Administrator, Office of Unemployment Insurance, Employment and Training Administration, U.S. Department of Labor*
1:45 pm – 2:05 pm   TRANSITION & NETWORKING TIME

2:05 pm – 3:15 pm   REVOLUTIONARY BREAKOUT SESSIONS

There will be seven (7) concurrent breakout sessions during this time, focusing on the following topics: Workforce Development, Unemployment Insurance, Workforce & Labor Market Information, Technology, Communications and Legal.

3:15 pm – 3:45 pm   AFTERNOON REFRESHMENT BREAK With Sponsors & Exhibitors   Exhibit Hall

3:45 pm – 5:00 pm   PLENARY SESSION

Catching Up with the Executive Director

Join NASWA Executive Director Scott B. Sanders as he discusses what has been happening in NASWA over the past year and focusing on what the states have been doing to spread the word that we are the ‘go-to’ experts and driving the national workforce agenda!

Scott B. Sanders,
NASWA Executive Director

“State of the Workforce Report”

Stay tuned as Executive Director Sanders and 2019 Board President Jon Pierpont unveil the first-ever annual “State of the Workforce Report” that will provide a national highlight on workforce development and a state profile for each state and the District of Columbia.

Hearing the Latest from the US Department of Labor

Gay Gilbert,
Administrator, Office of Unemployment Insurance, Employment and Training Administration, U.S. Department of Labor

Kim Vitelli,
Deputy Administrator, Office of Workforce Investment, Employment and Training Administration, U.S. Department of Labor

John Ladd,
Administrator, Office of Apprenticeship, Employment and Training Administration, U.S. Department of Labor

6:00 pm – 8:00 pm   EVENING NETWORKING RECEPTION at Fenway Park

*Buses will begin leaving Park Plaza Hotel at 5:30 to Fenway Park. Enter Fenway at 20 Jersey Street.
### Thursday, September 12th

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<tr>
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<td><strong>SPONSOR &amp; EXHIBITOR SHOWCASE</strong></td>
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<td>8:30 am – 10:15 am</td>
<td><strong>PLENARY</strong></td>
<td>Grand Ballroom A</td>
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#### Closing Day Welcome

**Anna Hui,**

NASWA Board President (2020 Association Year) and Director, Missouri Department of Labor and Industrial Relations

#### A Look Forward to 2020 Workforce Summit & UI Directors’ Conference | 84th Annual Meeting

**Work of the Past, Work of the Future**

Join David Autor, one of the leading labor economists in the world, as he discusses current debates in the economic community related to the economic outlook, work of the future, and opportunities and recommendations for state workforce agencies moving forward.

**David Autor,**

Ford Professor of Economics and Co-Director of the MIT Work of the Future Taskforce

#### How Are States Implementing Paid Family & Medical Leave & How Does It Work?**

A panel discussion among the states who have enacted Paid Family & Medical Leave and their successful practices and lessons learned along the way.

**Patrick W. Henning,**

NASWA Board Acting Secretary and Director, California Employment Development Department

**Suzan “Suzi” LeVine,**

NASWA Board Region X Director Commissioner, Washington State Employment Security Department

**Rosalin Acosta,**

Secretary, Executive Office of Labor and Workforce Development MassHire Department of Career Services
10:15 am – 10:45 am COFFEE REFRESH & NETWORKING TIME

10:45 am – 12:00 pm CLOSING KEYNOTE PLENARY & ADJOURNMENT

Grand Ballroom A

2019 Summit Highlights Video

What Workforce Leaders Should Know About the National Legislative & Political Arena

John Colbert is well known by the nations workforce leaders for his insights into Washington D.C.’s legislative and political arena. He will focus on current and upcoming legislation affecting workforce issues as well as provide insights into the political arena and what that means for the next few years.

John Colbert,
Co-Founder, Capitol Hill Partners

Adjournment of the 2019 Workforce Summit & UI Directors’ Conference | 83rd Annual Meeting

September 12th – 13th Post-Conference Committee Meetings

----- Thursday, September 12th -----  
1:30 pm – 5:00 pm Meetings  
SIDES Operations Committee Hancock Room (Mezzanine)  
UI Integrity Center Steering Committee Exeter Room (Mezzanine)  
Equal Opportunity Committee Berkley/Clarendon Room (Mezzanine)

----- Friday, September 13th -----  
8:30 am – 12:00 pm Meetings  
SIDES Operations Committee Hancock Room (Mezzanine)  
UI Integrity Center Steering Committee Exeter Room (Mezzanine)  
Equal Opportunity Committee Berkley/Clarendon Room (Mezzanine)