The Employment Development Department (EDD) is fully committed to ensuring that all customers, including Limited English Proficiency (LEP) customers whose primary language is not English, are provided equal access to all available programs, services, and information. LEP customers shall not be denied or limited in their access to the EDD program and services.*

**LANGUAGE ACCESS COMPLAINT FORM**

Complete the EDD DE 8123 Form (EDD’s Comments, Suggestions, and/or Complaints) which is available in the following languages:

- English
- Mandarin
- Cantonese
- Armenian
- Spanish
- Vietnamese
- Tagalog

**HOW TO FILE A LANGUAGE ACCESS COMPLAINT**

1. At any EDD public site

2. EDD’s Equal Employment Opportunity Office
   800 Capitol Mall
   Sacramento, CA 95814

3. California Department of Human Resources (CalHR)
   Equal Employment Opportunity Office
   1515 S Street, Suite 500
   Sacramento, CA 95811

- eeomail@edd.ca.gov
  or bilingual@calhr.ca.gov

- EDD Equal Employment Opportunity Office
  P.O. Box 826880, MIC 49
  Sacramento, CA 94280-0001

- EDD EEO Office: 1-916-654-8434
  Fax: 1-916-654-9371
  TTY: 1-800-815-9387
  California Relay Service: 711

* Per the Dymally-Alatorre Bilingual Services Act (Government Code 7290-7299.8), Executive Order 13166, and Title VI of the Civil Rights Act of 1964.